No Two-factor Authentication configured. Contact Administrator

378 Manu Chacko March 12, 2024 Common Errors & Troubleshooting 2380

No Two-factor Authentication enabled



This error happens when we enforce Two-Factor authentication without enabling any of the Two-Factor authentications. Run the following command to disable Force Two Factor Authentication. You should re-enable it from the Ezeelogin GUI as follows.

```
root@jumpserver:~# php /usr/local/ezlogin/ez_queryrunner.php
"update prefix_settings SET value = 0 WHERE name =
'two_factor_auth'"

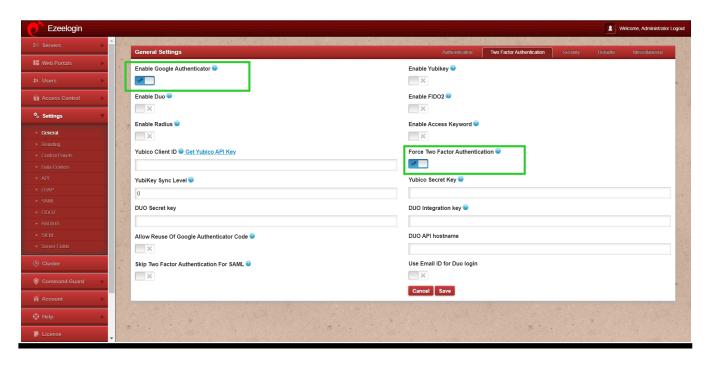
Or

root@jumpserver:~# php
/usr/local/ezlogin/ez_queryrunner.php "update
prefix_usergroups SET force_tfa = 'N'"
```

You should re-enable the Force Two-Factor Authentication and Two-factor Authentication

which you have used before

From Ezeelogin GUI > Settings > General > Two-Factor Authentication.



Online URL:

https://www.ezeelogin.com/kb/article/no-two-factor-authentication-configured-contact-administrator-378.html