User add failed

User add failed. sh: /usr/local/ezlogin/ezcltool: Permission denied

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Synopsis: This article will help the Ezeelogin users to fix the user add error shown in the GUI. Follow below steps to troubleshoot the issue.

Step 1: Check if SELinux is enabled on the server. Run the command below to verify this.

Disable SELinux to fix the issue:

Step 2: Ensure that the **permissions of files and directories are correct**.

Step 3: Ensure to set below settings in **/etc/ssh/sshd_config**.

Related Articles:

[Error: User add failed. Cannot add user on this node: FAILED: to establish SSH session](#)

[Error: User add failed. Error: Plugin caching_sha2_password could not be loaded](#)

[User add failed: Error waiting for connection: Cannot add user on this node: Could not connect](#)

[User add failed Cannot add user on this node: REMOTE HOST IDENTIFICATION HAS CHANGED!](#)

[User add failed Cannot add user on other node: REMOTE HOST IDENTIFICATION HAS CHANGED!](#)

[Error: User add failed. Cannot add user on this node. user already exists](#)

Online URL: https://www.ezeelogin.com/kb/article/user-add-failed-33.html