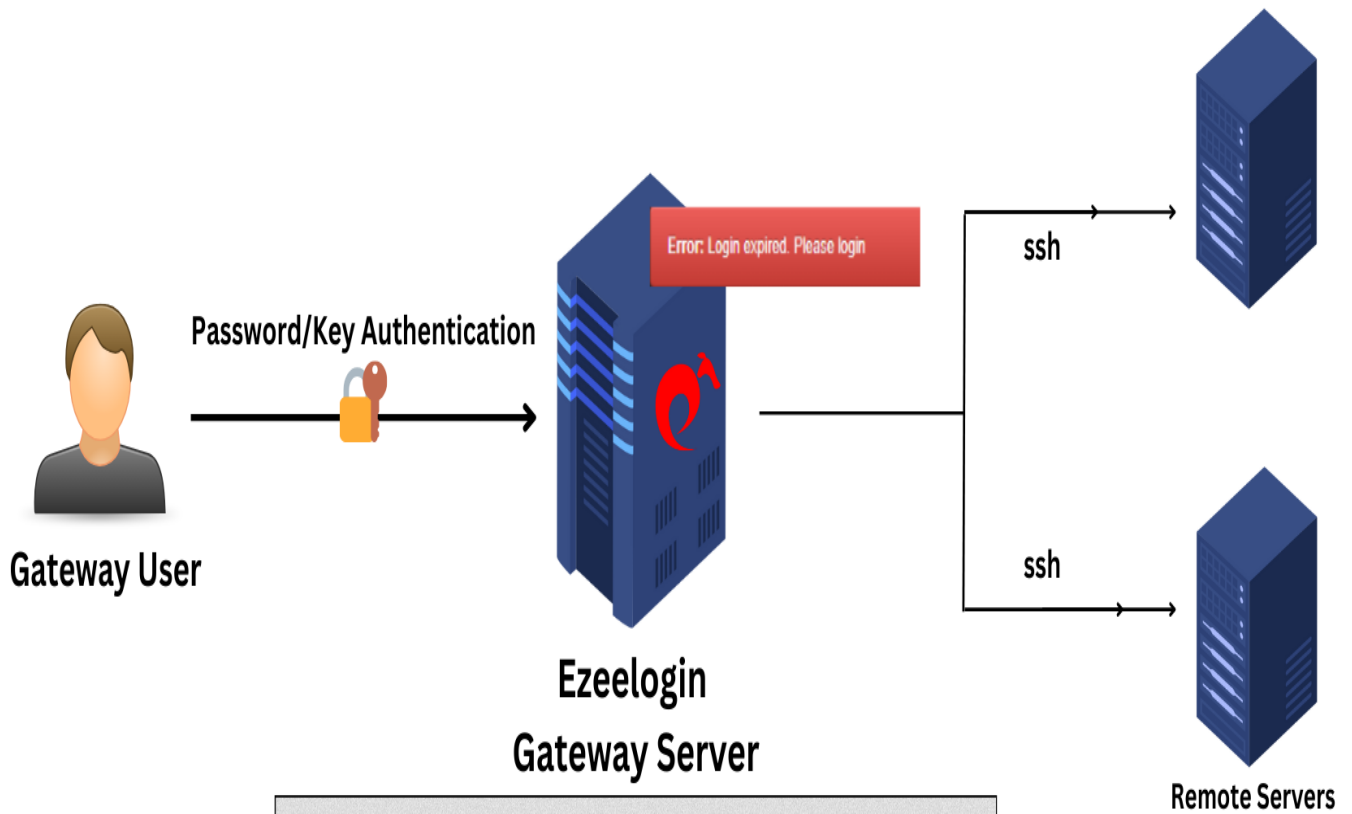


setting session time out for the web interface

38 admin November 21, 2024 [Common Errors & Troubleshooting](#), [Tweaks & Configuration](#)
9733

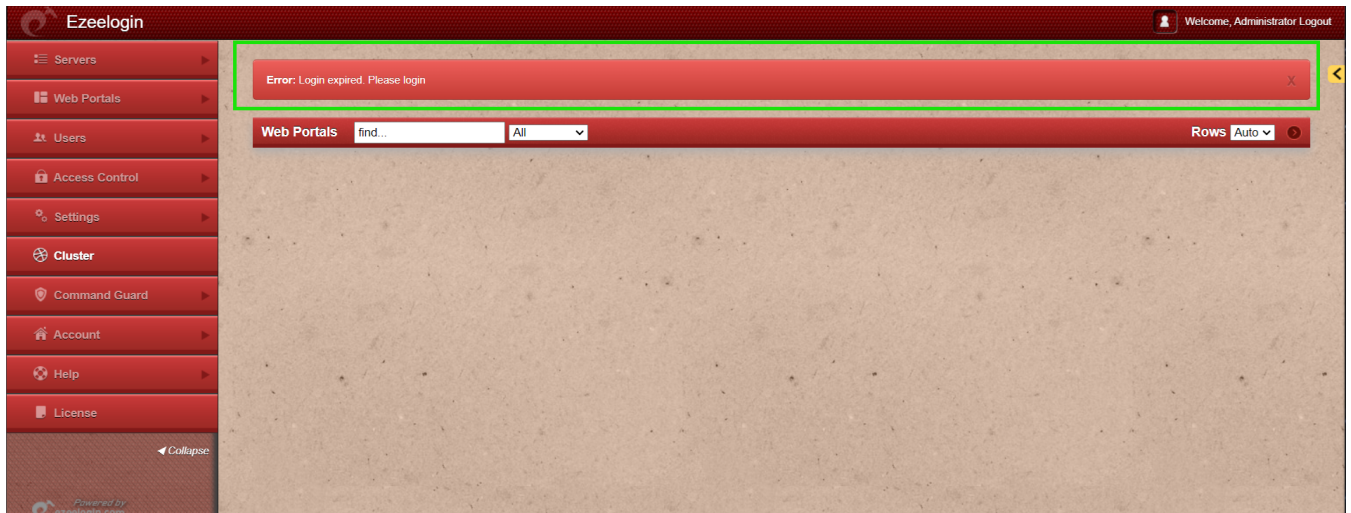
Configuring Session Expiry for the Web Interface

Overview: This article explains what a web session timeout is and provides the steps to set session timeout in the Ezeelogin Web Interface.



```
GNU nano 6.2 /usr/local/etc/ezeelogin/ez.conf *
#ver 2
system_folder /var/www/ezeelogin/
www_folder /var/www/html/ezeelogin/
uri_path /ezeelogin/
force_https no
db_host localhost
db_port /var/run/mysqld/mysqld.sock
db_name ezeelogin_oxqyi
db_user ezeelogin_mhass
db_pass aeHl1Mo4vC04zft5obeQfPhwQASBXDMfALCweIGnsCx3Ia1kTrVxj25xh9ClnQ3+Sy4RDkrjurusbGVCuGK39eDLNRZvccoxD2+GJhP80k=
db_prefix tenyk_
cookie_encryption_key 5mD03488o5nXkzsY8DrWU/cjZ8ba9TlUxAmmWZEkyBAJ949LTA0Dd+u8QVgjkx81Qo+3wFf99C+QwMT.IEE72gby4jV9PPMEPE1aVVoSCOEgyl=
cookie_name bid
cookie_path /ezeelogin/
admin_user admin
mysql_encrypt no
log_level trace
cookie_expiration 3600
```

This error commonly occurs when the server loses **cookies** or **sessions** due to being proxied through Cloudflare or WAF.



What is Web session timeout?

A web session timeout occurs when a user remains inactive or does not perform any actions for a predefined period, resulting in the automatic termination of their session.

How to set session timeout

Step 1: Login to the Ezeelogin backend, edit the [Ezeelogin configuration file](#) located at `/usr/local/etc/ezlogin/ez.conf` and add the timeout value, setting the variable in seconds.

```
root@gateway:~# nano /usr/local/etc/ezlogin/ez.conf
```

```
cookie_expiration 3600 // (3600 seconds = 60 min)
```

```
root@gw: ~  
GNU nano 6.2 /usr/local/etc/ezlogin/ez.conf *  
cver 2  
system_folder /var/www/ezlogin/  
www_folder /var/www/html/ezlogin/  
uri_path /ezlogin/  
force_https no  
db_host localhost  
db_port /var/run/mysqld/mysqld.sock  
db_name ezlogin_oxqi  
db_user ezlogin_pwhoss  
db_pass aeAHIMo4xC04rFt5obeQfMhmQASBXBMfALCweiGnsCx3Ia1KTrVxj2Sxh9ClmQ3+Sy4RDkrjurusnBGYCuGN39eDLNRZvmcox02+GJhP80k=  
db_prefix tenyk_  
cookie_encryption_key 5mD03400oSnXKzsY0DrWU/o1Z8ba9TUXAwmk2EkyBAJ040tTaDDd+d0QYWgkr01Qo+3WfM9C+QmMTiEE72gbg4jW9PPWEPE1aVVVoSCOEmgU=  
cookie_name bid  
cookie_path /ezlogin/  
admin_user admin  
mysql_encrypt no  
log_level trace  
cookie_expiration 3600  
^G Help      ^O Write Out  ^W Where Is   ^K Cut        ^T Execute    ^C Location   ^U Undo       ^A Set Mark   ^J To Bracket  
^X Exit      ^R Read File  ^N Replace    ^U Paste      ^_ Justify    ^_ Go To Line ^B Redo       ^G Copy       ^Q Where Was
```

The config file for Ezeelogin Version 5 would be `/usr/local/etc/ezeelogin.conf`

Related Articles:

[How to find the Ezeelogin software version, build ID, and last upgrade date that was being run?](#)

[Upgrade the Ezeelogin Jump server to the latest version](#)

[Increase Web Proxy Session Timeout](#)

Online URL:

<https://www.ezeelogin.com/kb/article/setting-session-time-out-for-the-web-interface-38.html>