

Error creating subssh user with non root user

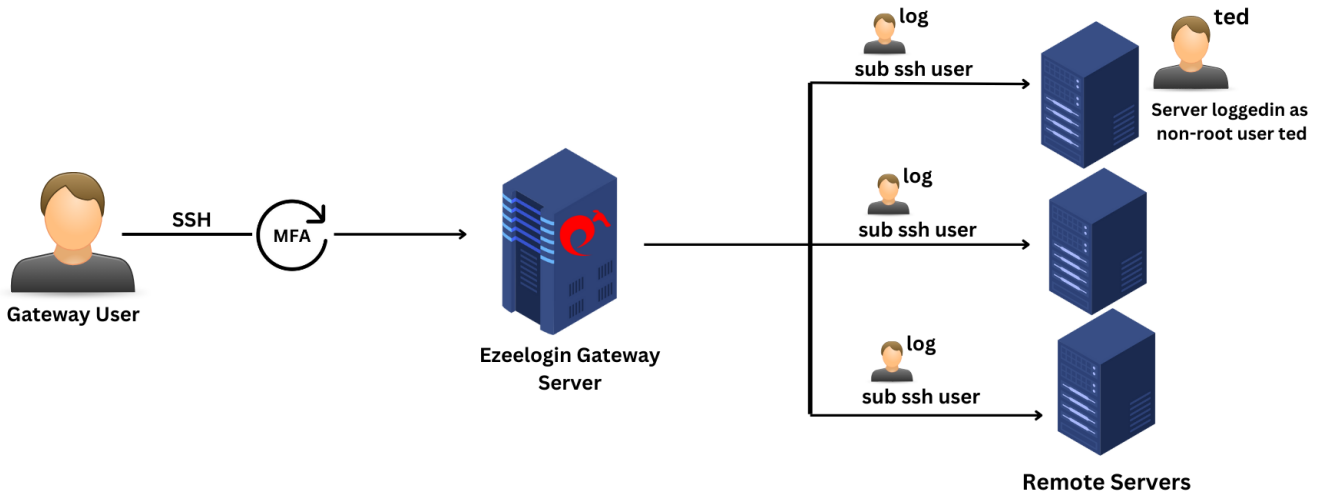
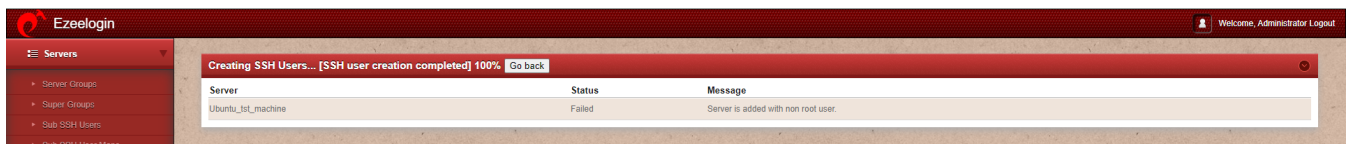
684 Rakhi May 7, 2024 [Common Errors & Troubleshooting](#) 733

Error creating sub ssh user with a non-root user

Synopsis:

This error commonly arises when you've initially configured your server using a non-root user and attempted to create a [sub ssh user](#) within that server, also using a non-root user.

Error: The following error is received while creating a sub ssh user with a non-root user.



Follow the steps below to create a sub ssh user and try logging in with a non-root user.

Step 1: Edit the server and save it with the root user.

The screenshot shows the 'Edit Server' configuration page in Ezeelogin. The 'Remote SSH login user / RDP login user' field is highlighted with a green box and contains the text 'root'. Other fields include Hostname (rkdedil.uk.gr), IP Address(es) (192.168.0.109), SSH Private Key, SSH Key Passphrase, Password Management (keep server password), SSH Port (22), Control Panel (None), Description, RDP (disabled), RDP Port (3389), Server Group (backup servers), SSH (enabled), Datacenter (None), Saved SSH Private Key (None), and Windows Domain.

Step 2: Enable root permissions in the remote server using the following step:

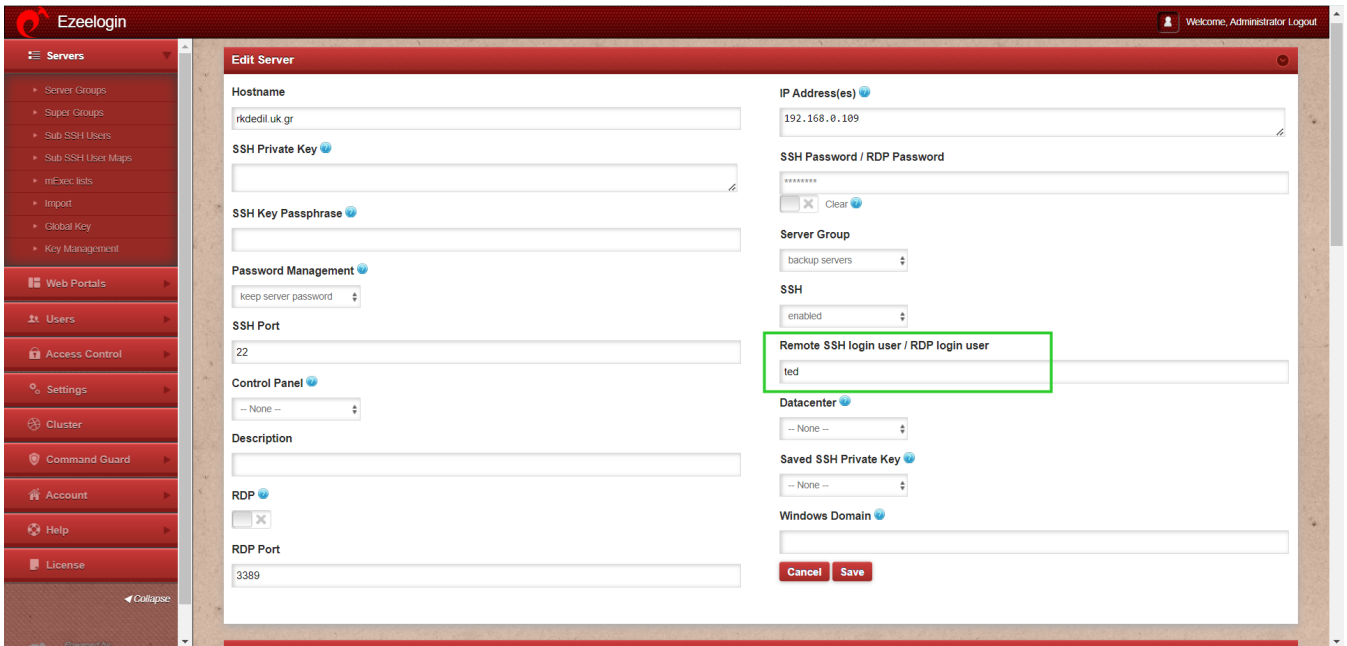
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sed -i 's/#PermitRootLogin prohibit-password/PermitRootLogin yes/'
/etc/ssh/sshd_config && sudo systemctl restart sshd
```

Step 3: Try to recreate [sub ssh user](#) 'log'

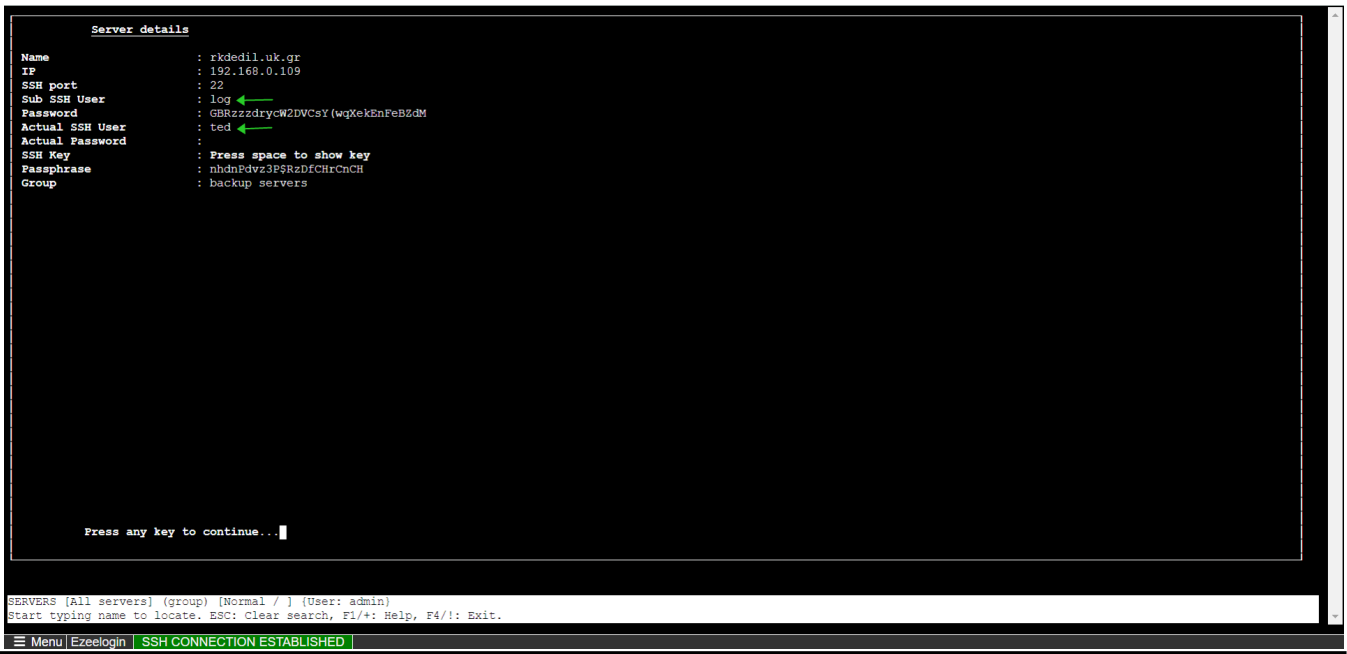
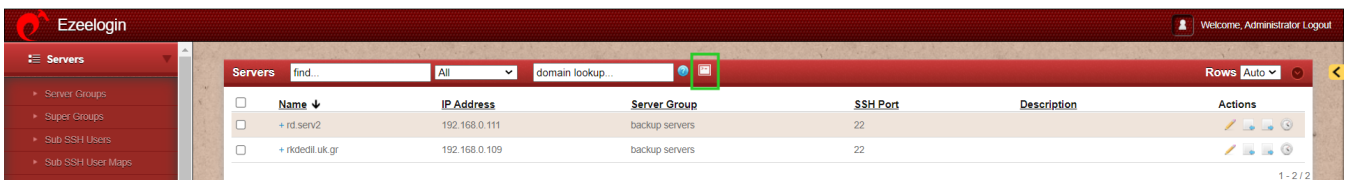
The top screenshot shows the 'Add Sub SSH User' form. The 'Username' field contains 'log' and the 'Groups' field contains 'subssh'. The bottom screenshot shows a table listing the created user:

Username	Groups	Type	Actions
log	subssh	Managed	

Step 4: Edit the server and mention the non-root user and save it.



Step 5: Try to log into non-remote servers using a sub ssh user.



Related Articles:

[SSH user mapping failed](#)

[Unmanaged subssh user](#)

[Access different servers with different sub ssh users](#)

[Types of users in Ezeelogin](#)

[User identity and access management in SSH](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-creating-subssh-user-with-non-root-user-684.html>