

Error while logging with saml credentials

340 Vishnupriya July 8, 2021 [Common Errors & Troubleshooting](#) 4619

Error while trying to login using saml credentials.

1. If you are getting the following error. Make sure that you have provided the correct signing certificate under **Settings>saml>signing certificate** and ensure that characters are not missed while pasting the certificate.



2. This error occurs if you have not provided the correct Entity ID under **Settings> saml> Entity ID** . This issue can be resolved if you provide the correct entity ID.





3. Make sure to correct the server time if you get the below error.



[correct server time in CentOS, Ubuntu, Debian, and SUSE](#)

Online URL: <https://www.ezeelogin.com/kb/article/error-while-logging-with-saml-credentials-340.html>