

Unable to access Control Panel Error: Error occurred while communicating with the server

96 admin June 16, 2023 [Common Errors & Troubleshooting](#) 5423

Unable to access Control Panel/ Cpanel/WHM and i am getting Error: Error occurred while communicating with the server

Make sure that the outbound ports for the control panel is open in the firewall. For Cpanel/WHM, ensure that outbound 2086/2087 ports are open on the [bastion server](#) to the target server. A simple telnet would let you know if the outbound ports are open or not.

Online URL:

<https://www.ezeelogin.com/kb/article/unable-to-access-control-panel-error-error-occurred-while-communicating-with-the-server-96.html>