How to upgrade/downgrade license in new ezeelogin customer portal?

245 Manu Chacko October 12, 2024 Billing, License 4299

Upgrade/downgrade the number of servers in new Ezeelogin customer portal

Overview: This article provide step by step instructions for Ezeelogin customers on how to upgrade or downgrade the number of servers from the their customer portal.

Step 1: Login into the <u>customer portal area</u> and click on the Licenses Tab on the left menu.

Ezeelogin customer portal

Dashboard		Dashboard					
Licenses		Latest version		Credit balance			
Orders		The latest Ezeelogin version is: 7.10.0		\$914.98 USD			
Invoices		Downloads					
Payment options							
My account		For PHP version 5.3 to 5.5:	http://downloads.ezeelogin.com/ezlogin_7.10.0_php53-55.bin				
Agents		For PHP version 5.6 to 7.0:	http://downloads.ezeelogin.com/ezlogin_7.10.0_php56-70.bin				
Credits		For PHP version 7.1 and above:	http://dov	vnloads.ezeelogin.com/ezlogin_7.10.0_php71.bin			
Knowledgebase	ď						
Helpdesk	ď						
Website	ď						

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Step 2: On Licenses tab click on edit button on the right side of the corresponding license.

Ezeelogin customer portal

Dashboard Licenses					Refresh					
icenses				•						
rders		IP	Address	Q Advanced	d search	Options				
nvoices		#	IP	Secondary IP	Servers	Expiry	Status	Order ID	Actions	
ayment options		1	117 242		299	2019-01-11	active	5c0f690d997c7968fa3441e1	1	
ly account		2	20 70	2.54	431	2018-12-13	active	5bead35f6184ed48a15c0cb8	R Z	
gents										
redits		3	11 72		269	2019-01-05	active	5c07bc2a997c7968fa3441b8	🔁 🖸	
nowledgebase	ď									
elpdesk	ď									
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Step 3: Enter the new number of server click on update.

Ezeelogin customer portal

Dashboard		Edit license				
Licenses		No. of servers () *				
Orders		299 ┥				
Invoices		Billing cycle * Monthly (no discour				
Payment options		IP address () *	n)			
My account		11 40 42				
Agents		Secondary IP address (optional) 🚯			
Credits		IP address of the se	condary gateway server			
Knowledgebase	ď					
Helpdesk	ď	Cancel Upo	late			
Website	ď	Current billing		O	rder details	
		Amount	\$595.01 USD	I	D	5c0f690d997c7968fa3441e1
		Start date	Dec 11, 2018	c	Created	2018-12-11 01:06 PM
		End date	Jan 11, 2019	I	Р	1 12
		Days total	31	т	уре	update
		Days used	0	s	ervers	299
		Days remaining	31	E	Billing cycle	1 months

Step 4: Enter the Card number, expiry, name & CVC.

Ezeelogin portal	custo	mer			Manu c Lo	ogout
Dashboard Licenses Orders		Pay invoice	2 Order		R	efresh
Invoices Payment options My account Agents Credits Knowledgebase Helpdesk	oices ID Created Created Due date Amount addits Credit balan owledgebase C Payment		\$408.63 USD	Payment options ✓ New card Credit or debit card ● Gard number Name Name ✓ Save ●	 ✓ New card Credit or debit card ● Card number MM / YY CVC Name on card 	
Website	ď	Status Auto renew Enabled - Wi	unpaid th the default payment option Process payment	Set as default O		•

Related Articles:

Understanding Upgrading/Downgrading license calculations

Online URL:

https://www.ezeelogin.com/kb/article/how-to-upgrade-downgrade-license-in-new-ezeelogin-customerportal-245.html