

# An error occurred while trying to submit the form [error: Internal Server Error]

556 Rakhi September 26, 2023 [Common Errors & Troubleshooting](#) 1509

Error: An error occurred while trying to submit the form (error: Internal Server Error)

In case you have encountered the above error **while** [adding a new server](#).

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This could mainly occur due to:

1. Session Timeout.

So just try to re-login then try adding the server again.

If the error still persists.

2. Check the application log to get a detailed error log after adding a log\_level trace to the ez.conf file.

Refer to this Article: [To add log level trace](#)

Refer to this Article: [To check application logs](#)

Online URL:

<https://www.ezeelogin.com/kb/article/an-error-occurred-while-trying-to-submit-the-form-error-internal-server-error-556.html>