

# Interrupt SSH session to remote server

642 Lekshmi April 15, 2025 [Features & Functionalities](#) 1149

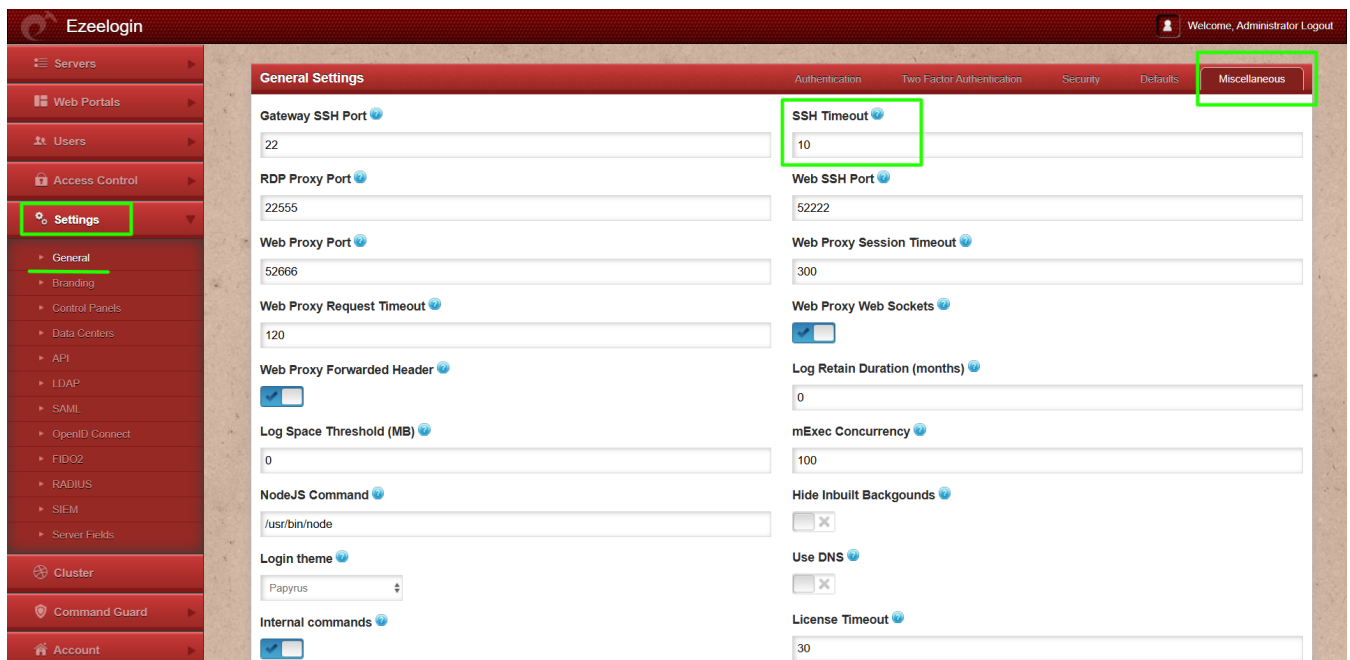
## How to interrupt the SSH session to the remote server from the ezsh shell?

**Overview:** This article explains how to handle unresponsive or timed-out sessions within Ezeelogin without initiating a new terminal session.

When a server get time out or a session becomes unresponsive within Ezeelogin, instead of opening a new terminal or starting a new session, consider using the following approaches:

### Scenario 1:

If a session becomes idle and there is no activity within it for the specified idle timeout duration (10 to 20 seconds), Ezeelogin takes action. It initiates a fallback mechanism, which means it returns the gateway user to the server list or server selection screen.



### Scenario 2:

When you encounter a situation in Ezeelogin where a server times out

or a session becomes unresponsive, use the **Ctrl+C** keyboard shortcut. When you press Ctrl+C, Ezeelogin displays a message that says "**Connection interrupted by user**". This action initiates a fallback to the server list shell.

mubuntu

Connection interrupted by user

Server: mubuntu, port: 22

Press any key to continue...**|**

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## Related Articles:

[Authentication by SSH key failed](#)

[Failed to establish SSH session](#)

[Ezeelogin Timeouts Explained](#)

[Configure shell activity timeout in ssh gateway](#)

[Error: An error occurred while trying to send data: error \(Gateway Timeout\)](#)

Online URL: <https://www.ezeelogin.com/kb/article/interrupt-ssh-session-to-remote-server-642.html>