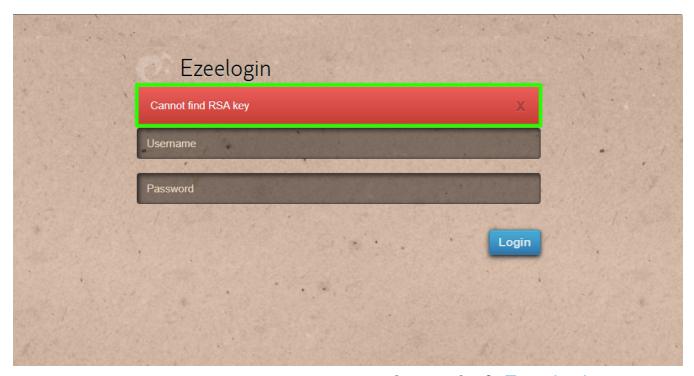
756 Jisna Joseph December 27, 2024 Common Errors & Troubleshooting 45

How to solve the error "Cannot find RSA key"?

Overview: This article helps to resolve "**Cannot find RSA key**" error encountered when logging into the Ezeelogin GUI. The issue can be fixed by adding **host_url** and **cookie_match_ip** to the Ezeelogin configuration file, which is located at /usr/local/etc/ezlogin/ez.conf.



Step 1: Append host_url and cookie_match_ip as 0 to the end of <u>Ezeelogin</u> configuration file located at /usr/local/etc/ezlogin/ez.conf.

```
root@gateway ~]#
nano /usr/local/etc/ezlogin/ez.conf
host_url http://your_domain_name
cookie_match_ip 0
```

If you have enabled HTTPS add host_url as https://your_domain_name

Step 2: After adding the above parameters to the <u>Ezeelogin configuration file</u>, try logging into the Ezeelogin GUI.

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Online URL: https://www.ezeelogin.com/kb/article/cannot-find-rsa-key-756.html