

header1 : ERROR db gwactivity_logs: Incorrect string value: 'xDDerrssi...' for column 'status' at row 1"

356 Riya Francis July 19, 2021 [Technical](#) 1968

ERROR DB gwactivity_logs: Incorrect string value during Ezeelogin upgrade

For the above error, you need to set the status of the " gwactivity_logs " table to empty for row 1.

Gateway Activity Logs stores the details of all the Ezeelogin users accessing the Ezeelogin ssh gateway server under **Users >> Shell Activity**. The following screenshot shows how the Gateway Activity logs look like:

Username	IP Address	Login Time	Logout Time	Idle Time	Status	Actions
ezadmin	NA	2014-03-20 16:37:25	2014-03-20 16:38:02	0s	SUCCESS: done	
ezadmin	172.16.9.51	2014-03-20 16:37:39	2014-03-20 16:37:50	0s	SUCCESS	
ezadmin	172.16.9.51	2014-03-25 16:12:22	2014-03-25 16:12:41	0s	SUCCESS	

1.Run the following command to take Ezeelogin database backup.

```
root@gateway:#
```

2.Run the following command to take the backup of the " gwactivity_logs " table.

```
root@gateway:#
```

3. Log in to your MySQL console and clear the status field values on table " gwactivity_logs " for row 1.

Replace " dbprefix_" with the value of dbprefix_ in /usr/local/etc/ezlogin/ez.conf of your ezeelogin jump server.

4. If clearing the status for row 1 doesn't fix the issue, you need to clear the status of all the rows in the table " gwactivity_logs ".



After clearing the status field you can continue updating Ezeelogin.

Online URL:

https://www.ezeelogin.com/kb/article/header1-error-db-gwactivity_logs-incorrect-string-value-xdderrssi-for-column-status-at-row-1-356.html