

# mesg: ttyname failed: Inappropriate ioctl for device

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## How to solve "mesg: ttyname failed: Inappropriate ioctl for device"

**Overview:** This article helps to resolve the error "**mesg: ttyname failed: Inappropriate ioctl for device**" occur in Ezeelogin backend(ezsh) by **disabling virtual shell** for the Ezeelogin gateway user.

Login to **Ezeelogin GUI**, navigate to **User -> Edit user -> Disable virtual shell**.

The screenshot shows the Ezeelogin GUI interface. On the left, a sidebar contains various menu items: Servers, Web Portals, Users, User Groups, LDAP, Authentication Log, SSH Log, RDP Recording, SCP Log, Web Proxy Log, Web Proxy Activity, Web Activity, Shell Activity, Server Activity, Work Summary, Status, Access Control, Settings, Cluster, Command Guard, Account, Help, and License. The 'Users' menu item is highlighted with a green box. The main content area displays the 'Edit User' form. The form has two columns of fields. The left column includes: First Name (John), Username (John), User Group (Dummy), Expire (on, 2024-08-09 02:28), Limit IPs (unchecked), Allowed IPs, SSH Private Key, Sub SSH User (Select), and Force Password Change (unchecked). The right column includes: Last Name, Email (john@gmail.com), Status (Active), Command Guard (None), Virtual Shell (unchecked, highlighted with a green arrow), Pass User Through (Inherit), SSH Key Passphrase, LDAP (None), Prompt Reason (unchecked), and Authorization Password. At the bottom right, there are 'Cancel' and 'Save' buttons.

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Online URL:

<https://www.ezeelogin.com/kb/article/mesg-ttyname-failed-inappropriate-ioctl-for-device-440.html>