

Error: Server login failed. sh: /usr/local/ezlogin/ezutil: Permission denied

39 admin September 2, 2024 [Common Errors & Troubleshooting](#) 11989

How to fix Error: Server login failed. sh: /usr/local/ezlogin/ezutil: Permission denied

Overview: This article will help the gateway users to fix the error "**Error: Server login failed. sh: /usr/local/ezlogin/ezutil: Permission denied**".

Step 1: Check if SELinux is enabled on the server. Run the command below on the gateway server to verify this.

```
root@gateway:~# sestatus
SELinux status: enabled
```

Step 2: If SELinux is enabled, disable it by editing the SELinux configuration file located at **/etc/selinux/config file**, and after disabling reboot the machine.

```
root@gateway:~# vi /etc/sysconfig/selinux

SELINUX=disabled
```

Step 3: Another way to confirm if SELinux is enabled is by running the following command, which displays SELinux security context details for files within a directory, indicating that SELinux is enforcing security policies:

From ezeelogin version 7.x

```
root@gateway:~# ls -lZ /usr/local/ezlogin/ezcltool
-rwxr-xr-x root root root:object_r:usr_t:s0 /usr/local/ezlogin/ezcltool
```

In ezeelogin versions 6.x

```
root@gateway:~# ls -lZ /usr/local/ezeelogin/ezlcltool
-rwxr-xr-x root root root:object_r:usr_t /usr/local/ezeelogin/ezlcltool
```

The output of the above commands (**root:object_r:usr_t**) indicates that SELinux is active and applying security policies to the file **/usr/local/ezlogin/ezcltool**.

Related Articles:

[Install Ezeelogin on SELinux enabled Environment](#)

[Failed to establish SSH session](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-server-login-failed-sh-usr-local-ezlogin-ezutil-permission-denied-39.html>