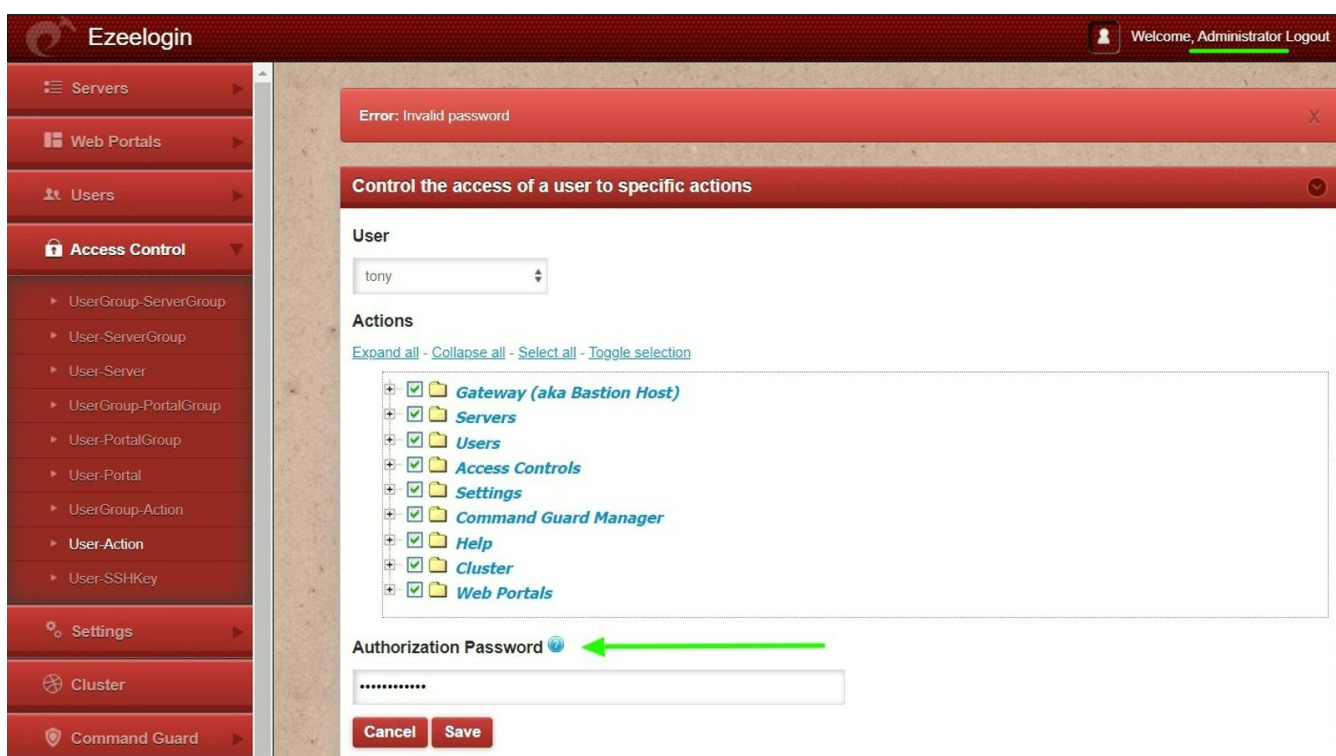


Error: Invalid password

497 Nesvin KN August 19, 2024 [Common Errors & Troubleshooting](#) 1991

How to fix the error "Invalid Password" shown while editing settings in Ezeelogin GUI?

Overview: This article provides solutions for the "Invalid Password" error in Ezeelogin GUI, including verifying the correct password, checking for extra spaces or special characters, and resetting the password if necessary.



The above '**Invalid password**' or '**Invalid authorization password**' occurs when you type in or copy-paste the wrong password in the **Authorization Password** field.

Steps to fix the above error:

Step 1. Make sure to use the same password as the user which currently logged into the Ezeelogin software GUI.

Step 2. If you are copy-pasting the password, make sure there is no space or special character.

Step 3. Try to log in with the same user in a different browser or after clearing the cache of the current browser.

Step 4. Try to reset the password of the user. Navigate to **Accounts -> Password -> Set New Password.**

The screenshot shows the Ezeelogin web interface. On the left, a sidebar menu is visible with the following items: Access Control, Settings, Cluster, Command Guard, Account (highlighted with a green border), Preferences, Theme, Key Bindings, Profile, Password (highlighted with a green border), SSH Log, RDP Recording, SCP Log, Help, and License. The main content area displays a form titled "Change password, security code, two factor secret". The form contains the following fields and controls:

- New Password:** A text input field with a "Generate" button below it.
- Confirm Password:** A text input field.
- New Security Code:** A text input field with a "Generate" button below it.
- Confirm Security Code:** A text input field.
- New Access Keyword:** A text input field with a help icon.
- Confirm Access Keyword:** A text input field.
- SSH Private Key:** A large text area with a help icon.
- SSH Key Passphrase:** A text input field with a help icon.
- Authorization Password:** A text input field with a help icon.

At the bottom right of the form, there are "Cancel" and "Save" buttons.

Related Articles

[How to reset Ezeelogin admin user password or security code](#)

[Change the authentication method to use only password in Ezeelogin](#)

Online URL: <https://www.ezeelogin.com/kb/article/error-invalid-password-497.html>