

How to reset 2fa of an ezeelogin user?

609 Manu Chacko September 5, 2023 [Tweaks & Configuration](#) 1533

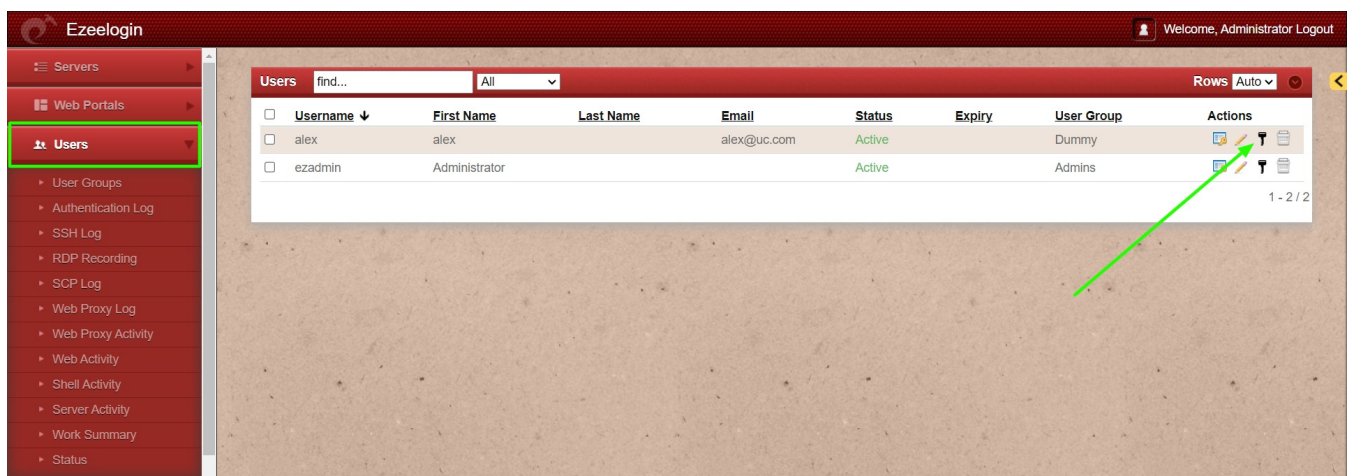
How to reset or clear the two-factor authentication of a user?

This will clear/reset all the two-factor authentication mechanisms such as GOOGLE Authenticator, YUBIKEY, and DUO Authenticator of the user.

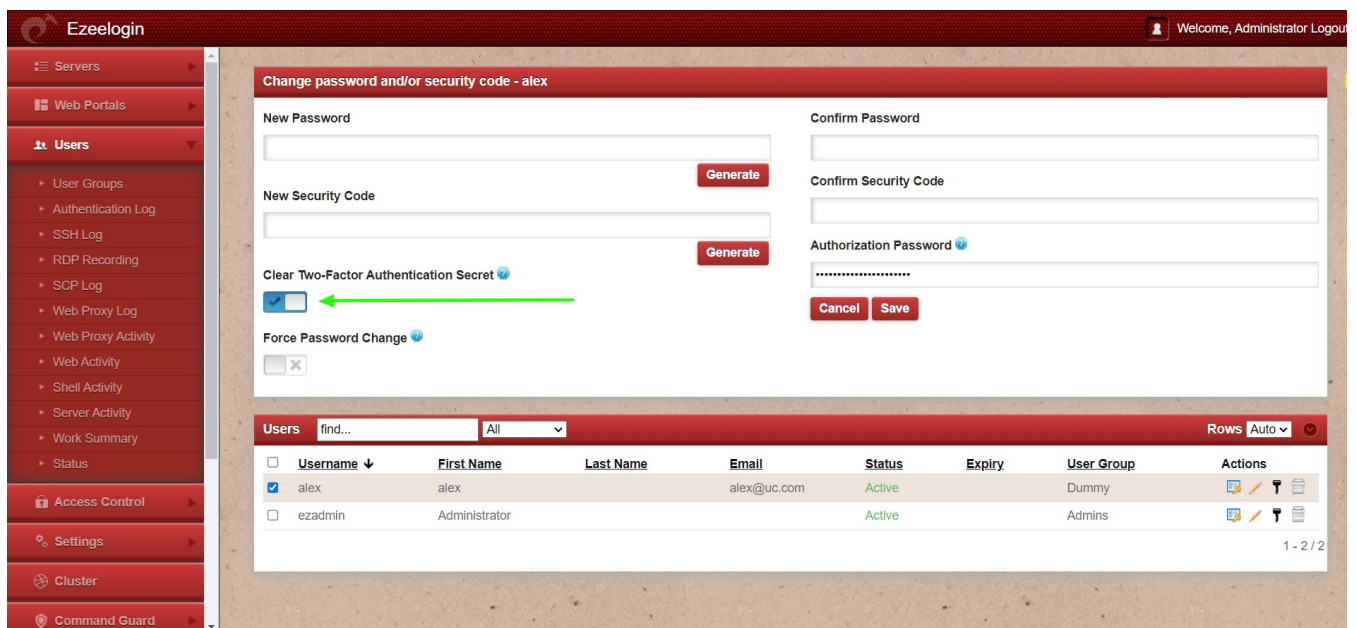
1. Login as administrator on Ezeelogin GUI and click on the reset password icon



of the user.



2. Enable **Clear Two-Factor Authentication Secret** and save it. Now the user will be able to login and set a new 2FA.



3. Re-login to the Ezeelogin GUI as the user, and the user can set up their Google Authenticator, DUO, Yubikey,, or access keyword again.

Google Authenticator secret

Use [Google Authenticator app](#)
Scan the below QR code using the Google Authenticator app or manually add your account alex@192.168.221.100 using this secret:ZHF3NXGBNANZPRJ (Time based).



Continue

Logged IP: 192.168.221.170

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