

# What are the scenarios when the security code is prompted?

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## Security code for Ezsh shell

**Overview:** This article explains the use of the static security code in Ezsh shell, detailing when it's prompted, how to disable 2FA, and how to set or change the security code in the gateway user's account.



1. The static security code is used only when 2FA is not enabled.

**Note:** Refer the following articles to disable 2fa

[How to disable 2FA from Ezeelogin GUI?](#)

[Clear two factor authentication](#)

2. The security code would be prompted when you ssh to the [Ezsh shell](#) after entering the user password as shown in the screenshot below.

Enter security code: |

### 3. You can set or change the security code from the WebGUI under **Account -> Password**

The screenshot displays the Ezeelogin WebGUI interface. On the left, a red sidebar contains a navigation menu with the following items: Servers, Web Portals, Users, Access Control, Settings, Cluster, Command Guard, Account (highlighted), Preferences, Theme, Key Bindings, Profile, Password (highlighted), SSH Log, RDP Recording, and SCP Log. The main content area shows a form titled "Change password, security code, two factor secret". The form has the following fields and buttons:

- New Password:** A text input field with a red "Generate" button below it.
- Confirm Password:** A text input field.
- New Security Code:** A text input field with a red "Generate" button below it.
- Confirm Security Code:** A text input field.
- SSH Key Passphrase:** A text input field with a blue help icon.
- Authorization Password:** A text input field with a blue help icon.
- SSH Private Key:** A large text area with a blue help icon.
- Buttons:** "Cancel" and "Save" buttons at the bottom right.

Two green arrows point from the "Generate" buttons to the "New Password" and "New Security Code" input fields.

Also, an admin user can reset the security code for other users through the WebGUI by navigating to **Users -> clicking on Reset Password**. Refer to the screenshot below.

**Ezeelogin** Welcome, Administrator Logout

Servers Web Portals **Users** User Groups Authentication Log SSH Log RDP Recording SCP Log Web Proxy Log Web Proxy Activity Web Activity Shell Activity Server Activity Work Summary Status Access Control Settings Cluster

Users find... All Rows Auto

Username ↓	First Name	Last Name	Email	Status	Expiry	User Group	Actions
<input type="checkbox"/> Aby	Aby	Aby	Aby@zmail.com	Active		Develop	
<input type="checkbox"/> Leni	Leni	L	Leni@gmail.com	Active		Develop	
<input type="checkbox"/> admin	Administrator			Active		Admins	

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**Ezeelogin**

Servers Web Portals **Users** User Groups Authentication Log SSH Log RDP Recording SCP Log Web Proxy Log Web Proxy Activity Web Activity Shell Activity Server Activity Work Summary Status Access Control Settings Cluster

Change password and/or security code - Aby

New Password

New Security Code

Clear Two-Factor Authentication Secret

Force Password Change

Confirm Password

Confirm Security Code

Authorization Password

Users find... All

Username ↓	First Name	Last Name	Email	Status	Expiry	User Group
<input checked="" type="checkbox"/> Aby	Aby	Aby	Aby@zmail.com	Active		Develop

**Note:**

**Authorization Password:** The Authorization Password is the password of the currently logged-in user. For example, if logged in as "ezadmin," the password for the "ezadmin" user should be used as the Authorization Password.

It is mandatory to use security code or 2fa while ssh ing to the Ezsh shell.

**Related Articles:**

[How can i reset password / security code ?](#)

[Is it possible to disable security codes in ssh gateway?](#)

[How to reset Ezeelogin admin user password or security code](#)

[Ezsh shell disallowed](#)

[ezsh segfault or kicked of ezsh ssh session or ssh session crash](#)

[How to view the Help Menu in the ezsh backend shell?](#)

[SAML Authentication in EZSH shell](#)

[How to find a server by its hostname, ip address, very quickly in ezsh shell](#)

Online URL:

<https://www.ezeelogin.com/kb/article/what-are-the-scenarios-when-the-security-code-is-prompted-475.html>