License mismatch! This Ezeelogin was installed with a different license.
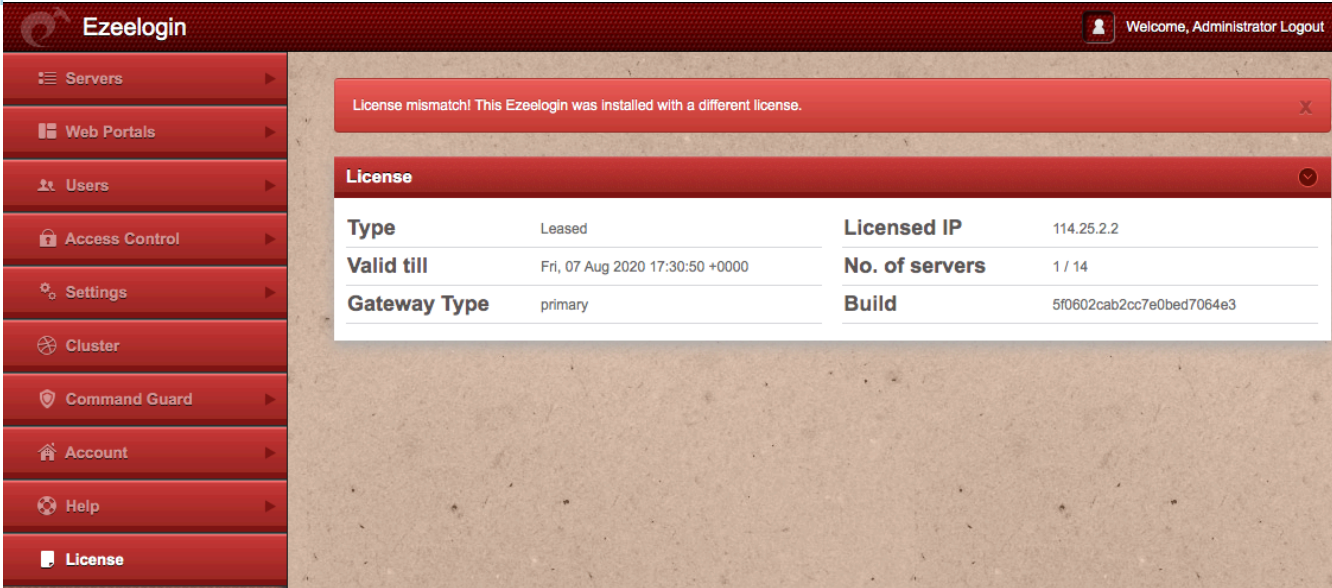
License mismatch! This Ezeelogin was installed with a different license.

Overview: This article describes resolving a [license](#) mismatch error in Ezeelogin due to a new build ID generated during license renewal, advising to reactivate the expired license by paying the invoice instead of purchasing a new license.

- When issuing a new license for the same IP, this error typically occurs because a new build ID is generated, which differs from the original build ID.
- As a result, the license mismatch error appears in the Ezeelogin software GUI's **About tab**.
- To resolve this problem, you can reactivate the expired license by paying the [expired invoice](#), and there is no need to purchase a new license for renewal.

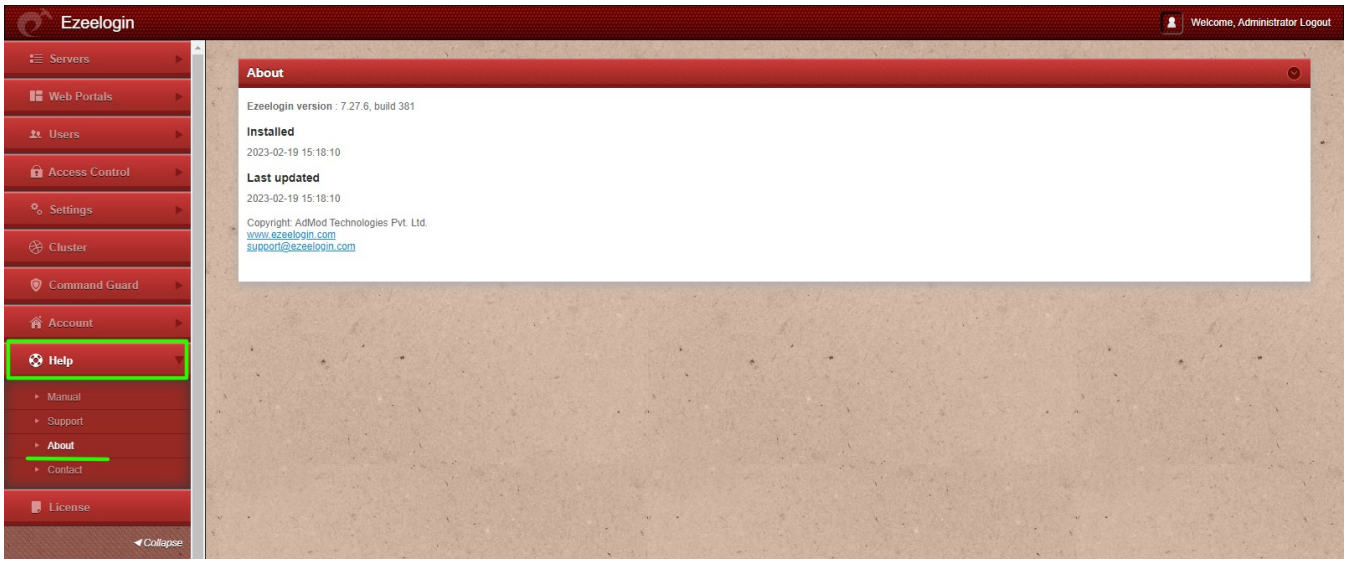**Note: No need to purchase a new license to renew. You can pay the expired invoice to reactivate the expired license.**

Q.) What is the build ID and where can I find it in Ezeelogin?

- The build ID showing in the **About** tab is a unique number issued to every new license for every new installation.
- The build ID showing in the **About** tab cannot be changed manually.

Related Articles:

[How to find the Ezeelogin version, last updated date, build ID](#)

[How to pay an expired invoice from the new billing portal?](#)