

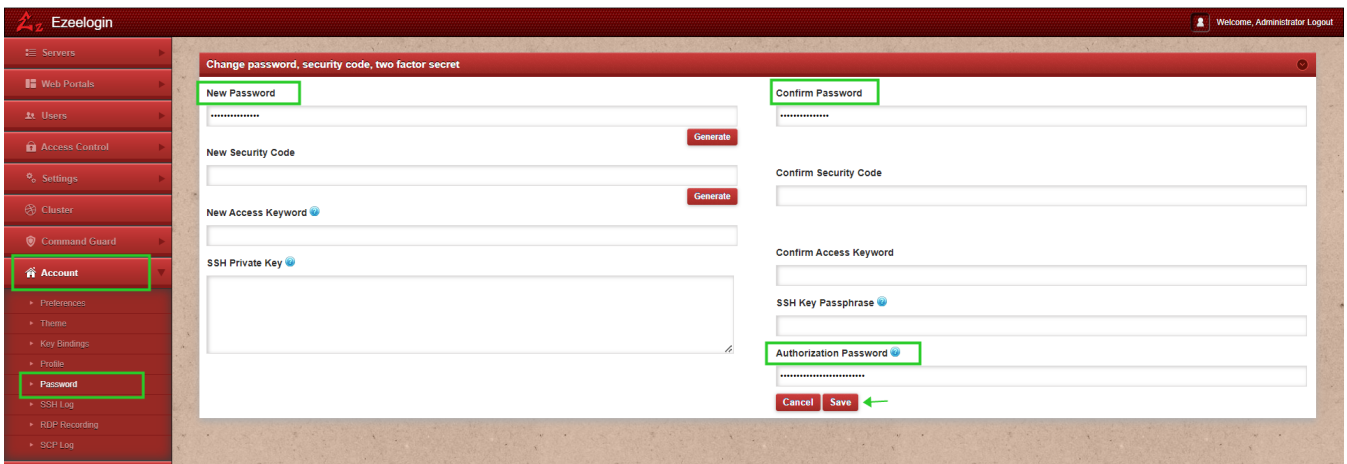
How can i reset password / security code ?

152 admin October 4, 2024 [Tweaks & Configuration](#) 6866

How to reset the Ezeelogin gateway user password/security code?

Overview: This article assists gateway users in resetting their passwords and security codes through the Ezeelogin GUI.

Step 1: Log in to Ezeelogin GUI as the user whose password needs to be reset and navigate to **Account -> Password -> New Password -> Enter new password** and save.



The screenshot shows the Ezeelogin GUI interface for changing user credentials. The left sidebar contains navigation options: Servers, Web Portals, Users, Access Control, Settings, Cluster, Command Guard, Account, Preferences, Theme, Key Bindings, Profile, Password, SSH Log, RDP Recording, and SCP Log. The 'Account' and 'Password' options are highlighted with green boxes. The main content area is titled 'Change password, security code, two factor secret' and contains several input fields: 'New Password' (highlighted with a green box), 'Confirm Password' (highlighted with a green box), 'New Security Code', 'Confirm Security Code', 'New Access Keyword', 'Confirm Access Keyword', 'SSH Private Key', 'SSH Key Passphrase', and 'Authorization Password' (highlighted with a green box). There are 'Generate' buttons for the security code and 'Cancel' and 'Save' buttons at the bottom right. The 'Save' button is highlighted with a green box and an arrow.

Authorization Password: The Authorization Password is the password of the currently logged-in user. For example, if you are logged in as "ezadmin," you should use the password of "ezadmin" user as the Authorization Password.

Step 2: To reset the security code navigate to **Account -> Password -> New Security code -> Enter new security code** and save.

The screenshot displays the Ezeelogin user interface. On the left, a sidebar menu contains 'Servers', 'Account', 'Preferences', 'Theme', 'Key Bindings', 'Profile', 'Password', 'Google Authenticator', 'SSH Log', 'SCP Log', and 'License'. The 'Account' and 'Password' items are highlighted with red boxes. The main content area is titled 'Change password, security code, two factor secret' and contains the following fields and buttons:

- New Password:** A text input field with a 'Generate' button to its right.
- New Security Code:** A text input field with a green arrow pointing to it from the left.
- Confirm Password:** A text input field.
- Confirm Security Code:** A text input field with a green arrow pointing to it from the right.
- New Access Keyword:** A text input field with a blue eye icon.
- Confirm Access Keyword:** A text input field.
- SSH Private Key:** A large text area with a blue eye icon.
- SSH Key Passphrase:** A text input field with a blue eye icon.
- Authorization Password:** A text input field with a blue eye icon.
- Buttons:** 'Cancel' and 'Save' buttons at the bottom right, with a green arrow pointing to the 'Save' button.

Related Articles:

[How to reset the Ezeelogin admin user password on the new customer portal?](#)

[How to reset the Ezeelogin admin user password from the old customer portal?](#)

[Is it possible to disable security codes in the ssh gateway?](#)

Online URL: <https://www.ezeelogin.com/kb/article/how-can-i-reset-password-security-code-152.html>