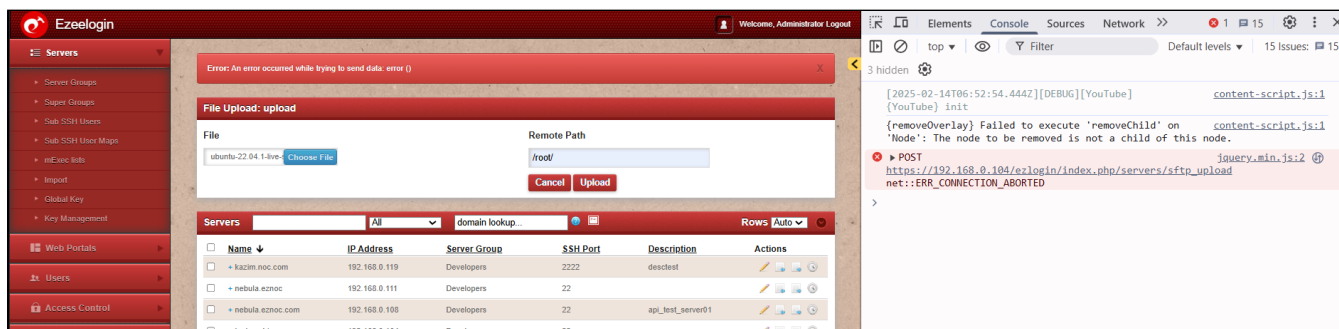


# Error: An error occurred while trying to send data: error ()

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## Error: An error occurred while trying to send data: error ()

**Overview:** This article describes how to resolve the *Error: An error occurred while trying to send data: error ()* while uploading files from desktop machine to remote server.



**Step 1:** To resolve the above error, increase the value of *max\_input\_time* in the *php.ini* file. Refer to the steps below.

```
root@gateway :~# grep -v '^s*#' /etc/php/8.2/apache2/php.ini | grep -i 'max_input_time'
```

```
max_input_time = 600
```

```
root@gateway :~# grep -v '^s*#' /etc/php/8.2/cli/php.ini | grep -i 'max_input_time'
```

```
max_input_time = 600
```

**Step 2:** Restart the webserver and access Ezeelogin GUI.

```
root@gateway :~# systemctl restart apache2
```

**Related Articles:**

[Transfer file from remote desktop to remote server.](#)

[Transfer file from local desktop to gateway server.](#)

[How to copy/delete a file in jumpserver users home directory.](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-an-error-occurred-while-trying-to-send-data-error-40;-41;-765.html>