Invalid subsystem request while using WarpTerminal

585 admin February 27, 2023 [Common Errors & Troubleshooting](#) 1563

 Invalid subsystem request while using Warp SSH client.

The error can be found in the ezsh log in the users home directory.

```
tail -f /home/ezadmin/ezsh.log

Invalid subsystem request:

export TERM_PROGRAM='WarpTerminal'



Query failed (UPDATE `bgu_gwactivity_logs` SET `user_id`='1',
`status`='FAIL: Invalid subsystem request:

export TERM_PROGRAM='WarpTerminal'
```

To resolve the issue, use the absolute path to the ssh command as shown below when using the Warp SSH Client

```
/usr/bin/ssh ezadmin@gateway.eznoc.com
```

The error occurs because the warp ssh client tries to execute remote command which the [ezsh shell](#) does not permit as a security measure to prevent remote command execution on the Ezeelogin ssh jump server.