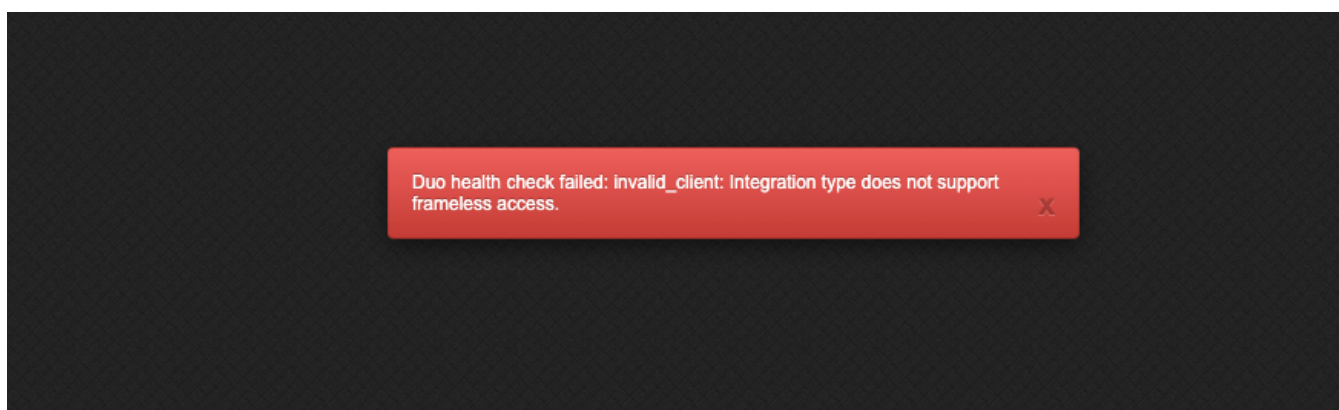


Error: Duo health check failed: invalid_client: Integration type does not support frameless access.

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Error: Duo health check failed: invalid_client: Integration type does not support frameless access.

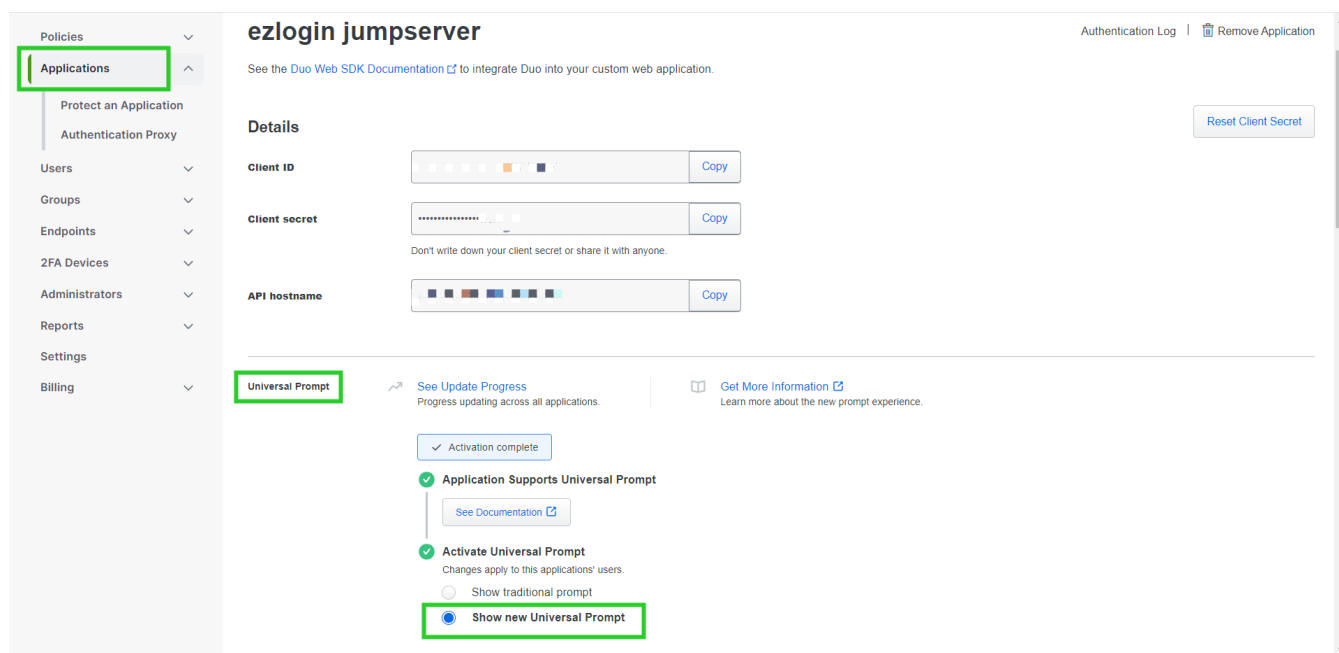
You may have encountered this error if the DUO prompt you are using is not the Universal Prompt.



Follow the below step to resolve the above issue:

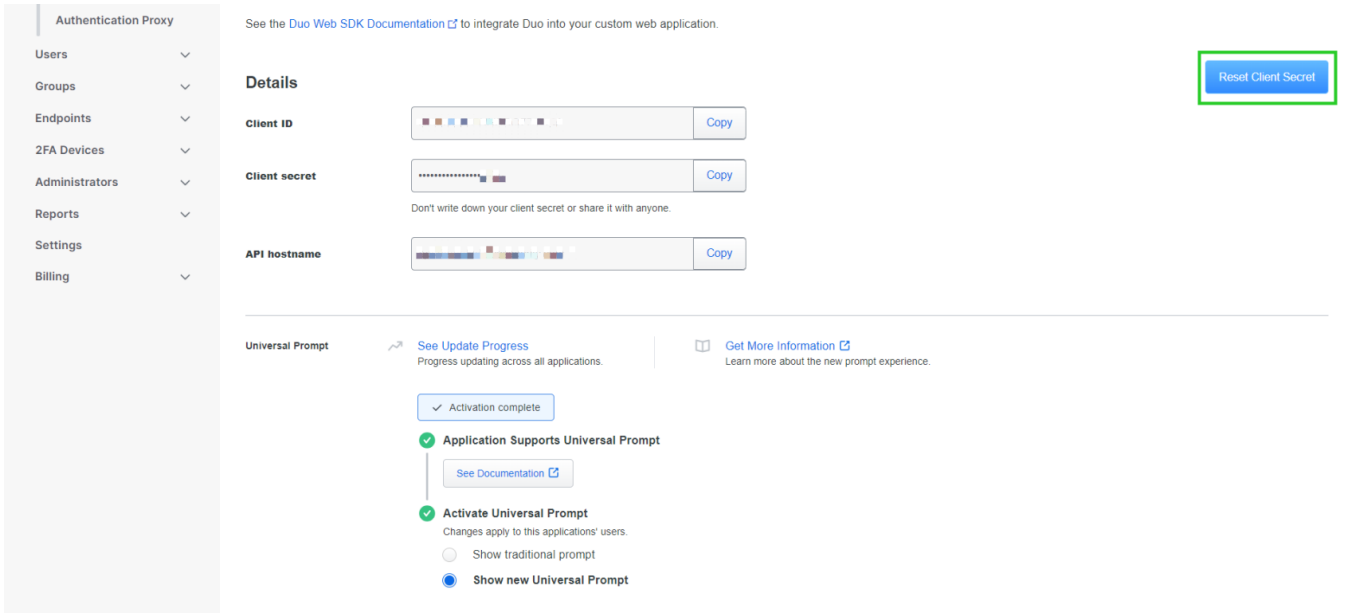
1. Login to the [DUO](#) account.

1a. Navigate to **Applications > Universal prompt > Change from traditional prompt to Universal prompt.**

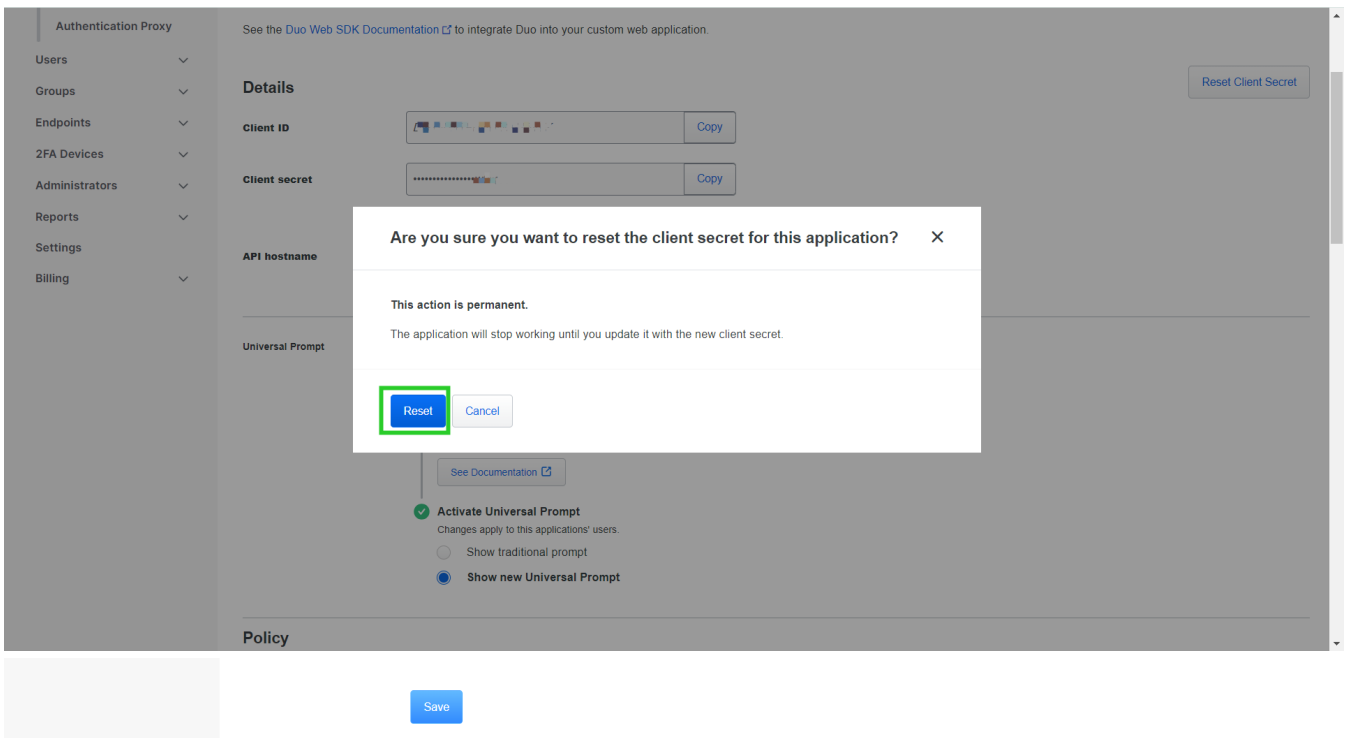


Reset the new Client keys.

2. Click on **Reset Client Secret** > **Reset** > **Save** it.



The screenshot shows the 'Authentication Proxy' settings page for an application. On the left is a navigation menu with options: Users, Groups, Endpoints, 2FA Devices, Administrators, Reports, Settings, and Billing. The main content area is titled 'Details' and includes fields for Client ID, Client secret, and API hostname, each with a 'Copy' button. A 'Reset Client Secret' button is highlighted with a green border in the top right corner. Below the details is a 'Universal Prompt' section with status indicators and radio buttons for 'Show traditional prompt' and 'Show new Universal Prompt'.



This screenshot shows the same settings page with a confirmation dialog box open. The dialog asks 'Are you sure you want to reset the client secret for this application?' and notes that the action is permanent. It provides a 'Reset' button (highlighted with a green border) and a 'Cancel' button. The background settings are dimmed.

Save

Related Articles:

[Disable DUO 2fa from the backend.](#)

[Configure DUO 2fa in Ezeelogin.](#)

[Error: No 2fa enabled.](#)

Online URL:

https://www.ezeelogin.com/kb/article/error-duo-health-check-failed-invalid_client-integration-type-does-not-support-frameless-access-718.html