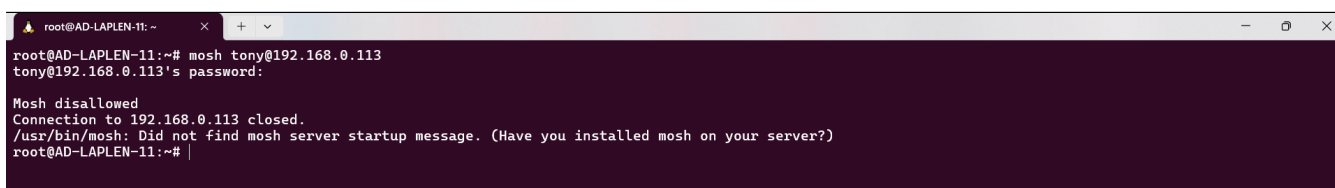


# Mosh disallowed

616 Rakhi April 1, 2025 [Common Errors & Troubleshooting](#) 1438

## **/usr/bin/mosh: Did not find mosh server startup message. (Have you installed mosh on your server.)**

**Overview:** This article provides steps to resolve the issue when Mosh is disallowed while attempting to use it for remote shell access.



```
root@AD-LAPLEN-11: ~  
root@AD-LAPLEN-11:~# mosh tony@192.168.0.113  
tony@192.168.0.113's password:  
Mosh disallowed  
Connection to 192.168.0.113 closed.  
/usr/bin/mosh: Did not find mosh server startup message. (Have you installed mosh on your server?)  
root@AD-LAPLEN-11:~#
```

When trying to connect using Mosh, the following error message may appear:

```
/usr/bin/mosh: Did not find mosh server startup message. (Have you installed mosh on your server?)
```

This error occurs when:

- Mosh is not installed on the server.
- Mosh service is not enabled in the Ezeelogin GUI.

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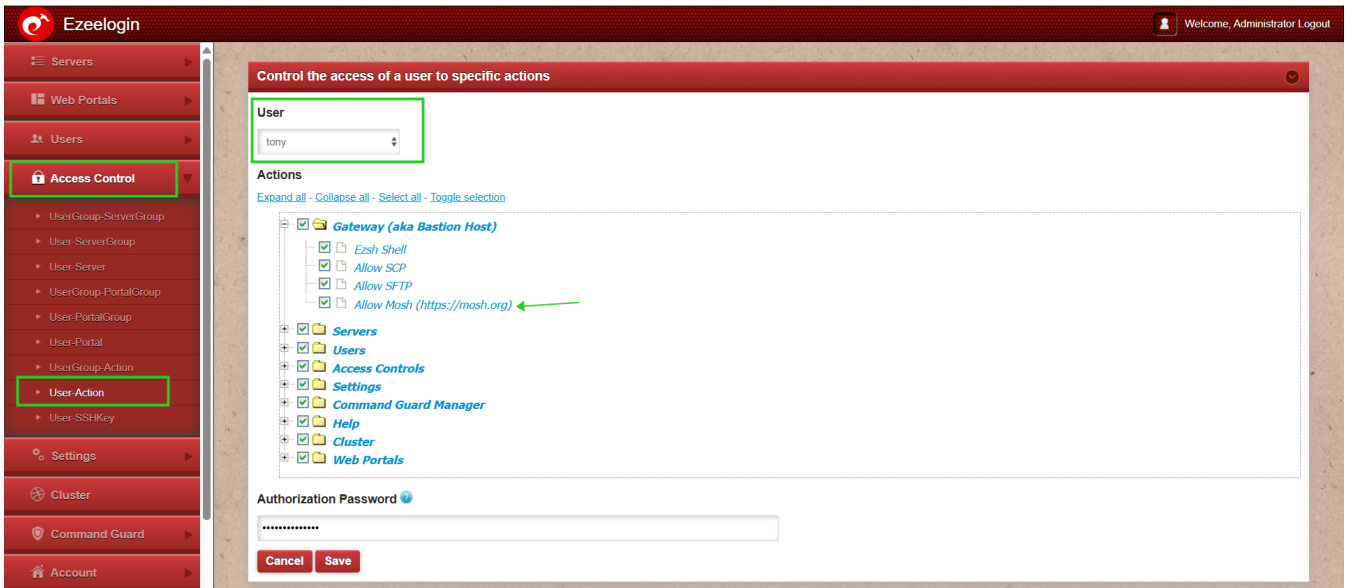
How to **enable mosh service** for the admin user.

**Step 1:** Ensure Mosh is installed on your Gateway machine by running:

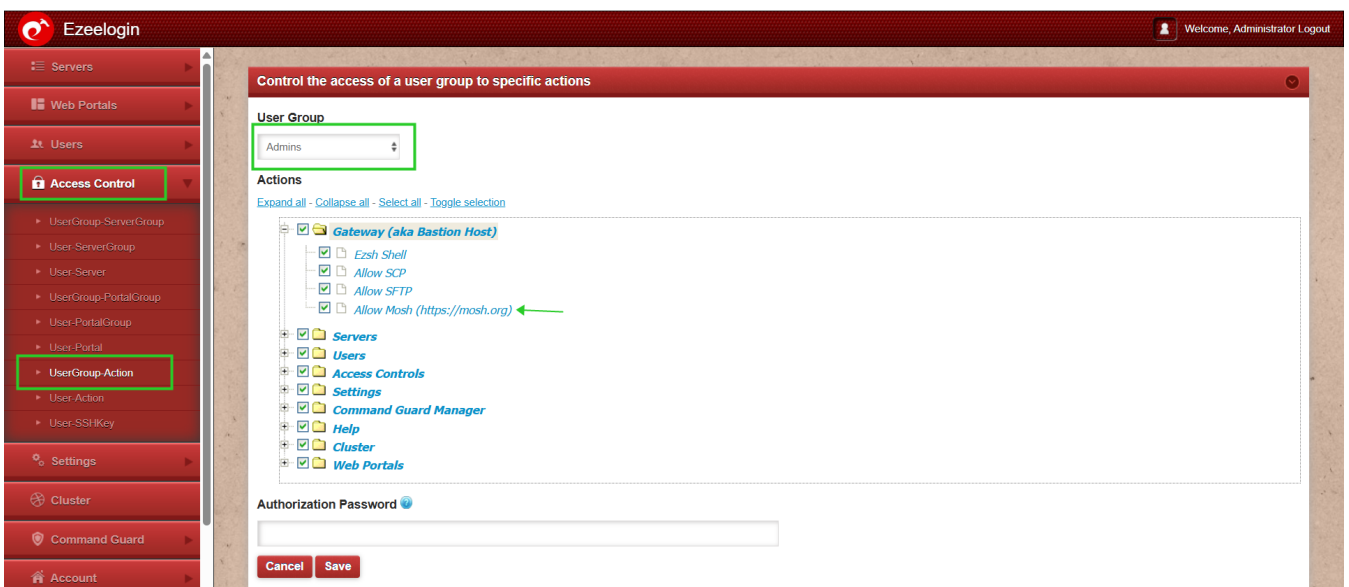
```
root@gateway:~# apt-get install mosh
```

**Step 2:** To **enable mosh service** on your machine you need to enable it.

Navigate to **Access Control > User Action**. Select the users who require access and enable **Allow Mosh**.



**Step 3:** Verify that **Admin** or required group users have permission under **Access Control > User Group-Action**.



**Step 4:** Once enabled, try connecting to the server using Mosh:



## Related Articles:

[View users in specific user group.](#)

[Hide server details of particular user group.](#)

Online URL: <https://www.ezeelogin.com/kb/article/mosh-disallowed-616.html>

