

# Configuration and error log files to check for troubleshooting

86 admin June 15, 2021 [Common Errors & Troubleshooting](#), [Migration & Maintenance](#), [Tweaks & Configuration](#) 14708

The Ezeelogin configuration file is located at **`/usr/local/etc/ezlogin/ez.conf`**

Ezeelogin has two logs files one for the web interface and one for the backend ssh interface called the ezsh shell (short for the Ezeelogin backend shell)

## FRONTEND OR WEB INTERFACE LOGS

- The frontend or the web interface runs on PHP and hence a separate log file for it. The log files are stored in the `{system folder}` specified at the time of installation.
- You can find the path by checking the `system_folder` in **`/usr/local/etc/ezlogin/ez.conf`**. The path would be **`{system folder}/application/logs/`**
- You can also run the following command on the Ezeelogin gateway server to get the path to application logs:

## BACKEND OR SSH LOGS

- The backend or ssh error logs for each Ezeelogin user are stored in **`/home/{username}/ezsh.log`** file. If you are having any issues with the ssh logins, this is the log file to take a look.
- You should also check the **`/var/log/secure`** & **`/var/log/messages`** log file as it records most of the ssh login errors.

For detailed debug log for troubleshooting, do append the parameter **`log_level trace`** in `ez.conf`

```
root@jumpserver:~  
vi /usr/local/etc/ezlogin/ez.conf
```

```
log_level trace
```

NOTE "log\_level trace parameter will only work from Ezeelogin version 7.23.0"

Online URL:

<https://www.ezeelogin.com/kb/article/configuration-and-error-log-files-to-check-for-troubleshooting-86.html>