

internal command ezinfo not displaying server details

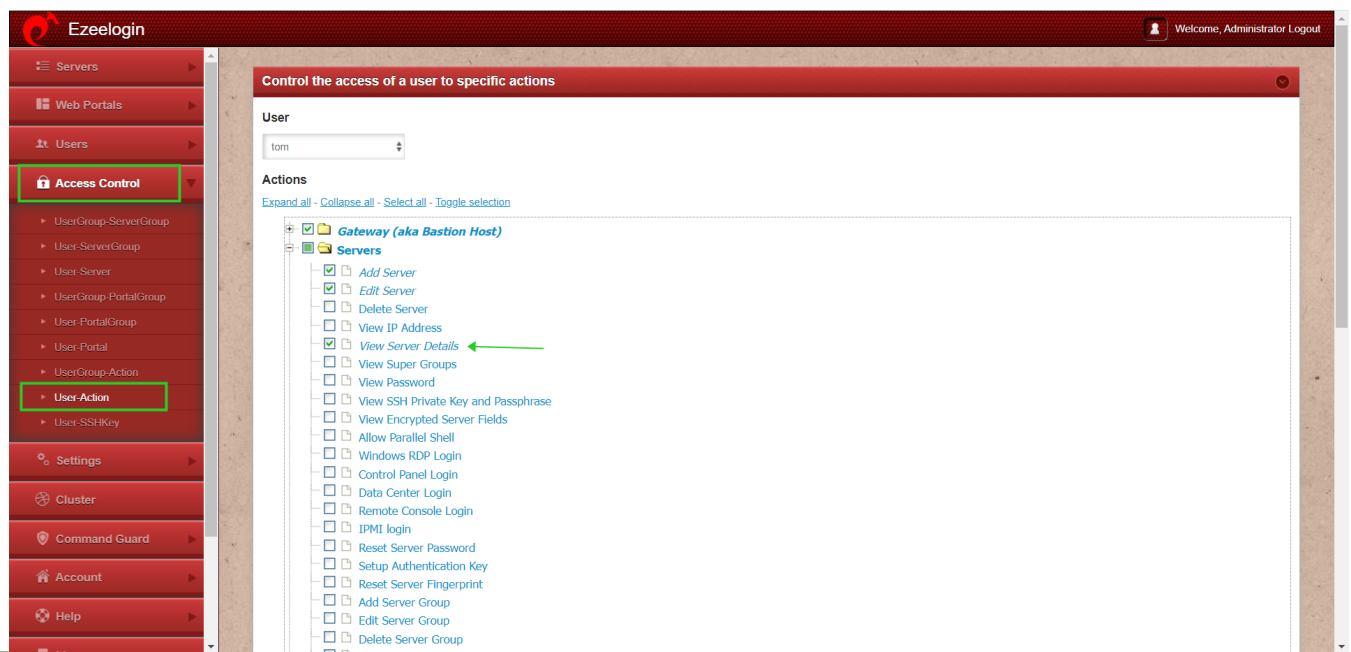
59 admin September 3, 2024 [Common Errors & Troubleshooting](#), [Features & Functionalities](#)
8864

Troubleshooting: 'ezinfo' command does not display server details

Overview: This article describes steps to resolve the issue where the internal command 'ezinfo' does not display server details by adjusting user privileges and security settings in Ezeelogin and also how to enable/disable internal commands globally.

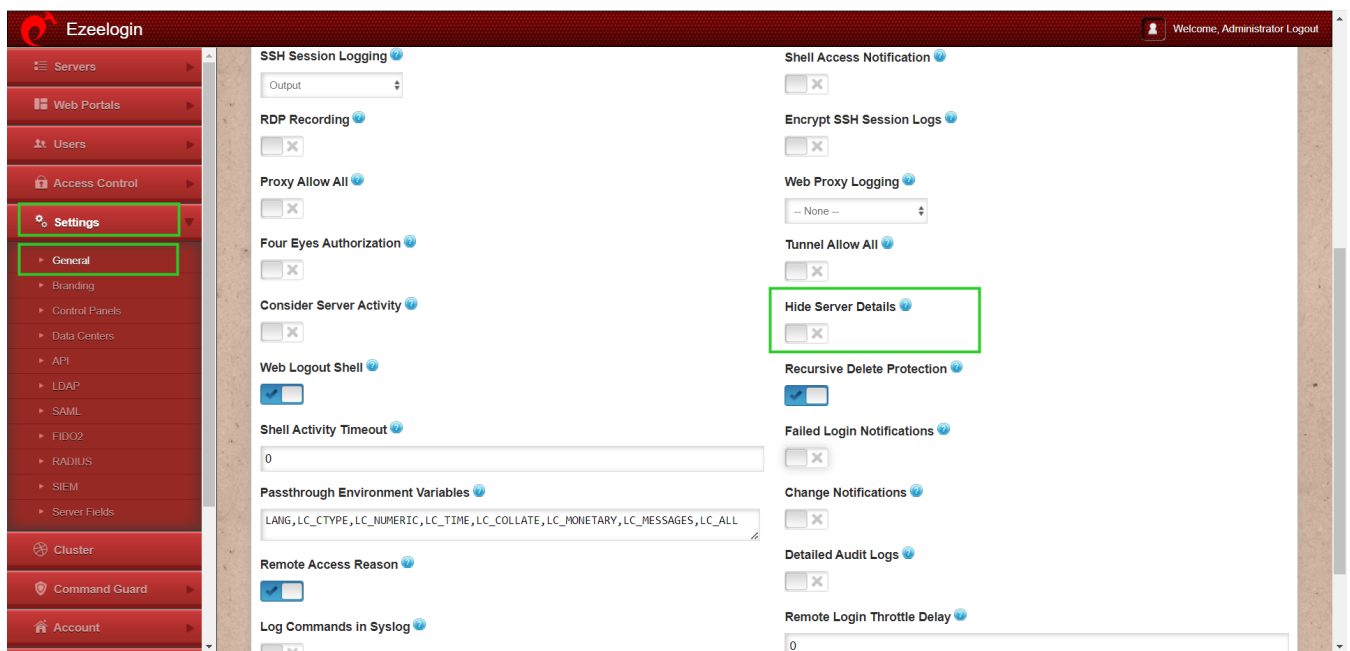
Step 1: ezinfo command not displaying server details

Step1(A): Make sure the user has been granted the privilege to 'view the server details' under **Access-Control >> User-Action**



[Internal commands - ezinfo](#)

Step 1(B). Also, make sure that under **Settings -> General -> Security**, the 'hide server details' box is unchecked.



Refer manual for details - https://www.ezeelogin.com/user_manual/Security.html

Step 1(C). Once the changes have been made, the user will need to re-login to the Ezeelogin gateway for ezinfo to work.

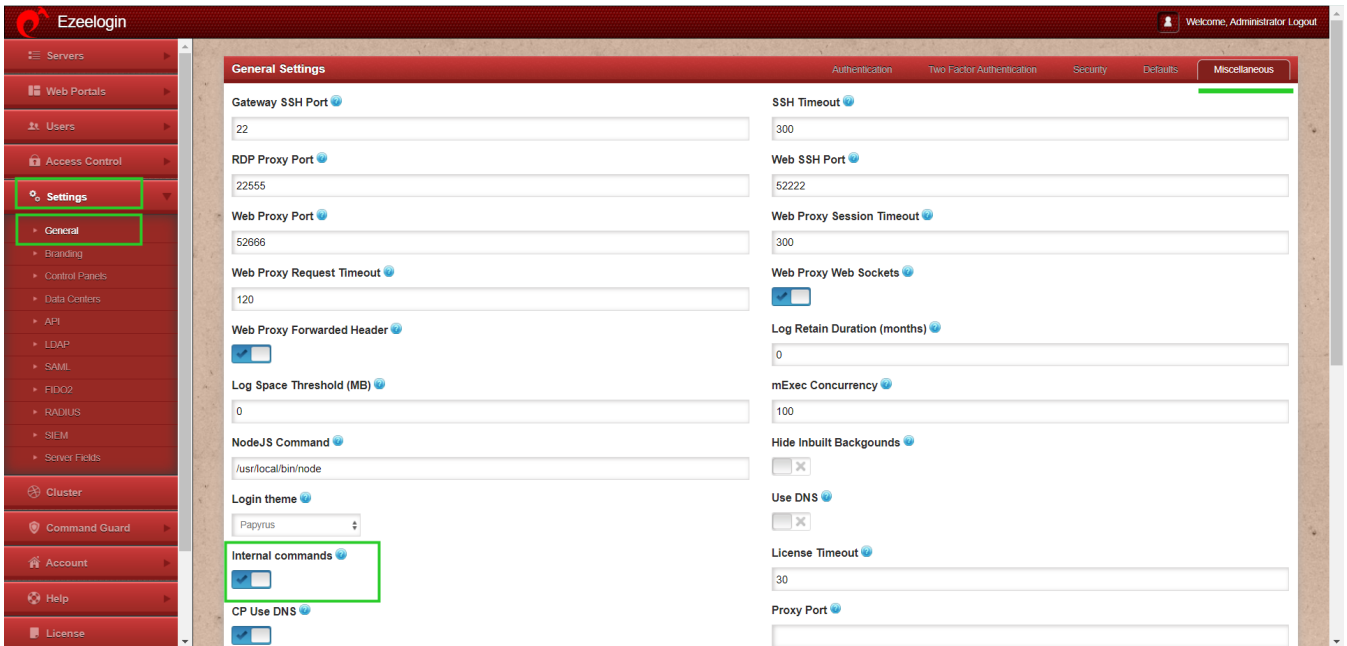
```
root@remoteserver:~# ezinfo
```

```
Server details:-
```

```
Name : debian
IP : 192.168.1.9
SSH port : 22
SSH User : root
Password : root
Group : gateway
```

2. How to enable/disable internal commands globally?

Step 2(A): Login to Ezeelogin GUI and navigate to **Settings** -> **General** -> **Miscellaneous**



Step 2(B): Enabling internal commands globally will make commands like **ezinfo**, **ezlist**, and **ezcp** available to all gateway users while working in ezsh.

```

root@production:~#
root@production:~# ezinfo

Server details:-

Name           : Production Server
IP             : 192.168.1.41
SSH port       : 22
SSH User       : root
Password       : 9H2*g6kPXwl=
Group          : Linux Servers
Datacenter     : Centos Web Panel

^C
root@production:~# ezlist
OpenpanelServers
Production Server
openznode.com
Cpanel/WHM server
^C
root@production:~# |

```

Step 2(C): Disabling internal commands globally will prevent all gateway users from accessing commands like **ezinfo**, **ezlist**, and **ezcp** while working in ezsh.

```
root@production:~#  
root@production:~# ezinfo ←  
  
Command 'ezinfo' not found, did you mean:  
  
  command 'einfo' from deb ncbi-entrez-direct (12.0.20190816+ds-1ubuntu0.2)  
  command 'einfo' from deb epub-utils (0.2.2-4ubuntu2)  
  command 'einfo' from deb eb-utils (4.4.3-12)  
  command 'epinfo' from deb photopc (3.07-1)  
  
Try: apt install <deb name>  
  
root@production:~# ezlist ←  
  
Command 'ezlist' not found, did you mean:  
  
  command 'vzlist' from deb vzctl (4.9.4-6)  
  
Try: apt install <deb name>  
  
root@production:~# |
```

Related Articles:

[Access Control Explained](#)

[User not able to view the password of a server even after granting permission in Access Control?](#)

Online URL:

<https://www.ezeelogin.com/kb/article/internal-command-ezinfo-not-displaying-server-details-59.html>