# License expired though its not time / Number of servers exceeds maximum limit / How to flush license

25 admin June 26, 2024 <u>License</u> 13648

## How do you resolve an expired license issue?

Error: License Expired! License expired!

Follow the steps mentioned below:

Step 1. Run the below command to find the public IP of the gateway server.

root@gateway ~]# wget -q0- https://ezeelogin.com/myip

Step 2. Refer to the articles below to change the licensed IP from the billing portals.

- <u>Update the licensed IP from the new billing portal.</u>
- <u>Update the licensed IP from the old billing portal.</u>

Step 3. Relogin to Ezeelogin software GUI and click on the license tab to update the license. Refer to the screenshot below.



Error: The number of servers exceeds the maximum limit.

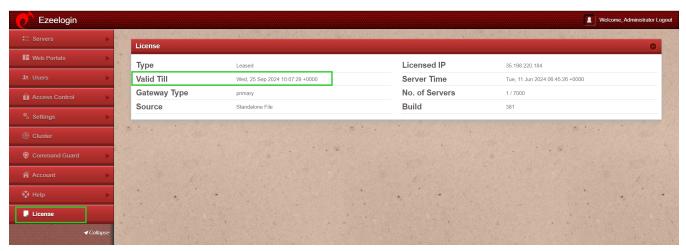
Step 1. Login to your <u>billing portal</u> under the license tab > check whether the licensed number of servers is correct.



Step 2. Also, clear the cache and try to re-login to Ezeelogin web GUI and re-add the server.

#### How to flush/refresh the license for Ezeelogin Version 6 & 7

Step 1: Click on the license tab from the web GUI of the Ezeelogin software to reload the license from the license server. This will help you automatically fetch the updated license from your billing portal that you have updated.



Step 2: If the issue persists ensure the following things that are mentioned below:

2 a. Ensure the HTTPS traffic to license.ezeelogin.com is not blocked in your firewall. To check, run the below commands.

```
root@gateway ~]# telnet license.ezeelogin.com 443
root@gateway ~]# telnet license2.ezeelogin.com 443
```

OR

```
root@gateway ~]# wget https://license.ezeelogin.com
root@gateway ~]# wget https://license2.ezeelogin.com
```

## 2 b. Also, in php make sure allow\_url\_fopen is ON

```
root@gateway ~]# php -i|grep fopen
allow_url_fopen => On => On
```

## **Related Articles:**

**License Mismatch** 

Features accessed after license expiry

#### Online URL:

https://www.ezeelogin.com/kb/article/license-expired-though-its-not-time-number-of-servers-exceeds-maximum-limit-how-to-flush-license-25.html