

# Unable to login with Azure SSO

420 Manu Chacko August 1, 2024 [Common Errors & Troubleshooting](#) 2242

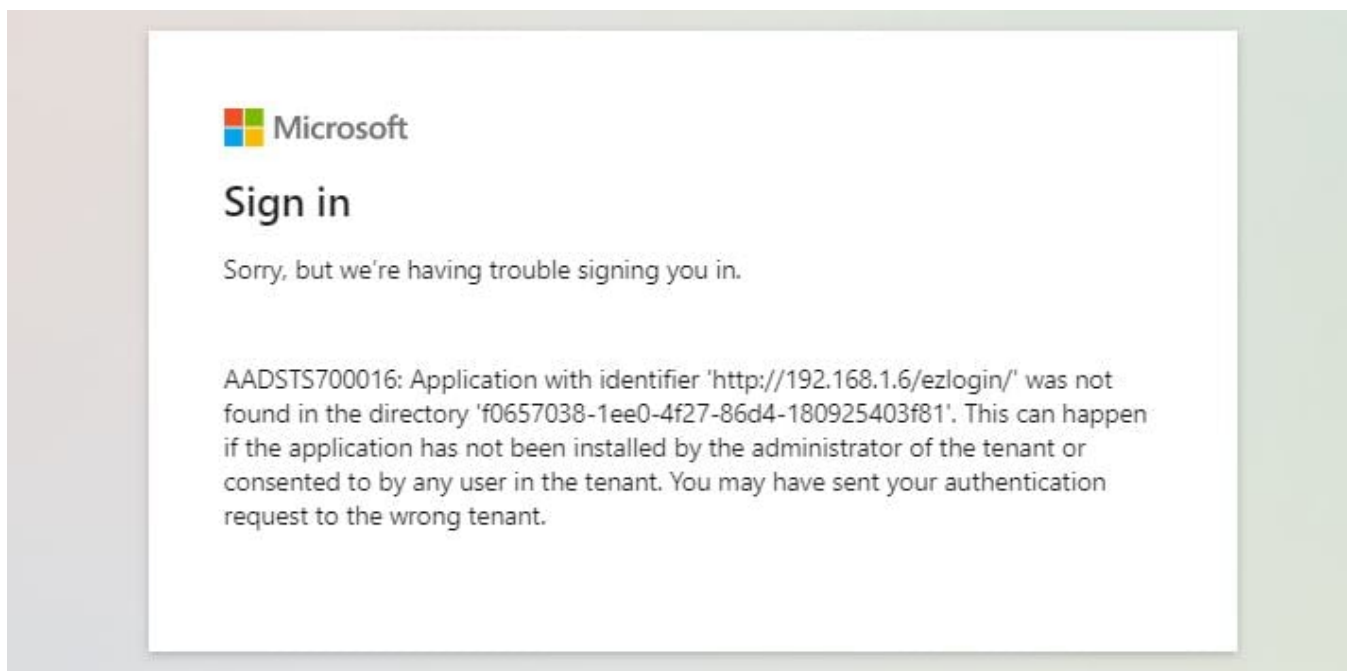
## Fixing Azure SSO login issue in ezeelogin

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**Overview:** This article addresses the issue of being unable to log in to Ezeelogin with Azure SSO due to an application identifier error. Ensure the Ezeelogin web panel URL matches the Azure SSO configuration exactly, including trailing slashes. Verify the URL scheme (HTTP/HTTPS) matches the Azure Identifier settings. If issues persist, try clearing the browser cache, using an incognito window, or switching browsers.

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Application with identifier " URL " was not found in the directory. This can happen if the application has not been installed by the administrator of the tenant. Unable to log in to Ezeelogin with Azure SSO.

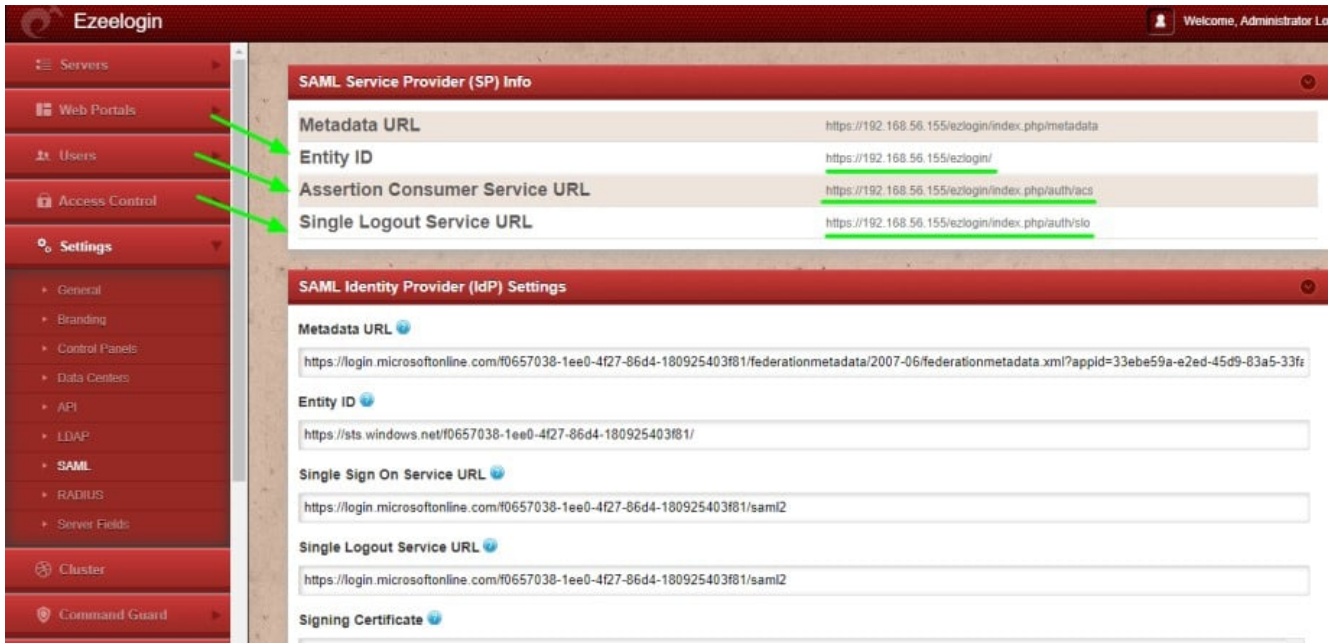


**Step 1.** Make sure that you access the Ezeelogin web panel with the same URL that you have configured

for the Ezeelogin web application in Azure SSO.

SAML Service Provider (SP) Info in the Ezeelogin web panel should be identical to Azure Application settings as follows

Make sure that you haven't missed the trailing slash at the end of the Entity ID  
( <https://domain.com/ezlogin/> )



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## ezlogin | SAML-based Sign-on

Enterprise Application

Upload metadata file Change single sign-on mode Test this application Got feedback?

Read the configuration guide for help integrating ezlogin.

- Basic SAML Configuration**

Identifier (Entity ID)	<a href="https://192.168.56.155/ezlogin/">https://192.168.56.155/ezlogin/</a>
Reply URL (Assertion Consumer Service URL)	<a href="https://192.168.56.155/ezlogin/index.php/auth/acs">https://192.168.56.155/ezlogin/index.php/auth/acs</a>
Sign on URL	Optional
Relay State	Optional
Logout Url	<a href="https://192.168.56.155/ezlogin/index.php/auth/slo">https://192.168.56.155/ezlogin/index.php/auth/slo</a>
- User Attributes & Claims**

givenname	user.givenname
surname	user.surname
emailaddress	user.mail
name	user.userprincipalname
Unique User Identifier	user.userprincipalname
- SAML Signing Certificate**

Status	Active
Thumbprint	8A11D224EA743F807447F48F00031A079C8DA6E9

**Step 2.** Make sure that you are accessing the Ezeelogin web panel URL as given in the Azure **Identifier (Entity ID)** for the Ezeelogin SSO application.

For example, If you have configured the Identifier (Entity ID) with **HTTPS** on Azure SSO, then you should access the Ezeelogin web panel URL with **HTTPS** or if you have configured the Identifier (Entity ID) with **HTTP** on AZURE SSO, then you should access Ezeelogin web panel URL with **HTTP**.

**Step 3.** Try logging in again after clearing browser cache and cookies or from an incognito/private window on a browser or from a different browser.

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[Related Articles](#)

[Token encryption in Microsoft Azure SSO with Ezeelogin](#)

[Integrate SAML Authentication in Ezeelogin GUI using Microsoft Azure SSO and Azure Active Directory](#)

[Integrate Azure AD in Ezeelogin jump server](#)

Online URL: <https://www.ezeelogin.com/kb/article/unable-to-login-with-azure-ss0-420.html>