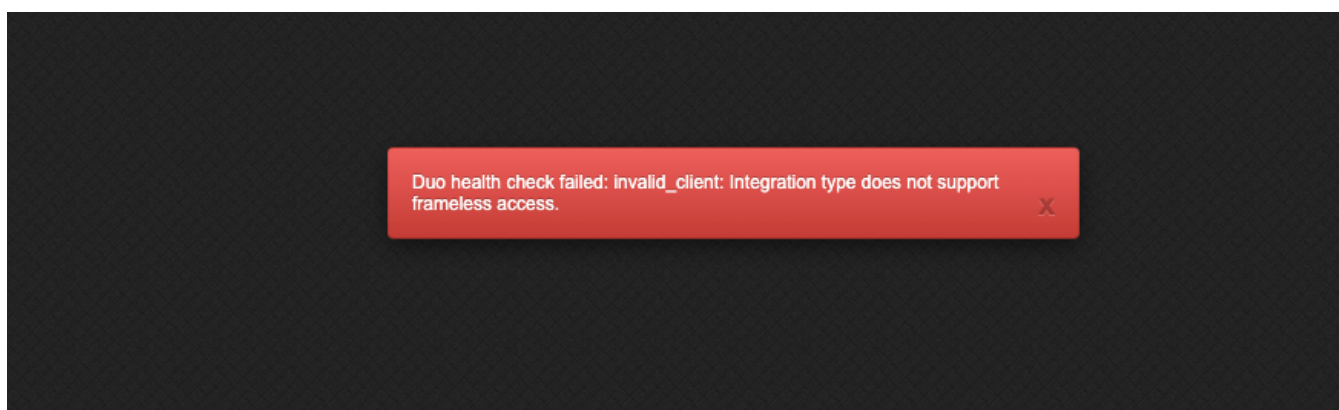


Error: Duo health check failed: invalid_client: Integration type does not support frameless access.

718 Rakhi June 21, 2024 [Common Errors & Troubleshooting](#) 1075

Error: Duo health check failed: invalid_client: Integration type does not support frameless access.

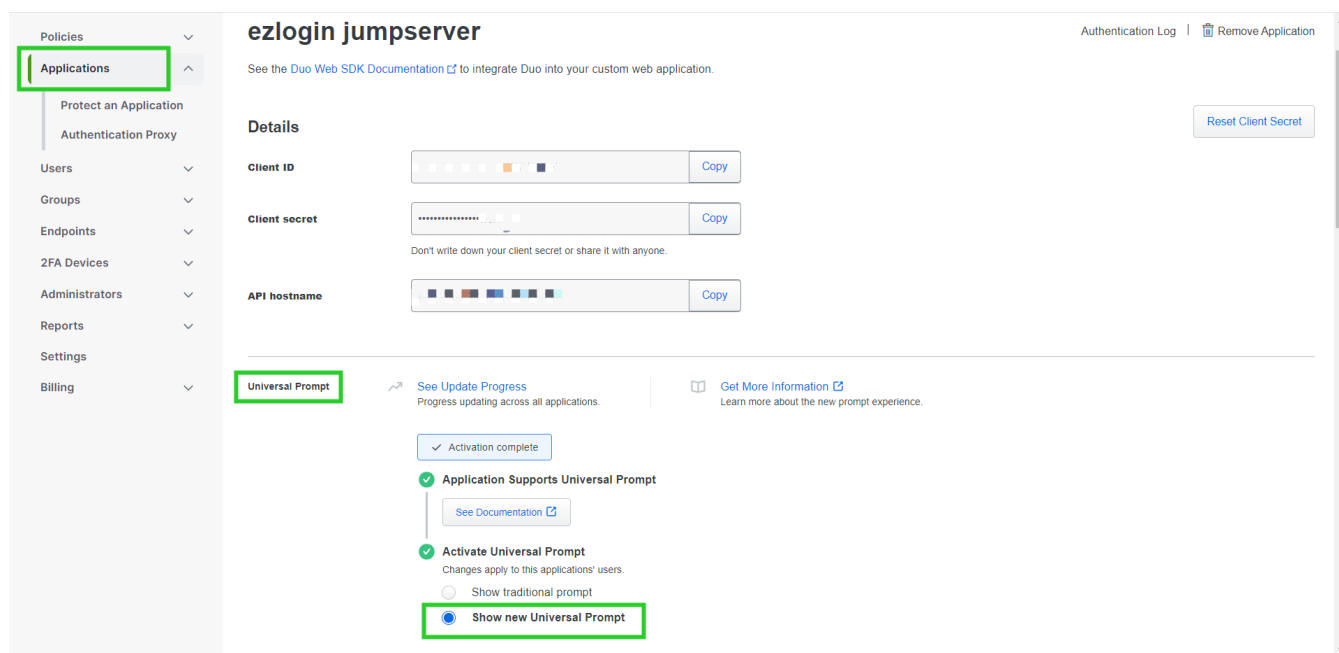
You may have encountered this error if the DUO prompt you are using is not the Universal Prompt.



Follow the below step to resolve the above issue:

1. Login to the [DUO](#) account.

1a. Navigate to **Applications > Universal prompt > Change from traditional prompt to Universal prompt.**



Reset the new Client keys.

2. Click on **Reset Client Secret** > **Reset** > **Save** it.

The screenshot shows the 'Authentication Proxy' settings page for an application. The left sidebar contains a navigation menu with items: Users, Groups, Endpoints, 2FA Devices, Administrators, Reports, Settings, and Billing. The main content area is titled 'Details' and includes fields for Client ID, Client secret, and API hostname, each with a 'Copy' button. A 'Reset Client Secret' button is highlighted with a green border in the top right corner. Below the details, there is a 'Universal Prompt' section with a progress indicator, a 'See Update Progress' link, and a 'Get More Information' link. The 'Universal Prompt' section shows 'Activation complete' and 'Application Supports Universal Prompt' with a 'See Documentation' link. Under 'Activate Universal Prompt', there are two radio button options: 'Show traditional prompt' and 'Show new Universal Prompt', with the latter selected.

Authentication Proxy

See the [Duo Web SDK Documentation](#) to integrate Duo into your custom web application.

Details

Client ID Copy

Client secret Copy

Don't write down your client secret or share it with anyone.

API hostname Copy

Universal Prompt [See Update Progress](#) Progress updating across all applications. [Get More Information](#) Learn more about the new prompt experience.

✓ Activation complete

✓ Application Supports Universal Prompt [See Documentation](#)

✓ Activate Universal Prompt Changes apply to this applications' users.

Show traditional prompt

Show new Universal Prompt

Reset Client Secret

Are you sure you want to reset the client secret for this application? ✕

This action is permanent.

The application will stop working until you update it with the new client secret.

Reset Cancel

[See Documentation](#)

✓ Activate Universal Prompt Changes apply to this applications' users.

Show traditional prompt

Show new Universal Prompt

Policy

Save

Related Articles:

[Disable DUO 2fa from the backend.](#)

[Configure DUO 2fa in Ezeelogin.](#)

Error: No 2fa enabled.

Online URL:

https://www.ezeelogin.com/kb/article/error-duo-health-check-failed-invalid_client-integration-type-does-not-support-frameless-access-718.html