

# Unable to add server into Ezeelogin via webinterface. Password error, times out

51 admin June 26, 2024 [Common Errors & Troubleshooting](#) 5082

## Troubleshooting Errors When Unable to Add Servers in the Ezeelogin Web Interface: Password Failures, Timeouts, and More

**Synopsis:** This article provides troubleshooting steps for adding servers in the Ezeelogin web interface, addressing issues like password failures and timeouts.

- Make sure that the Ezeelogin server IP is whitelisted and allows SSH traffic on the server that you are trying to add.

```
root@Remote:~# iptables -L
```

Or

```
root@Remote:~# sudo iptables -L -n | grep <Gatewayserver -IP>
```

- Make sure that you can log in via SSH using the command:

```
root@Gateway:~# ssh user@remote_server_ip
```

This is not required but in case you are not able to add the server by giving the password, try the following

- cat /usr/local/etc/ezlogin/id\_key.pub into your Linux servers /root/.ssh/authorized\_keys file

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