## No Two-factor Authentication configured. Contact Administrator

378 Manu Chacko July 29, 2024 <u>Common Errors & Troubleshooting</u> 3102

## How to resolve the 'No Two-factor Authentication enabled' error encountered while logging into the Ezeelogin GUI?

**Overview:** This article assists Ezeelogin admin privileged users in resolving the "**No Two-factor Authentication enabled**" error encountered while logging into the Ezeelogin GUI, which is caused by enforcing Force Two-Factor authentication without enabling any <u>Two-Factor authentication</u> methods.

				A Carlower
	Ezeelogin			
	No Two-factor Authentication enabled	x		 
	Usemame			
	Password		· · · · · ·	
and the second	Lo	gin		
				100 m
a fine in				

This error happens when we enforce Two-Factor authentication without enabling any of the Two-Factor authentications.

Step 1: Run the following command to disable Force Two Factor Authentication.

root@jumpserver:~# php /usr/local/ezlogin/ez\_queryrunner.php "update prefix\_settings SET value = 0 WHERE name = 'two\_factor\_auth'" Or root@jumpserver:~# php /usr/local/ezlogin/ez\_queryrunner.php "update

```
prefix_usergroups SET force_tfa = 'N'"
```

## Step 2: Re-enable Force Two-Factor Authentication and any of the <u>Two-factor</u> <u>Authentication method</u> which was used before. Login to Ezeelogin GUI and navigate to Settings -> General -> Two-Factor Authentication

Ezeelogin						L we	elcome, Administrator Lo	ogout
:≣ Servers	General Settings		Authentication	Two Factor Authentication	Security	Defaults	Miscellaneous	
Web Portals	Enable Google Authenticator @		Enable Yubikey 🕲	Two Pactor Authentication	Security	Deraulis	Miscellaneous	
1. Users >								
Access Control	Enable Duo 🐵	1	Enable FIDO2 🥹					
°₀ Settings ▼	×		×					
General	Enable Radius 🥝		Enable Access Keyword 🥹					
▶ Branding	×		×					
<ul> <li>Control Panels</li> </ul>	Yubico Client ID @ Get Yubico API Key		Force Two Factor Authentica	ition 🥹				
<ul> <li>Data Centers</li> </ul>			- A					. 2.8
► API	YubiKey Sync Level 🎯		Yubico Secret Key 🐵					
► LDAP	0							
► SAML								
► FIDO2	DUO Secret key		DUO Integration key 🥹					45
► RADIUS								1
► SIEM	Allow Reuse Of Google Authenticator Code	0	DUO API hostname					
<ul> <li>Server Fields</li> </ul>	×							
🛞 Cluster	Skip Two Factor Authentication For SAML		Use Email ID for Duo login					
Command Guard	×		×					
脅 Account ト			Cancel Save	Contract of the second		110000		
🛇 Help 🕞 🕨								
License				2.4.				

## **Related Articles:**

How to enable/disable google 2FA [Two factor Authentication] in Ezeelogin?

Clear two factor authentication

Disable two factor authentication from backend

Online URL: <u>https://www.ezeelogin.com/kb/article/no-two-factor-authentication-configured-contact-administrator-378.html</u>