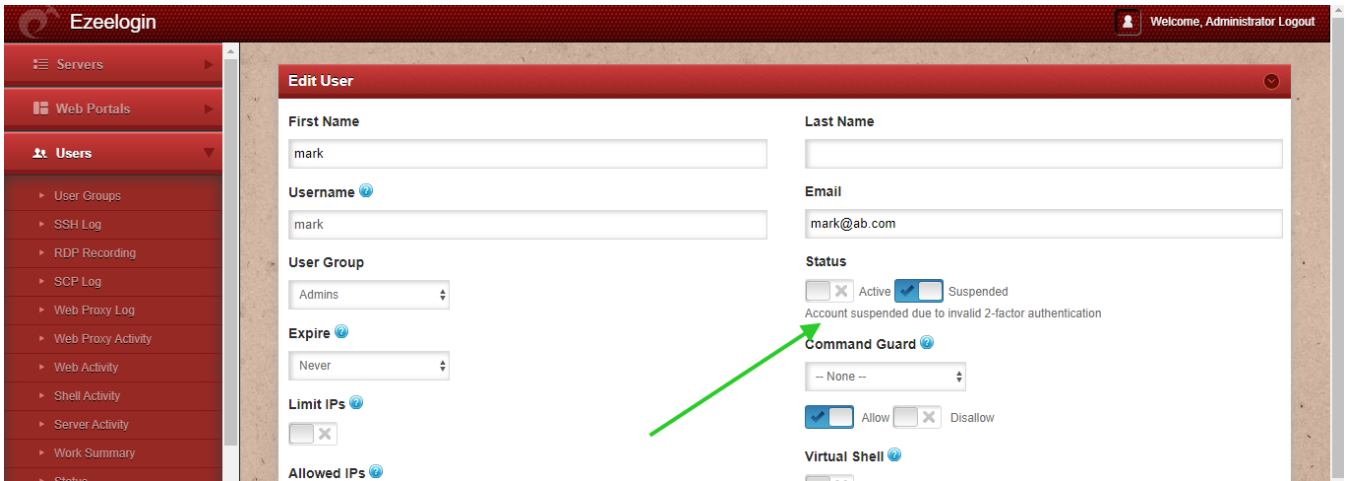


How to find the reasons for account being suspended?

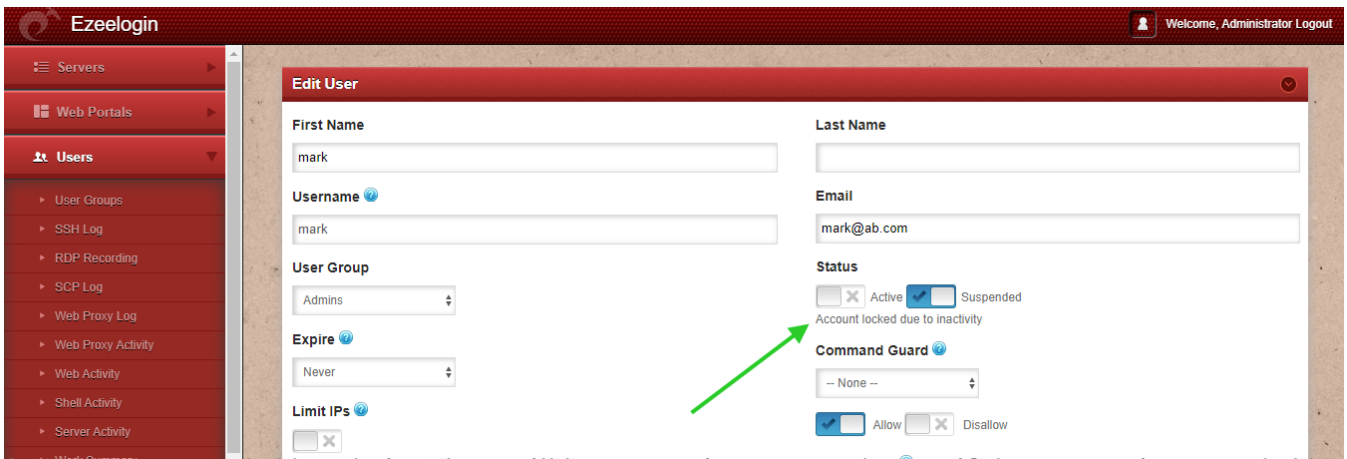
436 Vishnupriya August 11, 2021 [General](#) 1597

Reasons for Account Suspension

1. Account suspended due to invalid 2fa or security code: If a user is suspended due to invalid 2fa or security code, you can view the reason for suspension under Users>Edit User as shown below.



2. Account locked due to inactivity: If the user has not logged in for the number of days set, it will automatically suspend the user and the reason for the suspension is shown below



3. Account suspended by admin: There will be no warning message/reason if the account is suspended by admin.

Ezeelogin Welcome, Administrator Logout

- Servers
- Web Portals
- Users**
 - User Groups
 - SSH Log
 - RDP Recording
 - SCP Log
 - Web Proxy Log
 - Web Proxy Activity
 - Web Activity
 - Shell Activity
 - Server Activity
 - Work Summary
 - Status

Edit User

First Name mark	Last Name
Username mark	Email mark@abc.com
User Group Admins	Status <input type="checkbox"/> Active <input checked="" type="checkbox"/> Suspended
Expire Never	Command Guard -- None --
Limit IPs <input type="checkbox"/>	<input checked="" type="checkbox"/> Allow <input type="checkbox"/> Disallow
Allowed IPs	<input type="checkbox"/> Virtual Shell

Online URL:

<https://www.ezeelogin.com/kb/article/how-to-find-the-reasons-for-account-being-suspended-436.html>