

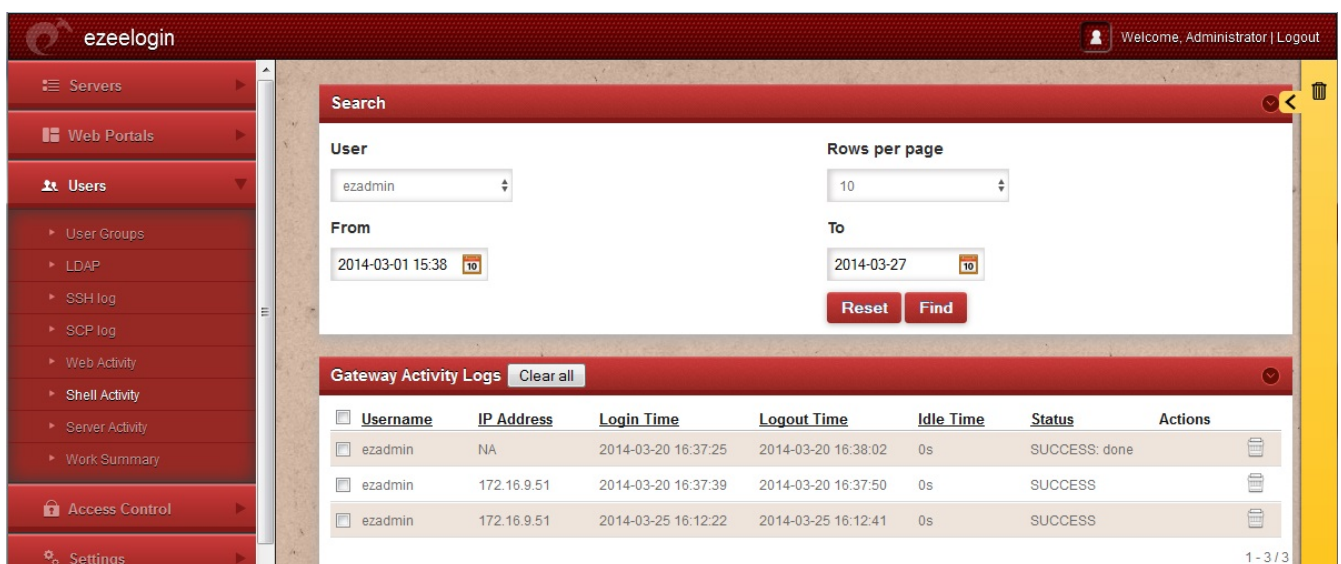
header1 : ERROR db gwactivity\_logs: Incorrect string value: 'xDDerrssi...' for column 'status' at row 1"

356 Riya Francis July 26, 2024 [Common Errors & Troubleshooting](#), [Technical](#) 2382

## ERROR DB gwactivity\_logs: Incorrect string value during Ezeelogin upgrade

**Overview:** This article describes how to address the "Incorrect string value" error encountered during an Ezeelogin upgrade by managing the gwactivity\_logs table, including backing up the database and clearing specific status field values.

- For the above error, you need to set the status of the " gwactivity\_logs " table to empty for row 1 **Gateway Activity Logs** stores the details of all the Ezeelogin users accessing the Ezeelogin SSH gateway server under **Users >> Shell Activity**. The following screenshot shows what the Gateway Activity logs look like:



The screenshot displays the Ezeelogin web interface. On the left is a navigation menu with options like Servers, Web Portals, Users, Access Control, and Settings. The main content area shows a search filter for 'User' set to 'ezadmin' and a date range from '2014-03-01 15:38' to '2014-03-27'. Below the search filters is a table titled 'Gateway Activity Logs' with columns: Username, IP Address, Login Time, Logout Time, Idle Time, Status, and Actions. The table contains three rows of log entries for the user 'ezadmin'.

Username	IP Address	Login Time	Logout Time	Idle Time	Status	Actions
ezadmin	NA	2014-03-20 16:37:25	2014-03-20 16:38:02	0s	SUCCESS: done	
ezadmin	172.16.9.51	2014-03-20 16:37:39	2014-03-20 16:37:50	0s	SUCCESS	
ezadmin	172.16.9.51	2014-03-25 16:12:22	2014-03-25 16:12:41	0s	SUCCESS	

### 1. Take a Backup of the Ezeelogin Database.

- Run the following command to take the Ezeelogin database backup.

```
root@gateway:~# mysqldump $(awk '/^db_name/ {print $2}'  
/usr/local/etc/ezlogin/ez.conf) > $(awk '/^db_name/ {print $2}'  
/usr/local/etc/ezlogin/ez.conf).sql
```

## 2. Backup the **gwactivity\_logs** Table

- Run the following command to take the backup of the "gwactivity\_logs" table.

```
root@gateway:~# mysqldump $(awk '/^db_name/ {print $2}'  
/usr/local/etc/ezlogin/ez.conf) $(awk '/^db_prefix/ {print $2}'  
/usr/local/etc/ezlogin/ez.conf)gwactivity_logs >$(awk '/^db_prefix/  
{print $2}' /usr/local/etc/ezlogin/ez.conf)gwactivity_logs.sql
```

## 3. Clear the Status Field for Row 1.

- Log in to your MySQL console and clear the status field values on table " gwactivity\_logs " for row 1.

**Note:** Replace " dbprefix\_" with the value of dbprefix\_ in /usr/local/etc/ezlogin/ez.conf of your Ezeelogin jump server.

```
mysql> update dbprefix_gwactivity_logs set status="" where id=1;
```

## 4. Clear the Status Field for All Rows (if needed)

- If clearing the status for row 1 doesn't fix the issue, you need to clear the status of all the rows in the table " gwactivity\_logs ".

```
mysql> update dbprefix_gwactivity_logs set status="";
```

## 5. Proceed with the [Ezeelogin Upgrade](#)

- After clearing the status field you can continue updating Ezeelogin.

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### **Related Articles:**

[Ezeelogin Upgrade Checklist.](#)

[Hebrew Characters were missing after the upgrade.](#)

Online URL:

[https://www.ezeelogin.com/kb/article/header1-error-db-gwactivity\\_logs-incorrect-string-value-xdderrssi-for-column-status-at-row-1-356.html](https://www.ezeelogin.com/kb/article/header1-error-db-gwactivity_logs-incorrect-string-value-xdderrssi-for-column-status-at-row-1-356.html)