

ERROR db user: Incorrect datetime value: '0000-00-00 00:00:00' for column 'expiry' at row 1

254 Manu Chacko October 14, 2024 [Common Errors & Troubleshooting](#) 5953

Handling incorrect datetime value during ezeelogin upgrade

Overview: This article covers fixing the "Incorrect datetime value" error during upgrade. Run `UPDATE db_prefix_users SET expiry=NULL WHERE expiry='0000-00-00 00:00:00'`; before upgrading, replacing db_prefix. Alternatively, disable MySQL strict mode.

If you got this error while upgrade "ERROR db user: Incorrect datetime value: '0000-00-00 00:00:00' for column 'expiry' at row 1 ". Follow the below step

Step 1. Execute the following query on mysql server before upgrade. You can find the Database logins from /usr/local/etc/ezlogin/ez.conf file.

```
root@gateway:~# /usr/local/ezlogin/eztool.php -show_db_credentials
```

OR

```
root@gateway:~# cat /usr/local/etc/ezlogin/ez.conf
```

```
root@gateway:~# update db_prefix_users set `expiry`=NULL where `expiry`='0000-00-00 00:00:00';
```

Replace the db_prefix with value of db_prefix from /usr/local/etc/ezlogin/ez.conf file.

Step 2. You can also upgrade ezeelogin after [disabling MySQL strict mode](#).

Related Articles:

[How to retrieve db credentials?](#)

[How to set MySQL root password](#)

[Install Master/Slave Ezeelogin with MySQL SSL](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-db-user-incorrect-datetime-value-0000-00-00-000000-for-column-expiry-at-row-1-254.html>