

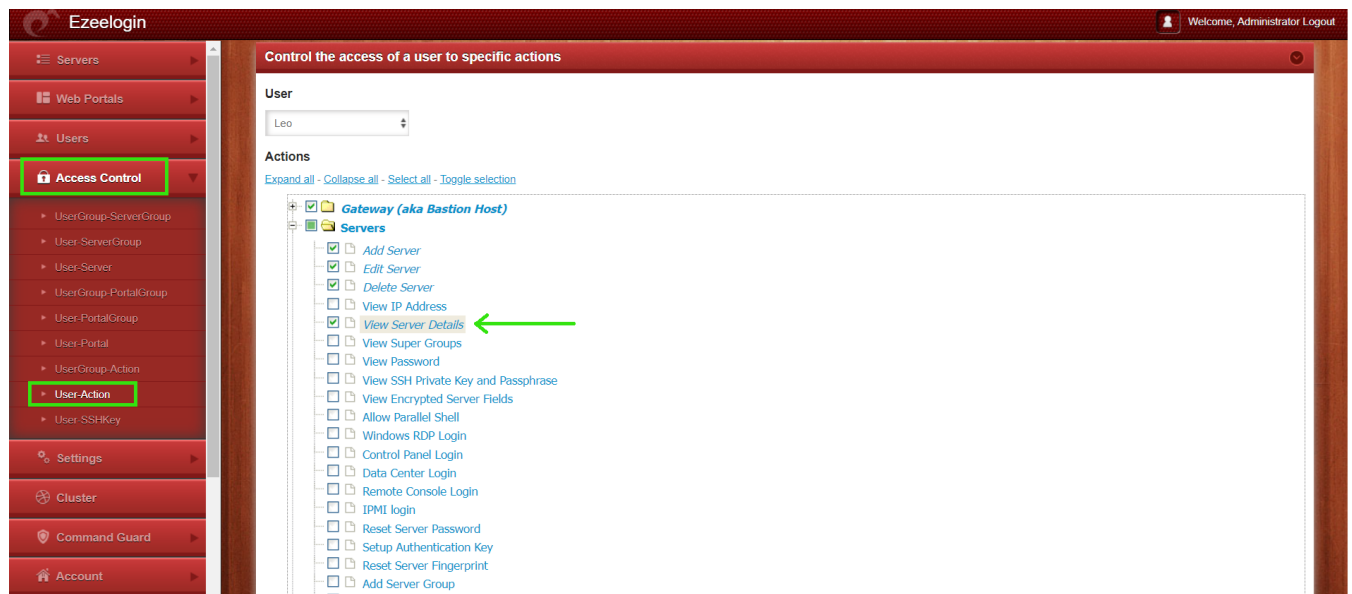
internal command ezinfo not displaying server details

59 admin June 28, 2024 [Common Errors & Troubleshooting](#), [Features & Functionalities](#) 7610

Troubleshooting: 'ezinfo' command does not display server details

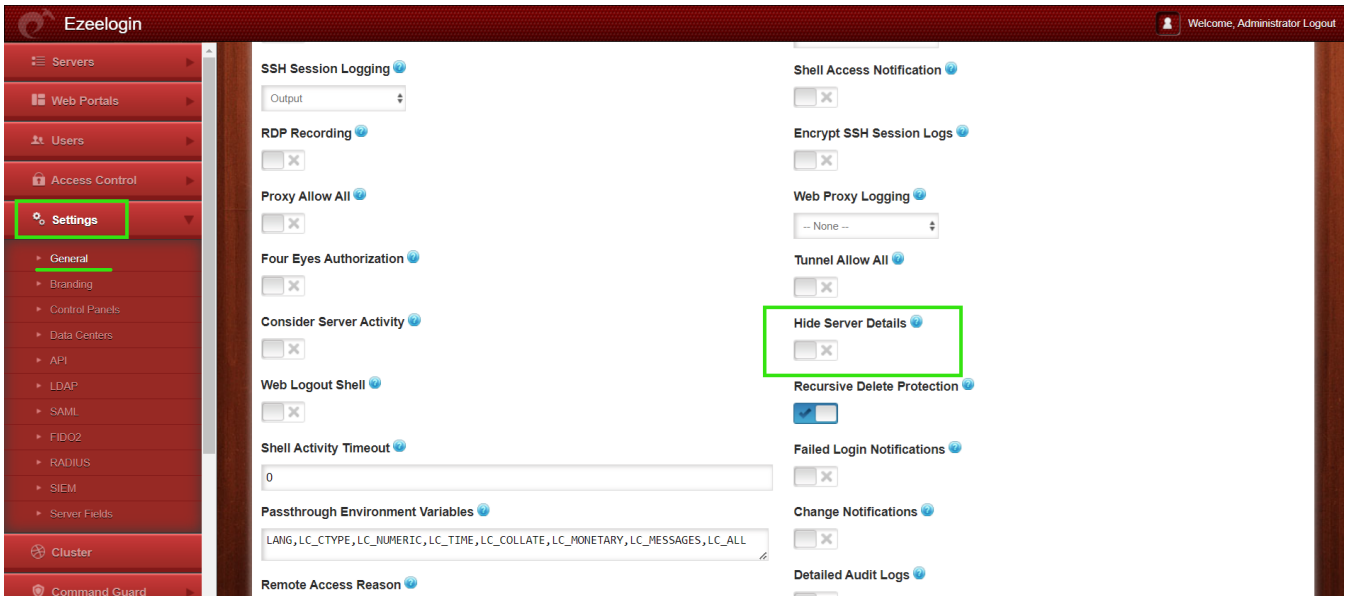
Synopsis: This article describes steps to resolve the issue where the internal command 'ezinfo' does not display server details by adjusting user privileges and security settings in Ezeelogin.

Step1. Make sure the user has been granted the privilege to 'view the server details' under **Access-Control >> User-Action**



[Internal commands -ezinfo](#)

Step 2. Also, make sure that under **Settings -> General -> Security**, the 'hide server details' box is unchecked.



https://www.ezeelogin.com/user_manual/Security.html

Step 3. Once the changes have been made, the user will need to re-login to the Ezeelogin gateway for ezinfo to work.

```
root@debian:~# ezinfo

Server details:-

Name : debian
IP : 192.168.1.9
SSH port : 22
SSH User : root
Password : root
Group : gateway
```

Related Articles

[Access Control Explained](#)

[User not able to view the password of a server even after granting permission in Access Control?](#)

Online URL:

<https://www.ezeelogin.com/kb/article/internal-command-ezinfo-not-displaying-server-details-59.html>