

# Blank page in GUI and an error in SSH/backed shell ' license expired!'

118 admin November 23, 2024 [Common Errors & Troubleshooting](#) 6993

## Troubleshooting Blank GUI Page and "License Expired" SSH Error.

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**Overview:** This article describes steps to troubleshoot a blank GUI page and "license expired!" SSH error in Ezeelogin by verifying renewal status and flushing the license cache using a provided script to resolve the issue.

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If you encounter a blank page in the GUI along with an SSH error stating "license expired!" unexpectedly before the time of renewal, follow these steps to resolve the issue:

**Step 1:** Verify license renewal status. Double-check that it is not actually time for license renewal. Sometimes, unexpected errors can occur if the license is indeed expired.

**Step 2:** [Flush Ezeelogin license cache](#). To clear the Ezeelogin license cache, follow these steps:

**Step 2(A):** Download [http://downloads.ezeelogin.com/flush\\_license.zip](http://downloads.ezeelogin.com/flush_license.zip)

**Step 2(B):** Extract the package and execute the script on your Ezeelogin server.

```
root@gateway:~# php flush_license.php

License cache cleared.
```

After executing the script, verify if the issue with the blank GUI page and SSH error persists. Refresh the GUI and attempt to SSH again to ensure proper functionality.

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### Related Articles:

[How to flush the license](#)

[License Mistach](#)

Online URL:

<https://www.ezeelogin.com/kb/article/blank-page-in-gui-and-an-error-in-ssh-backed-shell-license-expired-118.html>