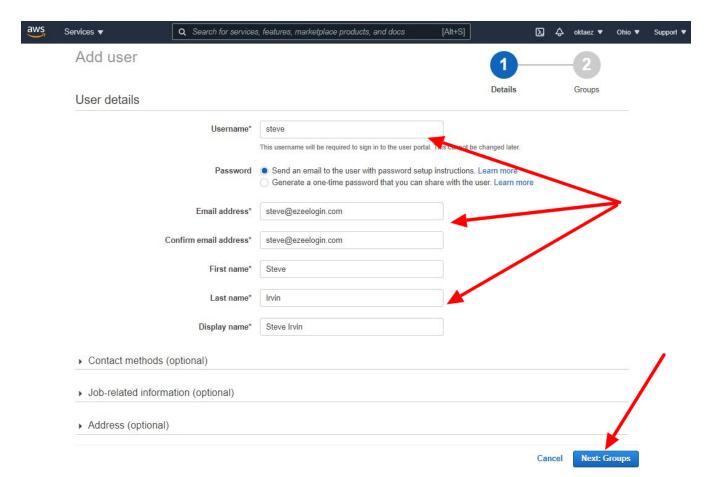
Error: User with the email does not exist, but with the username exists

405 Nesvin KN May 17, 2021 Common Errors & Troubleshooting 2022

How to fix error (SAML): User with the email does not exist, but with the username exists

Provide same Email address in both Ezeelogin and AWS SSO.

1. Refer below example of creating a new user in AWS SSO.



2. Refer below example of user edit in Ezeelogin.

Online URL:

https://www.ezeelogin.com/kb/article/error-user-with-the-email-does-not-exist-but-with-the-username-exists-405.html