

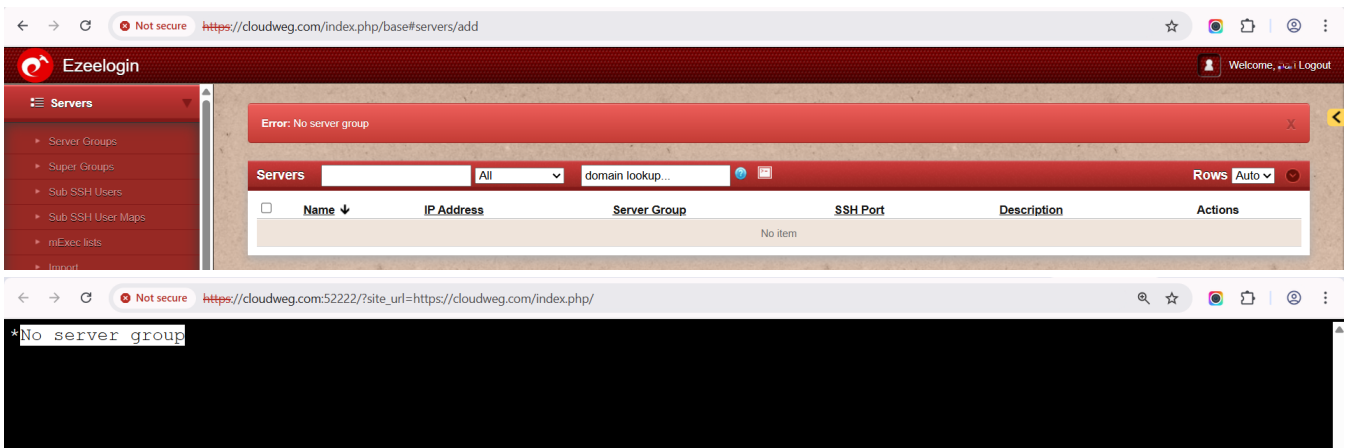
# Error: No Server Group

567 Rakhi March 22, 2025 [Common Errors & Troubleshooting](#) 1637

## How to resolve the Error: "No server group" ?

**Overview:** This article describes resolving the "No Server Group" error by granting the necessary user permissions.

Error report in GUI and backend:

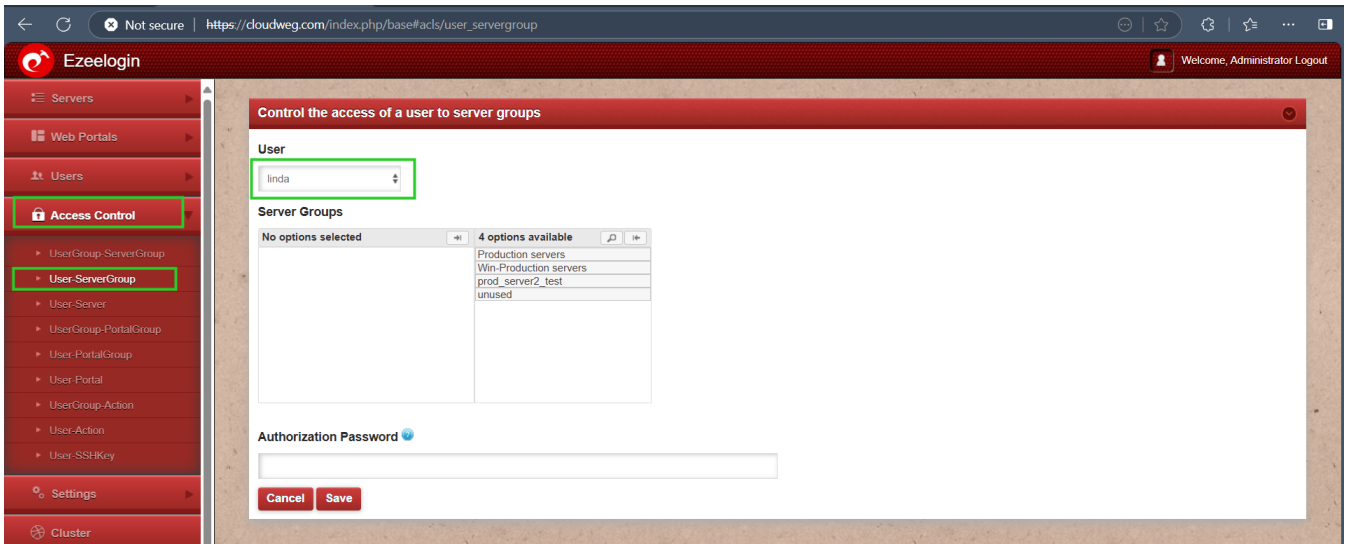


### Why does it happen?

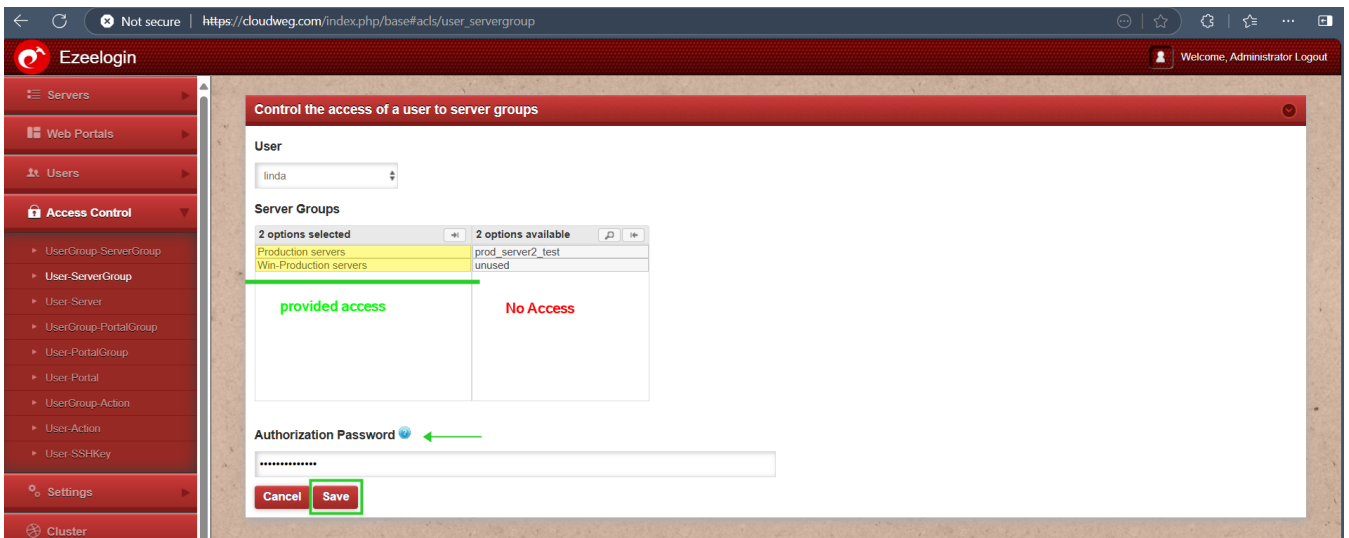
Because the gateway user has not granted necessary server group permissions.

To prevent the "NO SERVER GROUP" message when using a different gateway user account that has already been logged in, you must grant the necessary permissions for that account to access the [server](#) group.

**Step 1:** Log in to the web GUI as a **Super Admin** user and navigate to **Access Control ? User-Server Group**. Locate and select the gateway user who encountered the error (e.g., / *inda*).



**Step 2:** Select or map the **Server Group** to the gateway user who require access (e.g., *Linda*), then click **Save** to apply the changes.



**Step 3:** Re-login to backend through terminal or webssh console, the gateway user should be able to view the available [server groups](#) permission to the user (e.g., *Linda*)

```
← → ↻ Not secure https://cloudweg.com:52222/?site_url=https://cloudweg.com/index.php/
*Production servers dev_env
Win-Production servers beta_ver
All servers List of all accessible servers

GROUPS [Normal / ] (User: linda)
Start typing name to locate. ESC: Clear search, F1/+: Help, F4/!: Exit.
Menu ssh://linda@127.0.0.1:22 SSH CONNECTION ESTABLISHED
```

## Related Articles:

[Role Based Access Control.](#)

[Reset access control override.](#)

Online URL: <https://www.ezeelogin.com/kb/article/error-no-server-group-567.html>