

# ERROR granting access for DB user: Access denied for user 'root'@'%' to database during upgrade

312 admin July 23, 2024 [Common Errors & Troubleshooting](#) 3282

## Resolving "access denied" error for root user during ezeelogin upgrade

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**Overview:** This article covers resolving the "Access denied for user 'root'@'%' to database 'ezlogin\_sdzeh'" error during an Ezeelogin upgrade. Verify root privileges with show grants for 'root'@'localhost';. If necessary, grant all privileges to the root user, or restore privileges by restarting MySQL with `mysqld_safe --skip-grant-tables`, then use `flush privileges`; and grant all privileges on \*.\* to 'root'@'localhost' with grant option.

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if you get the error "ERROR granting access for DB user: Access denied for user 'root'@'%' to database 'ezlogin\_sdzeh' "while [upgrading Ezeelogin](#) installation to the latest version, check your privileges as the root user with the command:

```
mysql> show grants for 'root'@'localhost';
```

After checking your privileges you can try to give another user all the privileges, or you can try to give the root user all privileges again:

```
mysql> grant all privileges on *.* to 'root'@'localhost';
```

If your root user doesn't have privileges you can try to restore them, so

Stop the mysqld server, restart the server this way `mysqld_safe --skip-grant-table` and restore root privileges with:

```
mysql> flush privileges;  
mysql> grant all privileges on *.* to 'root'@'localhost' with grant option;
```

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## Related Articles

[How to set MySQL root password](#)

[How to reset mysql or Mariadb root password ?](#)

[Basic MySQL commands for troubleshooting database related issues in Ezeelogin](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-granting-access-for-db-user-access-denied-for-user-039;root-039;@-039;-039;-to-database-during-upgrade-312.html>