Unable to access GUI while using MySQL SSL

How to solve HTTP 500 error while accessing Ezeelogin GUI?

Overview: This article helps to troubleshoot and resolve the **HTTP 500** error encountered while accessing the Ezeelogin GUI when using MySQL SSL, by adjusting the permissions of the /etc/certs directory.

Step 1: Check for the latest messages from the [application log](). Navigate to the log directory and tail the latest log.

Step 2: Check and correct the permission of **/etc/certs** directory and client-cert.pem.

Step 3: If you have a cluster setup ensure that the same certificates and keys are used for both the primary and secondary nodes. Copy the certificates and keys from the primary node to the /etc/certs/ directory on the secondary node. The following certificates and keys should be copied:

```
root@gateway:~# cd /etc/certs

root@gateway:/etc/certs# ls

ca-key.pem client-cert.pem  server-key.pem
ca.pem  client-key.pem  server-cert.pem
```

Related Articles:

[Configure jump server to use SSL for MySQL](#)

[Configure ssh jump server to use SSL for Mariadb](#)

[SSL Certificate failed with MySQL SSL](#)

[Install Master/Slave Ezeelogin with MySQL SSL](#)

Online URL: https://www.ezeelogin.com/kb/article/unable-to-access-gui-while-using-mysql-ssl-738.html