LICENSE No license

I get the error LICENSE No license Please contact support even though I have issued the license.

synopsis: This article offers step-by-step troubleshooting for the "LICENSE No license" error in Ezeelogin, even after issuing the license. It includes solutions to fix the issue.
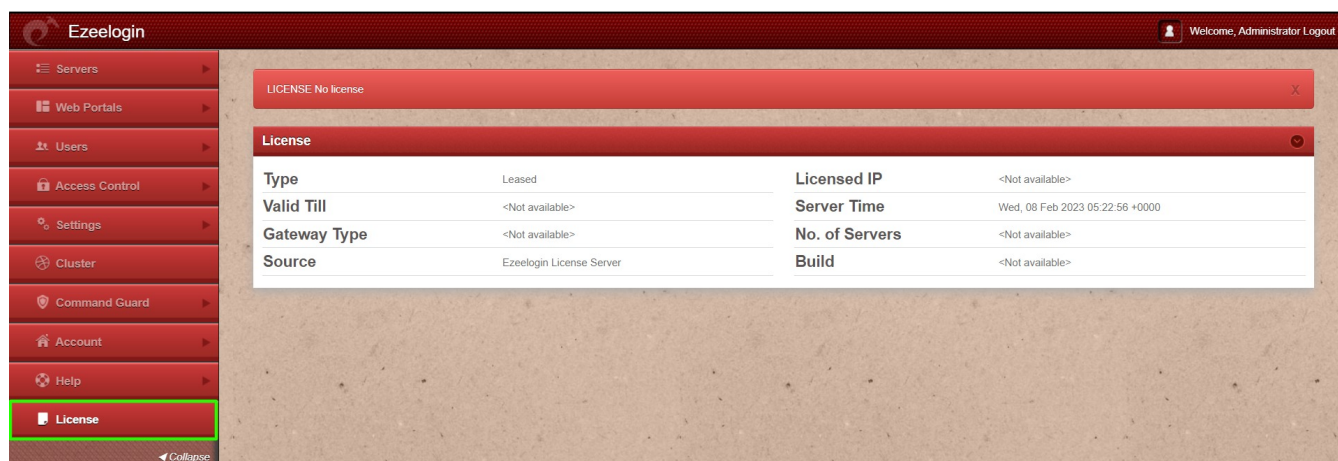
- **Refer below steps if you are using the Ezeelogin cloud license:**

1. Make sure that the gateway server has an outbound connection to the license server. Run below command

```
root@gateway ~]# telnet license2.ezeelogin.com 443

root@gateway ~]# telnet license.ezeelogin.com 443
```

2. Make sure you have issued the license with the IP of the gateway server. Run the below command to verify the IP of the gateway server.

```
root@gateway ~]# wget -qO- https://ezeelogin.com/myip
```

- **Refer below steps if you are using the Ezeelogin standalone license:**

1. Run the below command to confirm lic.dat file is present in the directory.

```
root@gateway ~]# ls /usr/local/etc/ezlogin/
```

2. If you have the standalone license file, do copy it to the below directory.

```
root@gateway ~]# cp
standalone_file.dat /usr/local/etc/ezlogin/lic.dat
```

3. Correct the permission of the license file by running the below command.

```
root@gateway ~]# chmod 644 /usr/local/etc/ezlogin/lic.dat
```

Contact the Ezeelogin support team 24*6 Live Chat Support / Helpdesk

Related Articles

[License expired though its not time / Number of servers exceeds maximum limit / How to flush license](#)

[License cache outdated but its not time yet](#)

[LICENSE ERROR: Could not resolve host: license.ezeelogin.com](#)

[Error: Reached maximum number of servers allowed by current license. Please upgrade license to add more servers.](#)

[Features that can be accesed after Ezeelogin License expiry](#)