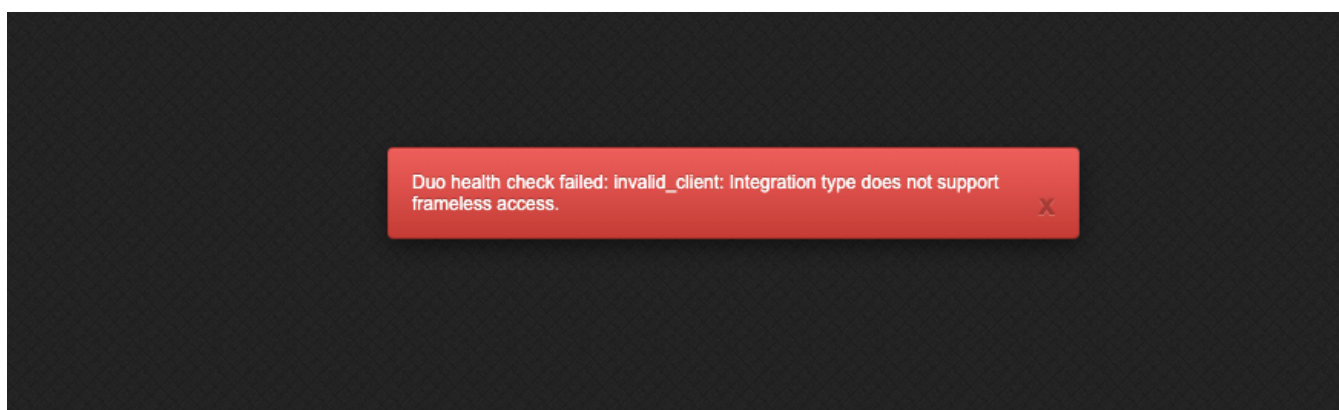


# Error: Duo health check failed: invalid\_client: Integration type does not support frameless access.

718 Rakhi June 21, 2024 [Common Errors & Troubleshooting](#) 656

## Error: Duo health check failed: invalid\_client: Integration type does not support frameless access.

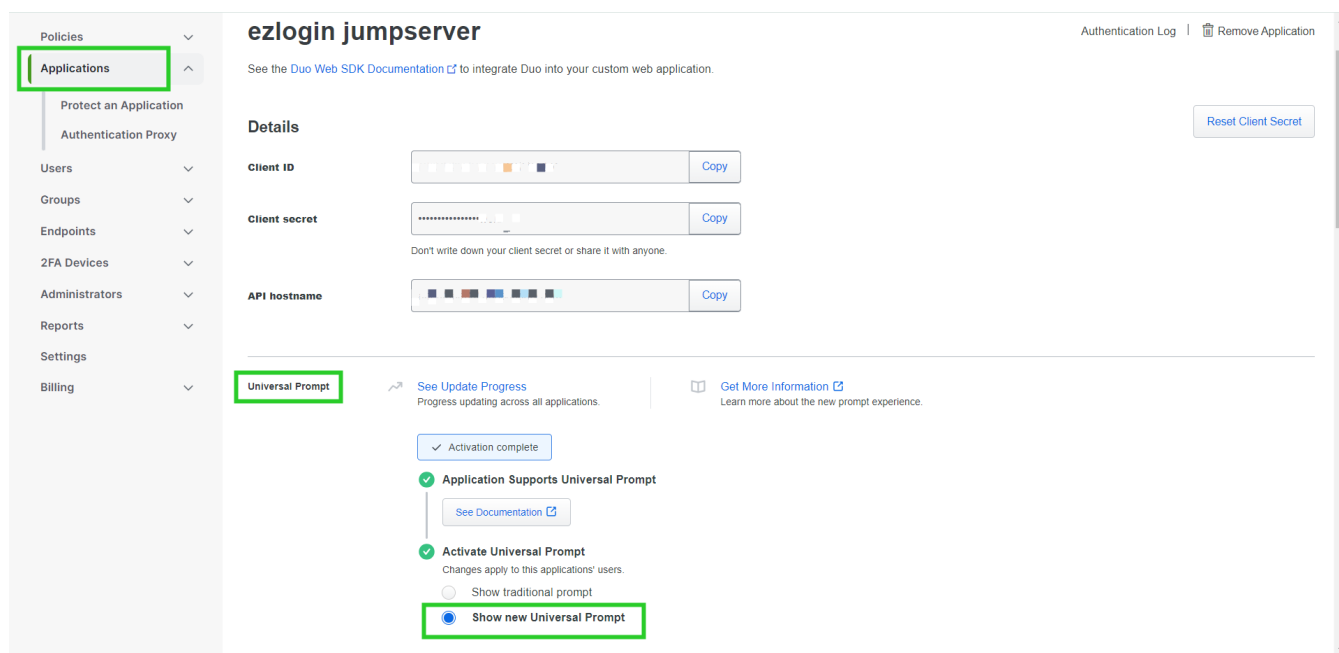
You may have encountered this error if the DUO prompt you are using is not the Universal Prompt.



Follow the below step to resolve the above issue:

1. Login to the [DUO](#) account.

1a. Navigate to **Applications > Universal prompt > Change from traditional prompt to Universal prompt.**



**Reset the new Client keys.**

## 2. Click on **Reset Client Secret** > **Reset** > **Save** it.

The screenshot shows the 'Authentication Proxy' settings page for an application. The left sidebar contains a navigation menu with items: Users, Groups, Endpoints, 2FA Devices, Administrators, Reports, Settings, and Billing. The main content area is titled 'Details' and includes fields for Client ID, Client secret, and API hostname, each with a 'Copy' button. A 'Reset Client Secret' button is highlighted with a green border in the top right corner. Below the details, there is a 'Universal Prompt' section with a progress indicator and options to 'Show traditional prompt' or 'Show new Universal Prompt'. A 'Save' button is located at the bottom of the page.

Are you sure you want to reset the client secret for this application? X

This action is permanent.  
The application will stop working until you update it with the new client secret.

Reset Cancel

## **Related Articles:**

[Disable DUO 2fa from the backend.](#)

[Configure DUO 2fa in Ezeelogin.](#)

[Error: No 2fa enabled.](#)

Online URL:

[https://www.ezeelogin.com/kb/article/error-duo-health-check-failed-invalid\\_client-integration-type-does-not-support-frameless-access-718.html](https://www.ezeelogin.com/kb/article/error-duo-health-check-failed-invalid_client-integration-type-does-not-support-frameless-access-718.html)