

Webportals unavailable for user

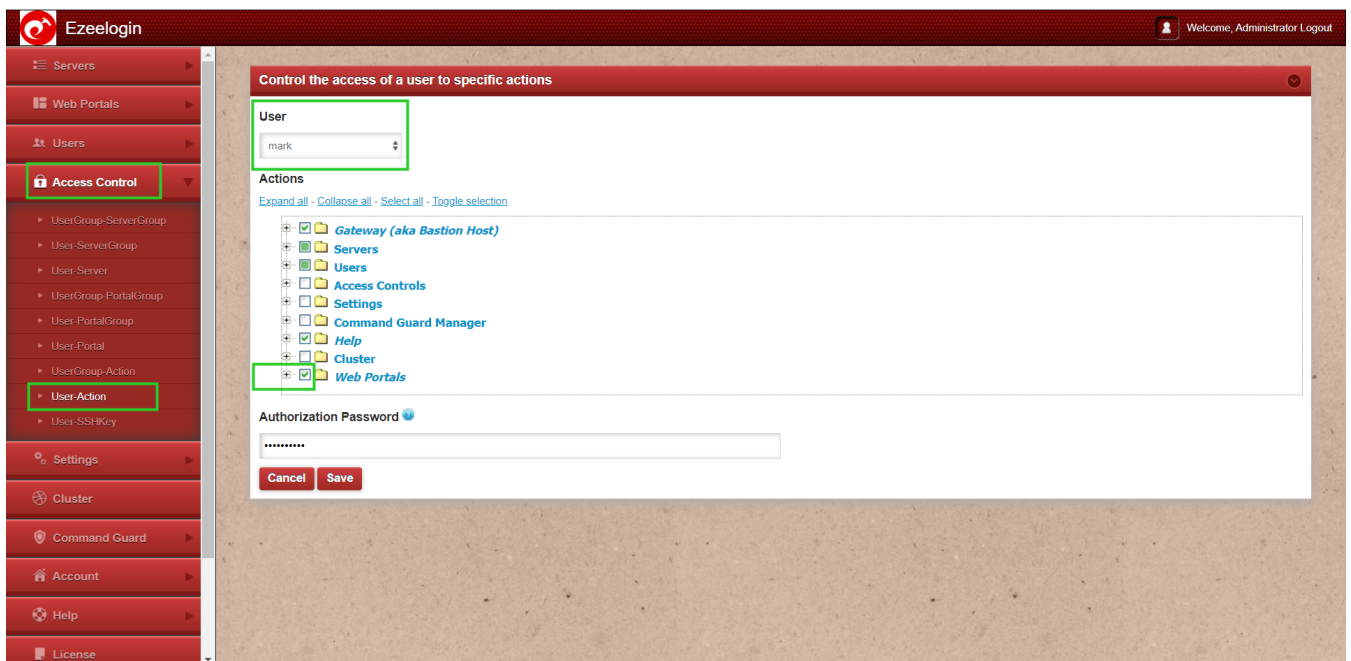
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[Web Portals](#) Unavailable for the User

This occurs if you have not been given the necessary privileges to the user.

Go to the web panel and navigate to the tab

Access-Control >> User-Actions >> <select user> >> Web Portals and enable it so that the Web Portals tab starts showing up for the users



Then navigate to

Access-Control >> User-Portal >> <select user> >>select portals >> save

or

Access-Control >> User-PortalGroup >> <select user> >> select portal groups >> save

The screenshot shows the Ezeelogin web interface. On the left is a sidebar with a red background and white text, containing a navigation menu with items like Servers, Web Portals, Users, Access Control, and User-Portal. The 'User-Portal' item is highlighted with a green box. The main content area is a dialog box titled 'Control the access of a user to specific portals'. Inside the dialog, there is a 'User' dropdown menu with 'mark' selected, also highlighted with a green box. Below it is a 'Web Portals' section with a list of portals and checkboxes. The 'Test' folder is expanded, showing a list of portals: Axigen Mail server panel, DirectAdmin, EZEELOGIN, EZEELOGINCPANEL, GMAIL, GRAFANA, ISP Manager, PROMETHEUS, Proxmox, UPTIME ROBOT, and WHM. The 'Test' folder and the first three portals are highlighted with a green box. Below the list is an 'Authorization Password' field with a blue eye icon, which is currently empty. At the bottom of the dialog are 'Cancel' and 'Save' buttons. The background of the dialog is a light brown, textured surface.

Online URL: <https://www.ezeelogin.com/kb/article/webportals-unavailable-for-user-170.html>