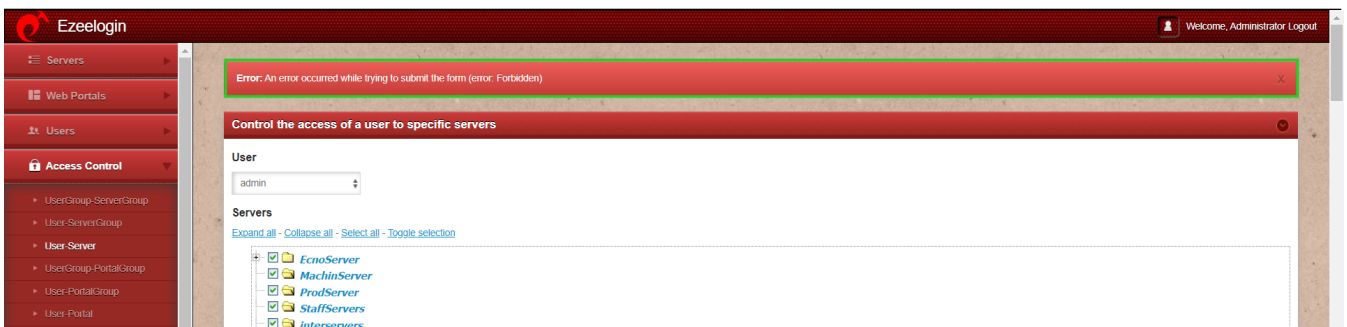


# Error: An error occurred while trying to submit the form (error: Forbidden)

659 Rakhi August 1, 2024 [Common Errors & Troubleshooting](#) 914

## Error: An error occurred while trying to submit the form (error: Forbidden)

**Overview:** This article describes an error that arises when modifying the User-Server group in Access Control while handling a large volume of data, highlighting the need to adjust certain PHP configuration settings.



This error occurs when you attempt to modify the User-Server group in Access Control while handling a large amount of data.

- To resolve the above error, you can increase the values for **max\_input\_vars**, **max\_execution\_time**, **memory\_limit**, **post\_max\_size**, and **upload\_max\_filesize** in the php.ini file by editing. Refer to the below step.

For **Ubuntu 22**,

```
root@gateway:~# nano /etc/php/8.1/apache2/php.ini ---> (change into corresponding PHP version)
```

```
max_execution_time = 300
max_input_vars = 10000
memory_limit = 1G
post_max_size = 1G
upload_max_filesize = 1G
```

And restart the Apache web service.

```
:~# systemctl restart apache2
```

**Note:** In case you are using **CentOS 7**, Edit **vi /etc/php.ini** and follow these commands to check the config file and then restart the web service.

```
:~# httpd -t
```

```
:~# systemctl restart httpd
```

To check php.ini file :~# **grep -v '^s\*#' /etc/php.ini | grep -i 'max\_input\_vars = |max\_execution\_time|post\_max\_size|upload\_max\_filesize|memory\_limit'**

To Check the php.ini file

```
:~# grep -v '^s*#' /etc/php/8.1/apache2/php.ini | grep -i 'max_input_vars = |max_execution_time|post_max_size|upload_max_filesize|memory_limit'
```

```
max_execution_time = 300
```

```
max_input_vars = 10000
```

```
memory_limit = 1G
```

```
post_max_size = 1G
```

```
upload_max_filesize = 1G
```

Online URL:

<https://www.ezeelogin.com/kb/article/error-an-error-occurred-while-trying-to-submit-the-form-40:error-forbidden-41;-659.html>