

# ERROR granting access for DB user: Access denied for user 'root'@'%' to database during upgrade

312 admin July 19, 2021 [Common Errors & Troubleshooting](#) 2934

Getting the error ERROR granting access for DB user: Access denied for user 'root'@'%' to database 'ezlogin\_sdzeh' while upgrading Ezeelogin installation to the latest version.

After you enter as the root user check your privileges:

After checking your privileges you can try to give another user all the privileges, or you can try to give the root user all privileges again:

If your root user doesn't have privileges you can try to restore them, so

Stop the mysqld server, restart the server this way `mysqld_safe --skip-grant-table` and restore root privileges with:

Online URL:

<https://www.ezeelogin.com/kb/article/error-granting-access-for-db-user-access-denied-for-user-039;root-039;@-039;-039;-to-database-during-upgrade-312.html>

