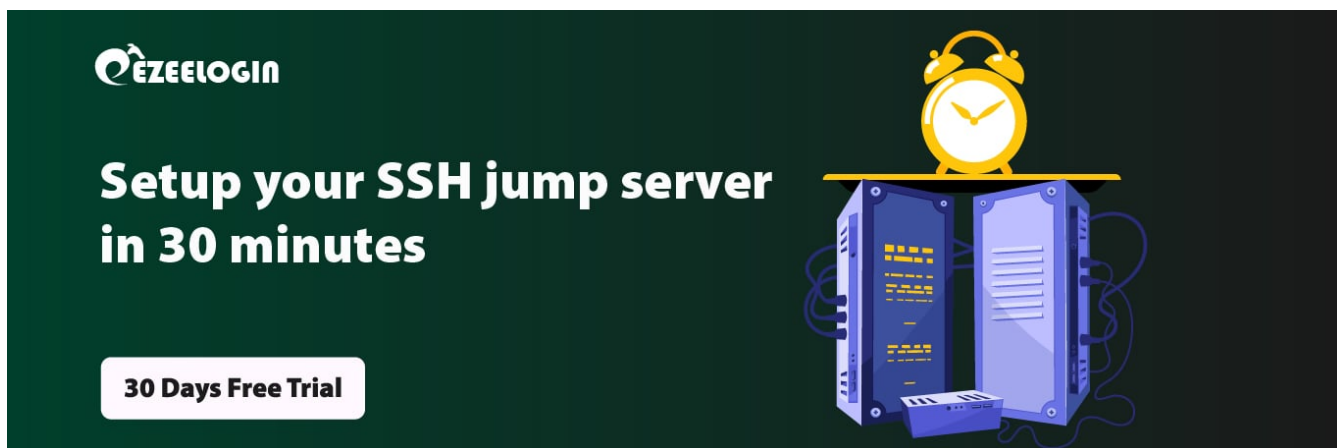


# How to prevent putty window from closing during ssh

305 admin August 28, 2024 [Common Errors & Troubleshooting](#), [General](#) 36153

Prevent PuTTY window from closing during an SSH session and display the error message?



The advertisement features a dark green background. In the top left corner is the EZEELOGIN logo. The main text reads "Setup your SSH jump server in 30 minutes" in a large, white, sans-serif font. Below this text is a white button with the text "30 Days Free Trial". On the right side of the advertisement is an illustration of a blue server rack with a yellow alarm clock on top, symbolizing quick setup and reliability.

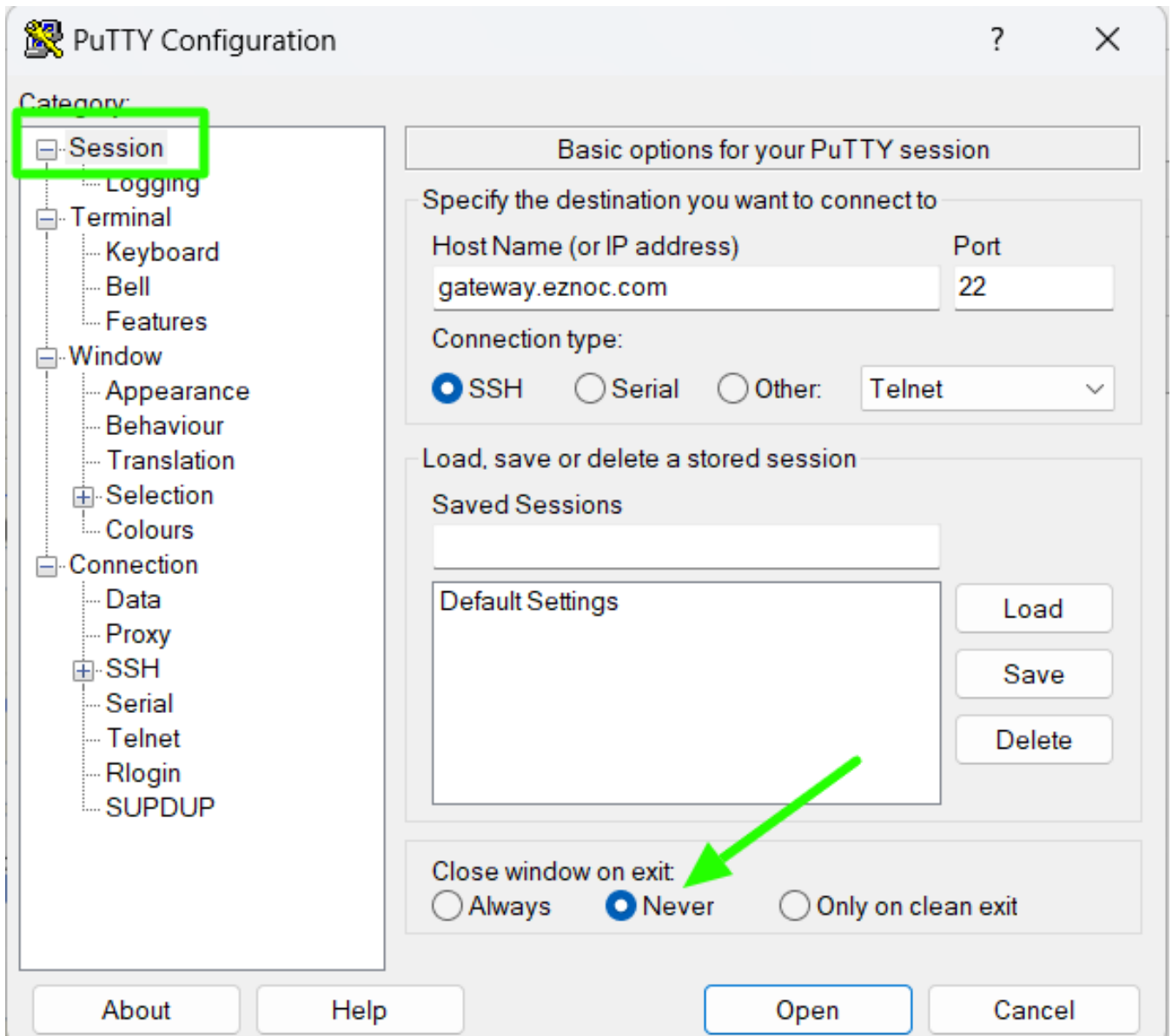
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**Overview:** This article explains how to prevent PuTTY windows from closing during an SSH session if there is any error on the server side.

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By default, PuTTY window will close during an SSH session if an error occurs on the server side, without displaying the error message explaining why the session failed.

**Step 1:** To prevent PuTTY window from closing during an SSH session and to view the error message on the server side, set '**Close Window on exit**' to '**Never**' under the **session** tab. This is useful in troubleshooting SSH failure while accessing a remote server.



## **Related Articles**

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[Connect jumpserver using PuTTY](#)

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