

# Unable to access GUI while using MySQL SSL

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## How to solve HTTP 500 error while accessing Ezeelogin GUI?

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**Overview:** This article helps to troubleshoot and resolve the **HTTP 500** error encountered while accessing the Ezeelogin GUI when using MySQL SSL, by adjusting the permissions of the /etc/certs directory.

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**Step 1:** Check for the latest messages from the [application log](#). Navigate to the log directory and tail the latest log.



**Step 2:** Check and correct the permission of `/etc/certs` directory and `client-cert.pem`.

**Step 3:** If you have a cluster setup ensure that the same certificates and keys are used for both the primary and secondary nodes. Copy the certificates and keys from the primary node to the `/etc/certs/` directory on the secondary node. The following certificates and keys should be copied:

```
root@gateway:~# cd /etc/certs
root@gateway:/etc/certs# ls
ca-key.pem  client-cert.pem  server-key.pem
ca.pem     client-key.pem   server-cert.pem
```

## Related Articles:

[Configure jump server to use SSL for MySQL](#)

[Configure ssh jump server to use SSL for Mariadb](#)

[SSL Certificate failed with MySQL SSL](#)

[Install Master/Slave Ezeelogin with MySQL SSL](#)

Online URL: <https://www.ezeelogin.com/kb/article/unable-to-access-gui-while-using-mysql-ssl-738.html>