

# An error occurred while trying to submit the form

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## Error: unable to submit form

**Overview:** This article addresses the error encountered when saving account settings, including a new YubiKey password: "An error occurred while trying to submit the form - For PHP < 7.2, XML extension is required." The solution involves installing the php-xml extension on the server. This can be achieved using the appropriate package manager for your operating system: apt for Ubuntu and yum for CentOS.

Got the error '**An error occurred while trying to submit the form**' while saving the **account** -> **password** -> **new YubiKey settings**.

**Note:** For **PHP < 7.2**, XML extension is required

**Step 1:** Install **php-xml extension** to fix this error

- On ubuntu

```
~# apt install php-xml
```

- On centos

```
~# yum install php-xml
```

## **Related Articles**

[PHP extension 'mcrypt' is required.](#)

[PHP Fatal error](#)

[How to upgrade PHP to 8.1 in Ubuntu](#)

Online URL:

<https://www.ezeelogin.com/kb/article/an-error-occurred-while-trying-to-submit-the-form-288.html>