The IP field must contain a valid public IP or how to install Ezeelogin on a machine in lan

The error "The IP field must contain a valid public IP" pops up when I enter lan IP or private IPs as I need to install Ezeelogin on a machine in lan. How do I overcome this?

Synopsis: This article describes how to resolve the "The IP field must contain a valid public IP" error for Ezeelogin installation by ensuring internet connectivity via NAT, finding the public IP, using a static IP, or obtaining an owned license for LANs without internet.

To overcome the error "The IP field must contain a valid public IP" when trying to install Ezeelogin on a machine in a LAN, follow these steps:

Step 1: **Ensure Internet Connectivity:**

- Make sure the machine in the LAN has internet connectivity via NAT (Network Address Translation) and can connect to license.ezeelogin.com on port 443.

Step 2: **Determine Public IP:**

- SSH into the jump server.
- Run the following command to find the public IP.

```
:~# wget -qO- http://ezeelogin.com/myip


or


:~# curl ifconfig.me
```

Note: A static public IP is recommended. If the server is behind a DHCP and the public IP changes frequently, you will need to update the licensed IP from the customer portal every time it changes.

Step 3: **Purchase License for Public IP:**

- The license server will check the public IP used by the NAT. Therefore, purchase the license for the public IP that is NATed.

Step 4: **Consider Owned License for LAN Without Internet:**

- Opt for an owned license if you plan to use Ezeelogin in a LAN with no internet connectivity.

By following these steps, you can install Ezeelogin on a machine in a LAN and avoid the error regarding the IP field.

Feel free to take the help of support if you encounter any issues or need further assistance!

Related Articles:

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