

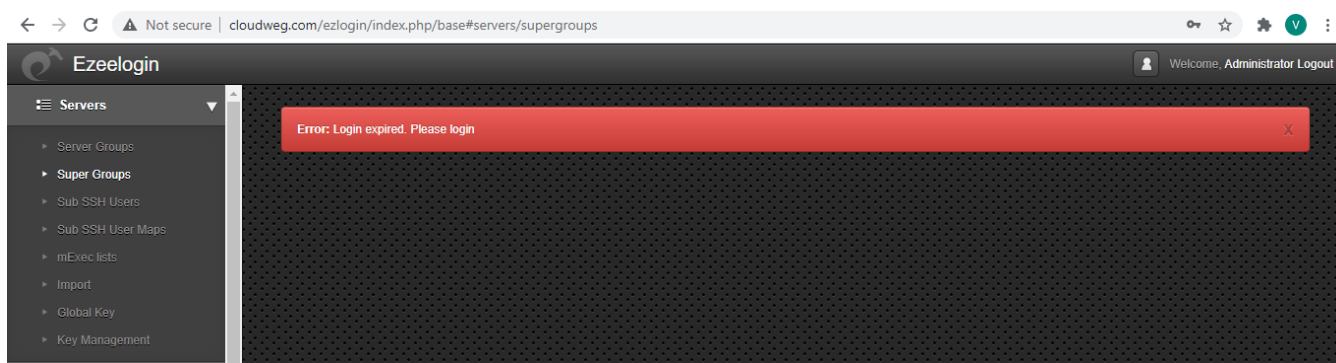
Error while logging into Ezeelogin GUI

398 Vishnupriya July 30, 2024 [Common Errors & Troubleshooting](#), [General](#) 2896

How to solve "Error login expired. Please login"?

Overview: This article helps in resolving "Error login expired. Please login" issue occurred in the Ezeelogin software GUI, which can be resolved by adding `cookie_match_ip` as `0` to the end of Ezeelogin configuration file located at `/usr/local/etc/ezlogin/ez.conf`.

This error commonly occurs when the server loses **cookies** or **sessions** due to being proxied through Cloudflare or WAF.



Step 1: Make sure to append `cookie_match_ip` as `0` to the end of Ezeelogin configuration file located at `/usr/local/etc/ezlogin/ez.conf`.

```
root@localhost:~# vi /usr/local/etc/ezlogin/ez.conf

cver 2
system_folder /var/www/ezlogin/
www_folder /var/www/html/ezlogin/
uri_path /ezlogin/
force_https no
db host local host
db_port /var/lib/mysql/mysql.sock
db_name ezlogin_gxeqs
db_user ezlogin_rfv
```

```
db_pass TX/osUaN eC9tGhEMLP4CkHJOeW6MTsItJtt8sqQftz5
rQpFaL4Di4Kyy1nY9s5crQFTd01Q twGy/UaWi4KFLVjtAKeAQzJfWzcbXN6aY=
db_prefix bepdc_
cookie_encryption_key PR7ywZcWe56jZUJsyrAdDCHYHPPgu1TP r0Bdi
1KdnQfErjpmFRYlNppccbK/Vu/HV5zBpgSlqfMae4Q7luxEad3QnV5hnntd5kgdUPe6o=
cookie_name yrpdwm
cookie_path /ezlogin/
admin_user admin
mysql_encrypt no
host_url http://your_domain_name
cookie_match_ip 0
```

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Online URL: <https://www.ezeelogin.com/kb/article/error-while-logging-into-ezeelogin-gui-398.html>