

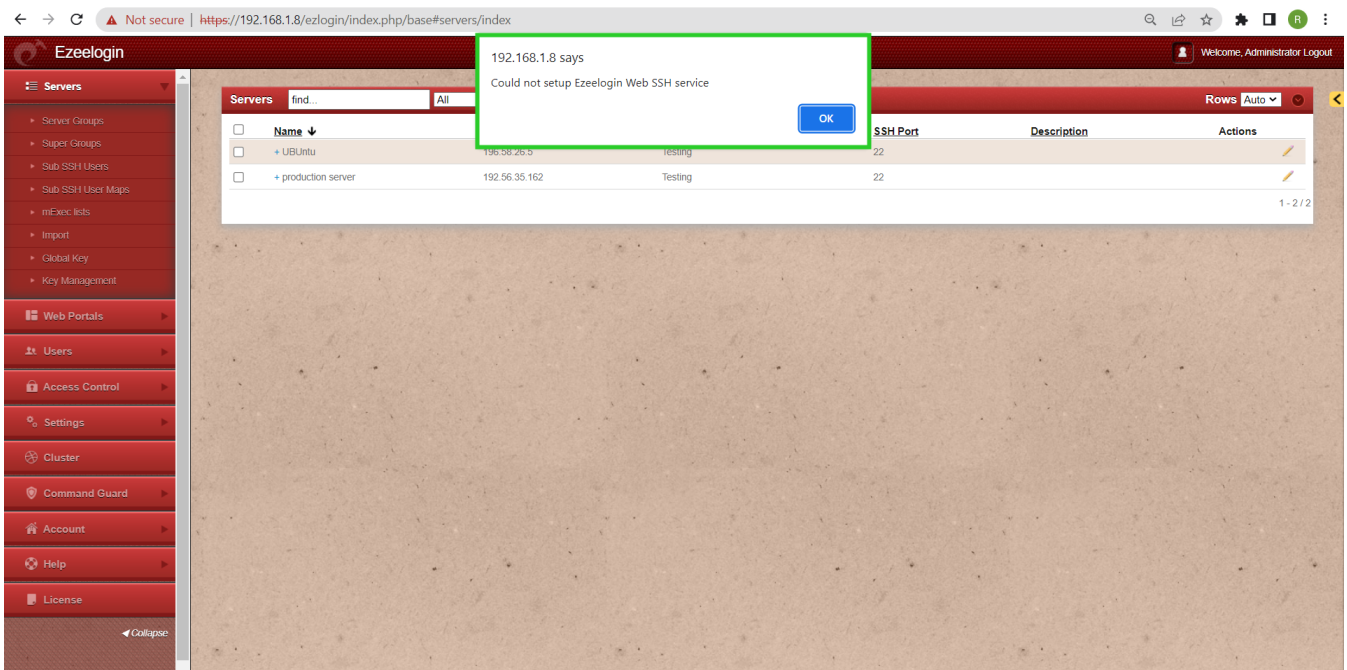
# Could not setup Ezeelogin Web SSH service

156 Manu Chacko October 5, 2024 [Common Errors & Troubleshooting](#) 7980

## How to solve Error: "Could not setup Ezeelogin Web SSH service"?

**Overview:** This article describes troubleshooting steps for resolving the error "**Could not setup Ezeelogin Web SSH service**," which includes disabling SELinux, installing SSL certificates, configuring Node.js, and managing Node modules.

[Web ssh](#) server provides you with a service to manage your servers through a standard browser. When encountering the error "**Could not setup Ezeelogin Web SSH service**" while setting up the Ezeelogin Web SSH service, follow these steps to troubleshoot and resolve the issue:



**Step 1:** Ensure that SELinux is disabled. You can check its status by running the following command on the gateway server:

```
root@gateway:~# sestatus
```

**Step 2:** If SELinux is enabled, disable it by editing the configuration file with the following steps:

```
root@gateway:~# vi /etc/selinux/config
```

```
SELINUX=disabled
```

**Step 3:** After editing the configuration file reboot the server and check status again.

**Step 4:** Make sure that you have installed an [SSL cert](#) for web SSH. To ensure SSL for the browser tab that opens up the web SSH console, generate a self-signed cert:

```
root@gateway:~# openssl req -new -days 365 -x509 -nodes -newkey rsa:2048 -out /usr/local/etc/ezlogin/tls_cert.pem -keyout /usr/local/etc/ezlogin/tls_key.pem
```

Or You can put a valid ca, cert and key in the files: **/usr/local/etc/ezlogin/tls\_ca.pem**, **/usr/local/etc/ezlogin/tls\_cert.pem** & **/usr/local/etc/ezlogin/tls\_key.pem** respectively. You can rename your current **.cert** / **.key** file to **.pem** file.

**Step 5:** Make sure that the **.pem** files are readable by the webserver. Run below command to grant the web user read privileges.

```
root@gateway:~# chmod 644 /usr/local/etc/ezlogin/*.pem
```

**Step 6:** Make sure [nodejs](#) is installed on the jump server. Refer to this article to [set up a web SSH console in Ezeelogin and SSH via a standard browser](#).

**Step 7:** Ensure that you have also installed node modules for web SSH by running the following command:

```
root@gateway:~# php /usr/local/ezlogin/eztool.php -- -install_node_modules -node_component webssh
```

OR

```
root@gateway:~# cd $(awk '/^system_folder/ {print $2}' /usr/local/etc/ezlogin/ez.conf)/application/external/webssh/&& npm install
```

If you have received the following **ERROR: Segmentation fault (core dumped)**, make sure to delete

the node modules in the webSSH application directory and re-update them again using the following commands:

```
root@gateway:~# cd $(awk '/^system_folder/ {print $2}'  
/usr/local/etc/ezlogin/ez.conf)/application/external/webssh/ && rm  
-rf node_modules && npm install && pkill -9 node
```

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## Related Articles:

[Blank page error in web ssh console.](#)

[Access Ezeelogin Backend shell.](#)

[Set up Webssh console.](#)

Online URL: <https://www.ezeelogin.com/kb/article/could-not-setup-ezeelogin-web-ssh-service-156.html>