Increase Web Proxy Session Timeout

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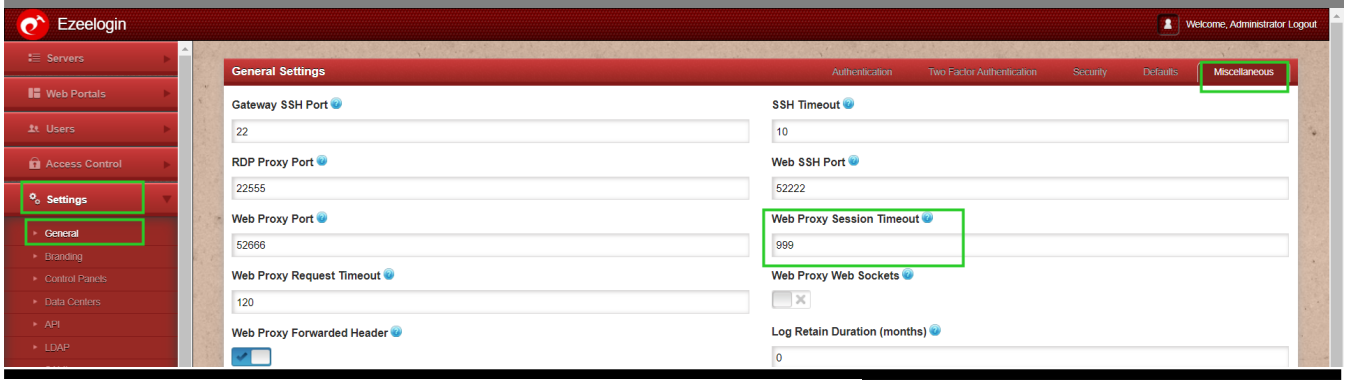
What is a WebProxy session?

It is a Session Timeout to the web portal.

- The following screenshot shows the *time in seconds for a session to the web proxy service to remain active if no requests come in.*

Note: We cannot change the timeout value by more than three characters from the Ezeelogin GUI.

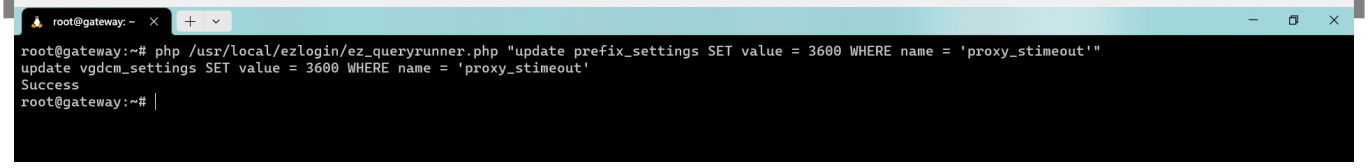


Change the Web Proxy Timeout value from the backend.

(1) To *Change the proxy session timeout value from the backend to more than 16min*. Run the below command on the gateway server.

In the example below you'll be giving the value 3600sec >> 60 min

```
root@gateway ~]# php /usr/local/ezlogin/ez_queryrunner.php "update
prefix_settings SET value = 3600 WHERE name = 'proxy_stimeout'"
```



- Check *Settings >> General >> Web Proxy Session Timeout* from Gateway GUI to confirm.