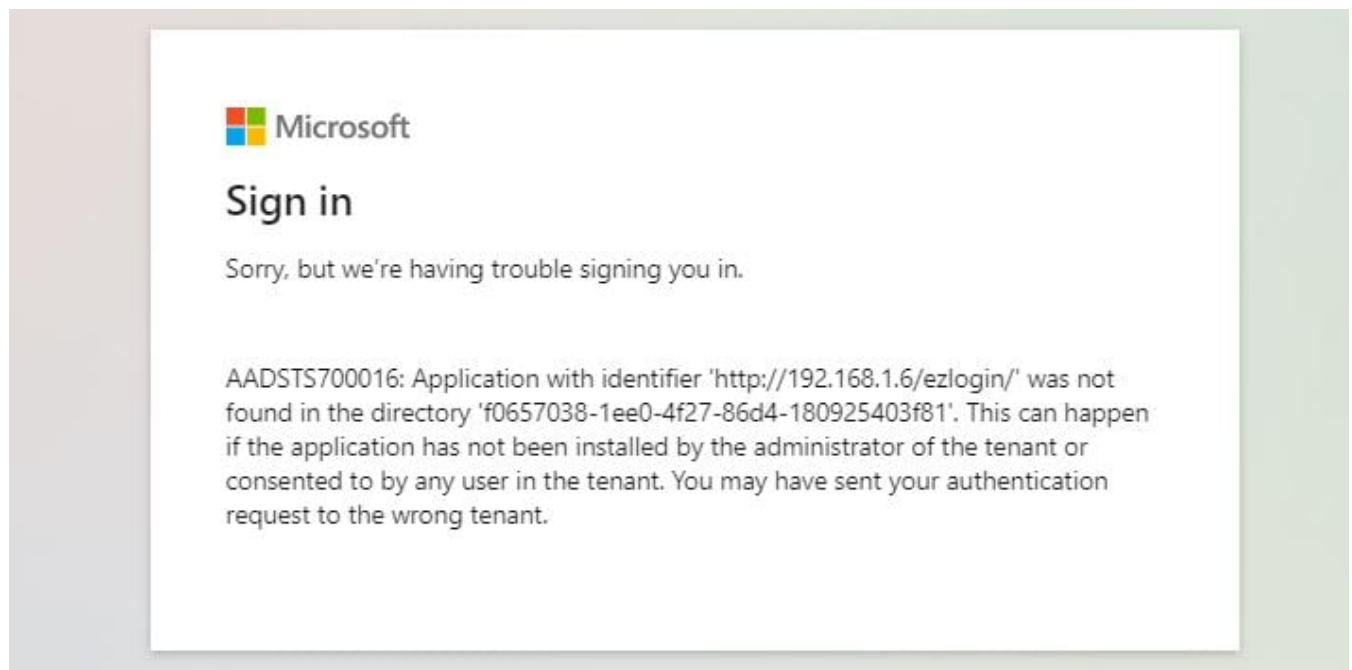


Unable to login with Azure SSO

420 Manu Chacko September 21, 2023 [Common Errors & Troubleshooting](#) 1695

Application with identifier " URL " was not found in the directory. This can happen if the application has not been installed by the administrator of the tenant. Unable to log in to Ezeelogin with Azure SSO.



1. Make sure that you access the Ezeelogin web panel with the same URL that you have configured for the Ezeelogin web application in Azure SSO.

SAML Service Provider (SP) Info in the Ezeelogin web panel should be identical to Azure Application settings as follows

Make sure that you haven't missed the trailing slash at the end of the Entity ID
(<https://domain.com/ezlogin/>)

Ezeelogin

Welcome, Administrator

Servers

Web Portals

Users

Access Control

Settings

General

Branding

Control Panels

Data Centers

API

LDAP

SAML

RADIUS

Server Fields

Cluster

Command Guard

SAML Service Provider (SP) Info

Metadata URL

Entity ID

Assertion Consumer Service URL

Single Logout Service URL

SAML Identity Provider (IdP) Settings

Metadata URL

Entity ID

Single Sign On Service URL

Single Logout Service URL

Signing Certificate

Metadata URL	https://192.168.56.155/ezeelogin/index.php/metadata
Entity ID	https://192.168.56.155/ezeelogin/
Assertion Consumer Service URL	https://192.168.56.155/ezeelogin/index.php/auth/acs
Single Logout Service URL	https://192.168.56.155/ezeelogin/index.php/auth/slo

SAML Identity Provider (IdP) Settings

Metadata URL

Entity ID

Single Sign On Service URL

Single Logout Service URL

Signing Certificate

Metadata URL	https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/federationmetadata/2007-06/federationmetadata.xml?appid=33ebe59a-e2ed-45d9-83a5-33fe
Entity ID	https://sts.windows.net/f0657038-1ee0-4f27-86d4-180925403f81/
Single Sign On Service URL	https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2
Single Logout Service URL	https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2
Signing Certificate	

Microsoft Azure Search resources, services, and docs (G+)

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ezlogin | SAML-based Sign-on

Enterprise Application

Overview Deployment Plan Manage Properties Owners Roles and administrators (Pre...) Users and groups Single sign-on Provisioning Application proxy Self-service Security Conditional Access Permissions Token connections

Upload metadata file Change single sign-on mode Test this application Got feedback?

Read the configuration guide for help integrating ezlogin.

- Basic SAML Configuration**
 - Identifier (Entity ID) <https://192.168.56.155/ezlogin/>
 - Reply URL (Assertion Consumer Service URL) <https://192.168.56.155/ezlogin/index.php/auth/acs>
 - Sign on URL [Optional](#)
 - Relay State [Optional](#)
 - Logout URL <https://192.168.56.155/ezlogin/index.php/auth/slo>
- User Attributes & Claims**

givenname	user.givenname
surname	user.surname
emailaddress	user.mail
name	user.userprincipalname
Unique User Identifier	user.userprincipalname
- SAML Signing Certificate**

Status	Active
Thumbprint	8A11D32AE4743F8A74A2F0A8D0D031A070V8QADFG

2. Make sure that you are accessing the Ezeelogin web panel URL as given in the Azure **Identifier (Entity ID)** for the Ezeelogin SSO application.

For example, If you have configured the Identifier (Entity ID) with **HTTPS** on Azure SSO, then you should access the Ezeelogin web panel URL with **HTTPS** or if you have configured the Identifier (Entity ID) with **HTTP** on AZURE SSO, then you should access Ezeelogin web panel URL with **HTTP**.

3. Try logging in again after clearing browser cache and cookies or from an incognito/private window on a browser or from a different browser.

Online URL: <https://www.ezeelogin.com/kb/article/unable-to-login-with-azure-sso-420.html>