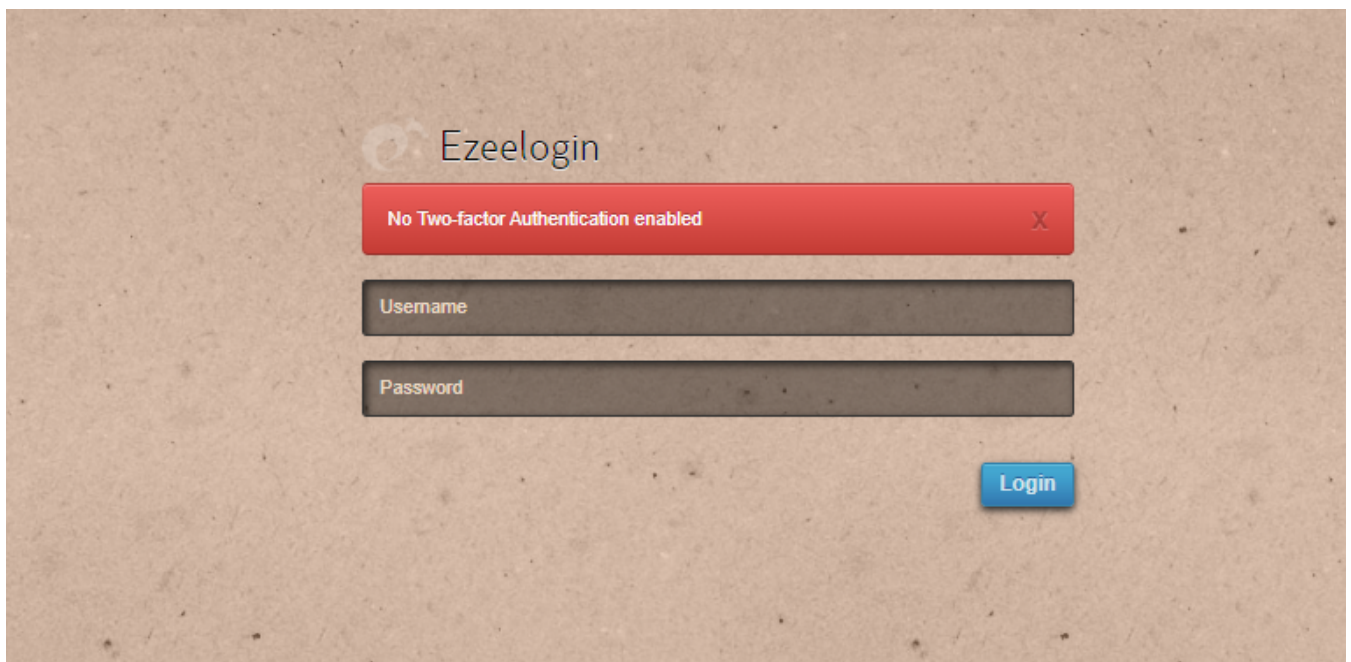


No Two-factor Authentication configured. Contact Administrator

378 Manu Chacko July 29, 2024 [Common Errors & Troubleshooting](#) 2796

How to resolve the 'No Two-factor Authentication enabled' error encountered while logging into the Ezeelogin GUI?

Overview: This article assists Ezeelogin admin privileged users in resolving the "**No Two-factor Authentication enabled**" error encountered while logging into the Ezeelogin GUI, which is caused by enforcing Force Two-Factor authentication without enabling any [Two-Factor authentication](#) methods.



This error happens when we enforce Two-Factor authentication without enabling any of the Two-Factor authentications.

Step 1: Run the following command to disable Force Two Factor Authentication.

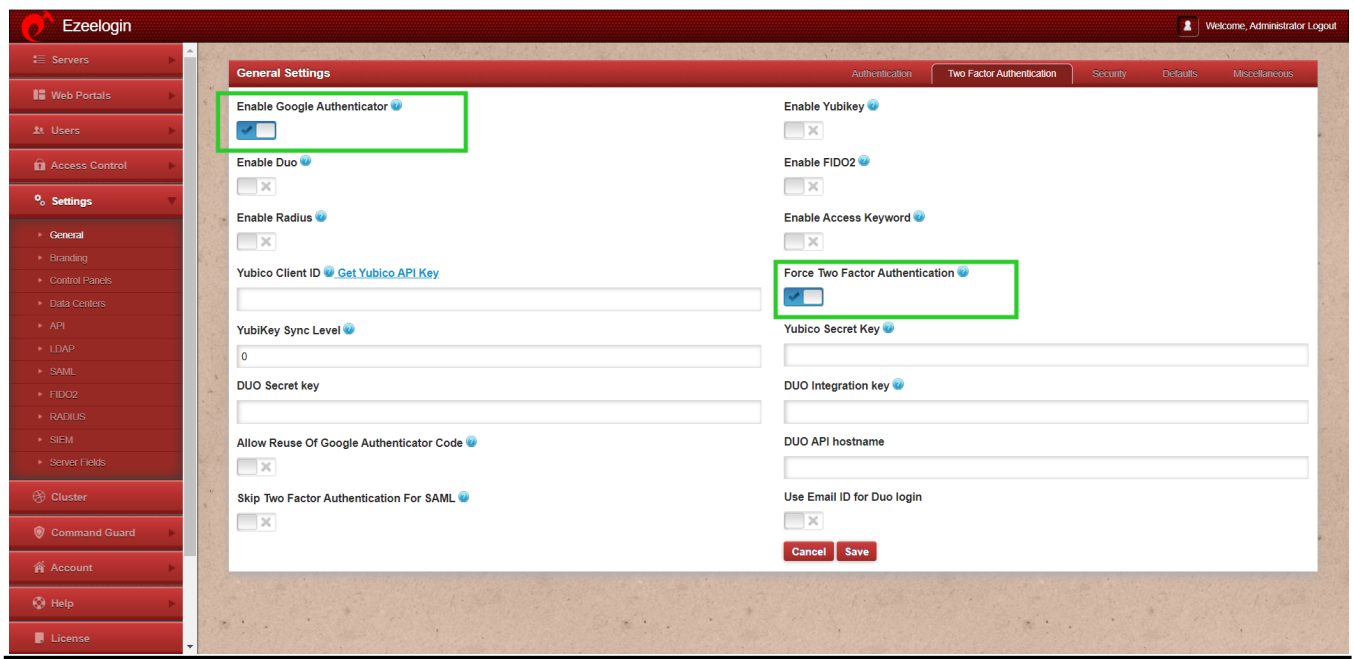
```
root@jumpserver:~# php /usr/local/ezlogin/ez_queryrunner.php  
"update prefix_settings SET value = 0 WHERE name =  
'two_factor_auth' "
```

Or

```
root@jumpserver:~# php  
/usr/local/ezlogin/ez_queryrunner.php "update
```

```
prefix_usergroups SET force_tfa = 'N' "
```

Step 2: Re-enable **Force Two-Factor Authentication** and any of the **Two-factor Authentication method** which was used before. Login to Ezeelogin GUI and navigate to **Settings -> General -> Two-Factor Authentication**



Related Articles:

[How to enable/disable google 2FA \[Two factor Authentication\] in Ezeelogin?](#)

[Clear two factor authentication](#)

[Disable two factor authentication from backend](#)

Online URL:

<https://www.ezeelogin.com/kb/article/no-two-factor-authentication-configured-contact-administrator-378.html>