Login as superadmin when SSO is enabled globally

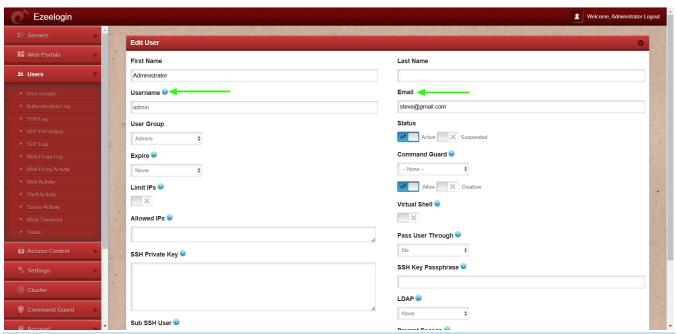
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How to login to Ezeelogin as superadmin when SSO is enabled?

Overview: This article helps superadmin users to login to Ezeelogin GUI while using SSO

METHOD 1

Step 1: Add the superadmin user in Ezeelogin to <u>SSO</u> with the exact username and Email address as used in Ezeelogin.



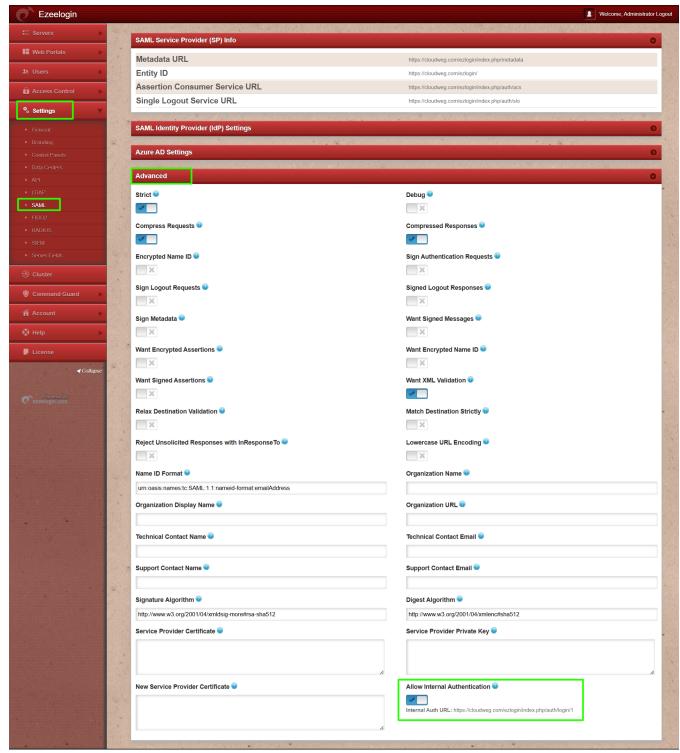
In Ezeelogin, make sure the superadmin user's email address matches the email in SSO, as Ezeelogin uses email for user verification by default.

Step 2: Once the superadmin user has been added to SSO with the exact username and email address, they should be able to log in using SSO.

METHOD 2

This is an alternative method where you can log in without SAML authentication. We are not disabling the SAML here instead users can login without SAML authentication with the provided url.

Step 1: Navigate to **Settings** -> **SAML** -> **Advanced option** -> **Enable Allow Internal Authentication**.



Step 2: After enabling **Allow Internal Authentication**, you will receive an internal auth URL from which you can log in without SAML authentication for local Ezeelogin users.



Online URL:

https://www.ezeelogin.com/kb/article/login-as-superadmin-when-sso-is-enabled-globally-753.html