

# "Blank page" error in webssh console

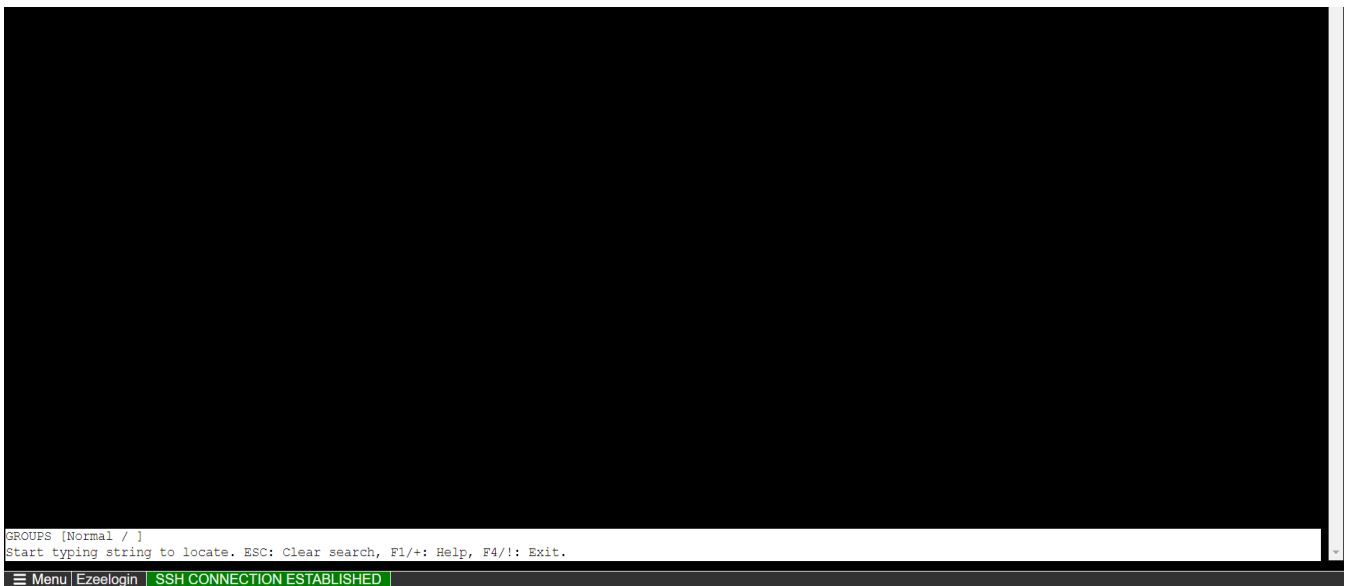
179 Manu Chacko October 6, 2024 [Common Errors & Troubleshooting](#) 5181

## How to solve "Blank page." error in the web ssh console?

**Overview:** This article outlines steps to resolve the "Blank Page" error in the Ezeelogin [web SSH console](#) by [resetting the gateway user password](#), which is crucial after upgrading to version 7.4.0.

Ezeelogin is a robust SSH gateway solution that provides secure access to servers via a web-based SSH console. Occasionally, users may encounter a "Blank Page" error when accessing the [web SSH console](#) after performing certain actions such as upgrading the software. Here's a step-by-step guide to troubleshoot and resolve this issue.

After [upgrading](#) Ezeelogin to version 7.4.0., if you encounter a blank page while accessing the web SSH console, try [resetting the password](#) for the Ezeelogin user.



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Online URL: <https://www.ezeelogin.com/kb/article/blank-page-error-in-webssh-console-179.html>