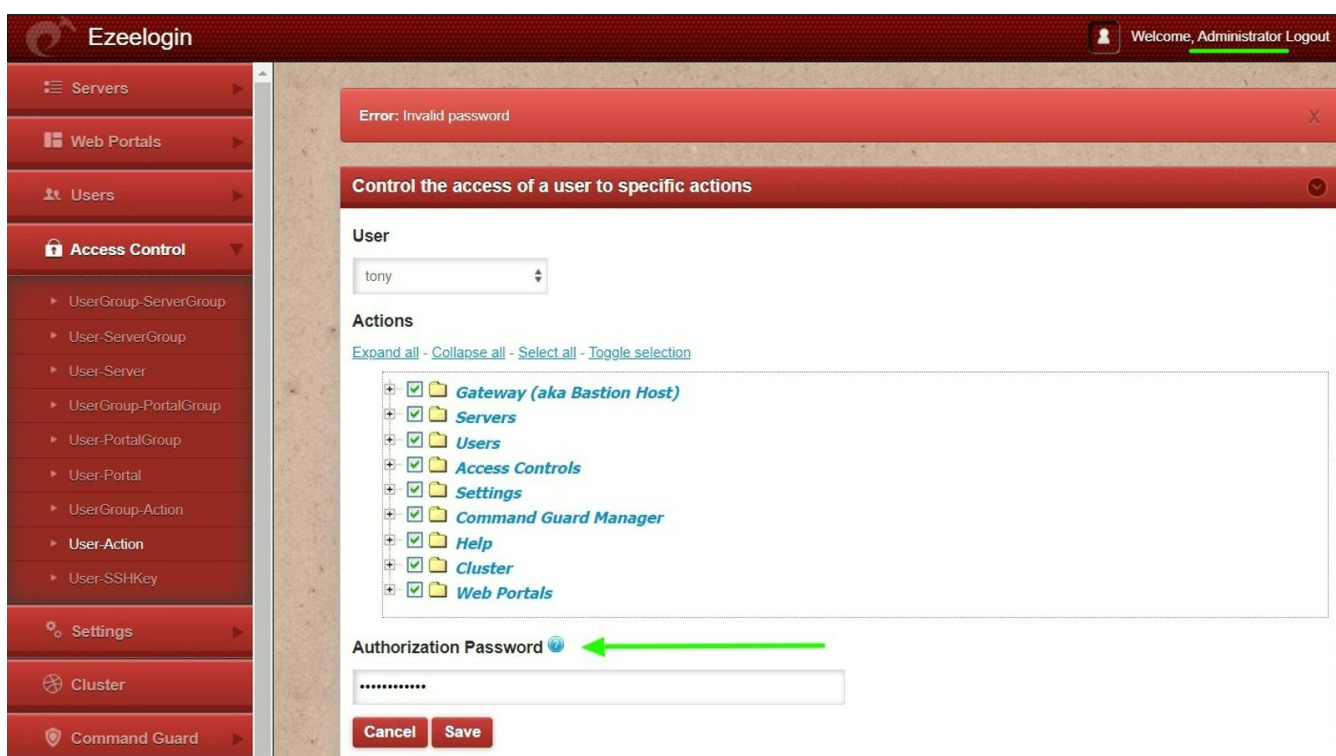


# Error: Invalid password

497 Nesvin KN August 19, 2024 [Common Errors & Troubleshooting](#) 1895

## How to fix the error "Invalid Password" shown while editing settings in Ezeelogin GUI?

**Overview:** This article provides solutions for the "Invalid Password" error in Ezeelogin GUI, including verifying the correct password, checking for extra spaces or special characters, and resetting the password if necessary.



The above '**Invalid password**' or '**Invalid authorization password**' occurs when you type in or copy-paste the wrong password in the **Authorization Password** field.

Steps to fix the above error:

**Step 1.** Make sure to use the same password as the user which currently logged into the Ezeelogin software GUI.

**Step 2.** If you are copy-pasting the password, make sure there is no space or special character.

**Step 3.** Try to log in with the same user in a different browser or after clearing the cache of the current browser.

**Step 4.** Try to reset the password of the user. Navigate to **Accounts -> Password -> Set New Password.**

The screenshot shows the Ezeelogin web interface. On the left, a sidebar menu is visible with the following items: Access Control, Settings, Cluster, Command Guard, Account (highlighted with a green border), Preferences, Theme, Key Bindings, Profile, Password (highlighted with a green border), SSH Log, RDP Recording, SCP Log, Help, and License. The main content area is titled "Change password, security code, two factor secret". It contains several input fields and buttons:

- New Password:** Input field with a "Generate" button below it.
- Confirm Password:** Input field.
- New Security Code:** Input field with a "Generate" button below it.
- Confirm Security Code:** Input field.
- New Access Keyword:** Input field with a help icon.
- Confirm Access Keyword:** Input field.
- SSH Private Key:** Large text area with a help icon.
- SSH Key Passphrase:** Input field with a help icon.
- Authorization Password:** Input field with a help icon.

At the bottom right of the form, there are "Cancel" and "Save" buttons.

## Related Articles

[How to reset Ezeelogin admin user password or security code](#)

[Change the authentication method to use only password in Ezeelogin](#)

Online URL: <https://www.ezeelogin.com/kb/article/error-invalid-password-497.html>