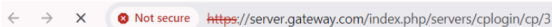


# Plesk Windows Session Not Found

751 Rakhi October 24, 2024 [Common Errors & Troubleshooting](#) 155

## Plesk Windows Session Not Found.

**Overview:** This article helps in resolving the "Session not found" encountered while logging into the Plesk control panel from Web GUI.



A screenshot of a web browser window. The address bar shows a URL starting with 'https://server.gateway.com/index.php/servers/cplogin/cp/3'. Below the address bar, the text 'Session not found' is displayed in a simple, black font.

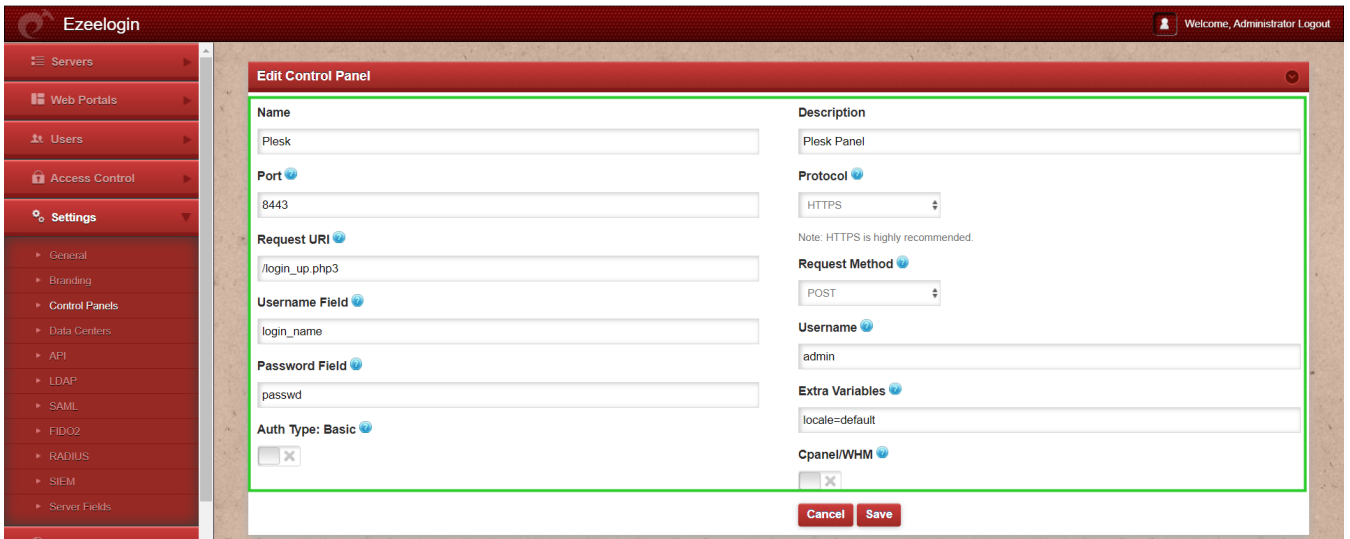
Session not found

**Step 1:** Check for the latest messages in the [error log file](#). Run the following command on the gateway server to see the application log errors.

```
root@gateway_server:~# (cd $(awk '/^system_folder/ {print $2}'  
/usr/local/etc/ezlogin/ez.conf)/application/logs/ && tail -f $(ls -t log-*.php |  
head -n 1))
```

**Example: Error - 2024-10-23 07:16:07 --> cplogin error: Session not found**

**Step 2:** Confirm with the correct settings in the added Plesk ControlPanel.



**Step 3:** Later, clear the full browser cache, or try using an incognito window, or switch to a different browser and try again.

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## Related Articles:

[Error log file and configuration file to troubleshoot.](#)

[How to add plesk as controlPanel.](#)

[How to add plesk as web portal.](#)

[Describe Portals and Panels.](#)

Online URL: <https://www.ezeelogin.com/kb/article/plesk-windows-session-not-found-751.html>