

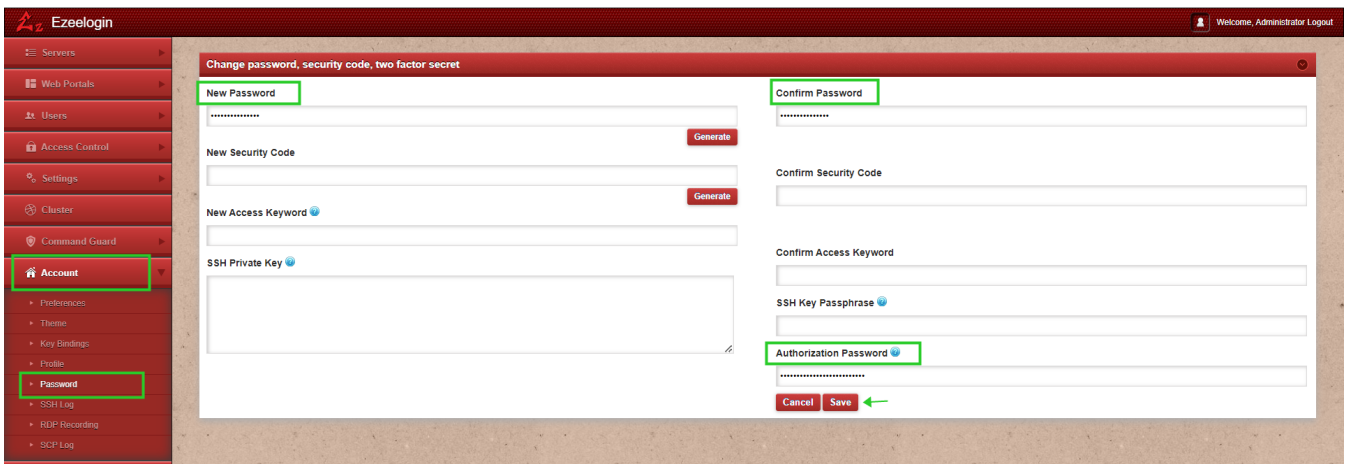
# How can i reset password / security code ?

152 admin October 4, 2024 [Tweaks & Configuration](#) 6979

## How to reset the Ezeelogin gateway user password/security code?

**Overview:** This article assists gateway users in resetting their passwords and security codes through the Ezeelogin GUI.

**Step 1:** Log in to Ezeelogin GUI as the user whose password needs to be reset and navigate to **Account -> Password -> New Password -> Enter new password** and save.

The screenshot shows the Ezeelogin web interface. On the left is a red sidebar menu with 'Account' and 'Password' highlighted in green. The main content area is titled 'Change password, security code, two factor secret'. It contains several input fields: 'New Password' and 'Confirm Password' (both highlighted in green), 'New Security Code' and 'Confirm Security Code', 'New Access Keyword' and 'Confirm Access Keyword', 'SSH Private Key', 'SSH Key Passphrase', and 'Authorization Password' (highlighted in green). There are 'Generate' buttons for the security code and 'Cancel' and 'Save' buttons at the bottom right.

**Authorization Password:** The Authorization Password is the password of the currently logged-in user. For example, if you are logged in as "ezadmin," you should use the password of "ezadmin" user as the Authorization Password.

**Step 2:** To reset the security code navigate to **Account -> Password -> New Security code -> Enter new security code** and save.

The screenshot displays the Ezeelogin user interface. On the left, a sidebar menu is visible with 'Account' and 'Password' highlighted. The main content area is titled 'Change password, security code, two factor secret'. It contains several input fields and buttons:

- New Password:** A text input field with a 'Generate' button to its right.
- New Security Code:** A text input field with a green arrow pointing to it from the left.
- Confirm Password:** A text input field.
- Confirm Security Code:** A text input field with a green arrow pointing to it from the right.
- New Access Keyword:** A text input field with a blue lock icon.
- Confirm Access Keyword:** A text input field.
- SSH Private Key:** A large text area with a blue lock icon.
- SSH Key Passphrase:** A text input field with a blue lock icon.
- Authorization Password:** A text input field with a blue lock icon.
- Buttons:** 'Cancel' and 'Save' buttons at the bottom right, with a green arrow pointing to the 'Save' button.

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[How to reset the Ezeelogin admin user password from the old customer portal?](#)

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Online URL: <https://www.ezeelogin.com/kb/article/how-can-i-reset-password-security-code-152.html>