How to update license from Ezeelogin Customer Portal?

505 Nesvin KN January 23, 2025 Billing 3048

Steps to update license from Ezeelogin customer portal

Overview: This article explains the process of updating the Ezeelogin license through the customer portal, including modifying server count, billing cycle, and IP addresses for a seamless license update.

Step 1. Login to the customer portal: <u>https://billing.ezeelogin.com/#/</u>

Step 2. Navigate to the license tab and edit the license. Refer below screenshot.

Ezeelogin o	ustomer	r por	tal							Nesv	in KN Logout
Dashboard		Licenses							Refresh Ado		
Licenses											
Orders			Address	Q Advanced s	earch Or	ptions					
Invoices		#	IP	Secondary IP	Servers	Expiry	Status	Order ID	Created	Modified	Actions
Payment options		1	123.123.123.123		10	2022-06-10	active	627ba13a2b4d850018765373	2022-05-11	2022-05-11	B Z
My account											1
Agents											/
Credits										/	
Knowledgebase											
Helpdesk	Ľ.									/	
Website	ď										

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Step 3. The number of servers, billing cycle, and IP addresses can be updated here. Refer to the screenshot below

Ezeelogin custom	er portal	Nesvin KN	Logout					
Dashboard	Edit license							
Licenses	No. of servers 0 *							
Orders	10							
Invoices	Billing cycle *							
Payment options	Monthly (no discount)		~					
My account	IP address () *							
Agents	123.123.123.124							
Credits	Secondary IP address (optional) 🕕							
Knowledgebase								
Helpdesk Z	Cancel Update							

Step 4. Update the changes by clicking the update button and after successfully updating, login to the Ezeelogin GUI and click on the license tab to reflect the changes. Refer below screenshot.

Ezeelogin				Welcome, Administrator L	
≣ Servers ►	License			 • 	
∎ Web Portals ►	Туре	Leased	Licensed IP	123 123 123 124	
tt Users ▶	Valid Till	Fri, 10 Jun 2022 11:42:50 +0000	Server Time	Wed, 11 May 2022 07:39:27 +0000	
Access Control	Gateway Type	primary	No. of Servers	4 / 10	
	Source	Standalone File	Build	627ba13a2b4d85001876537d	
Cluster	10	· ·			
Command Guard		ex all the states	· · · · · · · · · · · · · · · · · · ·		
Account >	1				
Help 🕨				the second	
License	A second states				
	·				

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How to upgrade/downgrade license in new ezeelogin customer portal?

How to Add /Edit License in the new Ezeelogin customer portal?

Online URL: <u>https://www.ezeelogin.com/kb/article/how-to-update-license-from-ezeelogin-customer-portal-505.html</u>